

MEXICO IMMIGRATION



COMPLETE IMMIGRATION GUIDE



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Villahermosa, Tabasco

PROGRAM OBJECTIVE:



The objective of the **Héroes Paisanos Program** is to establish preventive policies, strategies and actions for assistance and guidance to ensure that the entry, transit and exit of Mexicans residing abroad is carried out with respect for their rights, the safety of their assets and knowledge of its obligations.

Upon your arrival in Mexico, locate the Paisano Modules, which are attended by “Observers” people from civil society, who will provide you with information on government procedures and services that you can access inside and outside of Mexico. In addition, if during your transit through the country you were victim of any abuse by federal, state and/or municipal public servants, the observers may receive your complaints, which will be channeled to the competent authority for its investigation.

The Paisano observers are people like you, with a vocation for service, and eager to support you on your way through Mexico.



Cuilápam de Guerrero, Oaxaca

1.- BEFORE TRAVELING TO MEXICO:

Make sure you have the necessary documents to enter Mexico.



If you are Mexican:

You must carry any of the following:

- Valid and current passport.
- Citizen identity card or personal ID card, or its equivalent.
- Certified copy of the birth certificate.
- Consular registration.
- Letter of naturalization, or certificate of Mexican nationality.
- Credential issued by the "Instituto Nacional Electoral" (INE).

If you are traveling with an underage person:

- Original official ID with photograph (valid and current Passport).
- Certified copy of the minor's birth certificate to verify affiliation.
- Apostille of the birth certificates issued by the Civil Registry in the US (if your children were born in the US and you did not register their Mexican birth certificate).

If you do not have documents that prove your legal status, you must submit a statement under oath to tell the truth and provide elements to prove your identity.

If you are a foreign visitor

You must pay the "Derecho de visitante sin permiso para realizar actividades remuneradas" (DNR)

The DNR is the contribution that foreigners must pay when entering Mexico as a: "Visitor without permission to carry out paid activities", for the purpose of travel, tourism, business or other, through air, sea and land. During 2024 the corresponding fee for this tax is \$717.00 (Seven hundred and seventeen pesos 00/100 M.N.) per person, which is updated on January 1st of each year.

If you have the Mexican nationality you won't pay the tax

As foreign visitor, you won't pay if:

- Your stay in Mexico is for less than 7 days, and you entered by land with as a "Visitor without permission to carry out remunerated activities" (DNR). If you exceed 7 days, you will be charged the DNR when leaving the country.
- You prove any migratory condition other than that of Visitor without permission to carry out paid activities, such as Visitors with permission to carry out paid activities; Border Worker; for adoption purposes; or Temporary or Permanent Resident in Mexico.
- You are a person authorized under educational, cultural and scientific exchange or cooperation agreements.
- You are a member of an aircraft or vessel crew.
- You are a foreign diplomatic person or those with official service visas.



How and where you can pay:

- If you are traveling by commercial flight the fee is already included in the ticket.
- If your entry is by land, you must pay:
 - a. **By debit or credit card** with the migratory personal at the filters
 - b. **By internet:** through the link <https://www.inm.gob.mx/fmme/publico/solicitud.html>
You have to print the payment receipt and the form and get the stamp with the migratory personal at the filters
 - c. **By bank service:** you must fill out the format <https://www.inm.gob.mx/gobmx/derechos/>
 - d. **Banajercito bank**
You do not require to print the "help form", you only have to present the bank receipt of payment to the migratory personal at the filters.

IF YOU WERE BORN IN THE USA AND YOUR MOTHER OR FATHER ARE MEXICANS, YOU ARE ALSO ENTITLED WITH THE MEXICAN NATIONALITY.

Dual Nationality gives you benefits.

When you obtain the Mexican nationality, you do not lose the American nationality, even if you were born abroad Mexico. If you were born in the United States of America (USA), you may obtain the Mexican nationality if you are a descendant of a Mexican national. Visit the nearest Mexican consulate to request your Mexican birth certificate and passport.

Check the consular offices directory here: <https://consulmex.sre.gob.mx/>

If you were born in Mexico and you obtained the US citizenship before March 20, 1998, now you may reclaim your Mexican citizenship. Check the requirements on the website: <https://sre.gob.mx/declaratoria-de-nacionalidad-mexicana-por-nacimiento>

You may also be eligible for the American citizenship without losing your Mexican nationality. If your mother and/or father is an American citizen or if you already lived for at least 5 years as a permanent resident in the United States, you may be eligible for the American citizenship. Check the requirements on the following US government website: <https://www.usa.gov/espanol/naturalizacion#:~:text=Las%20personas%20nacidas%20en%20Estados,a%20trav%C3%A9s%20de%20los%20padres>



Who is entitled to the Mexican nationality?

- People born in Mexico.
- People born abroad, descendants of Mexican nationals.
- People born abroad, descendants of parents who were naturalized as Mexicans before their birth.
- People born on board of a war or commercial Mexican vessels or aircraft.
- People of Mexican nationality who obtained another nationality after March 20, 1998 or who have a "Declaration of Mexican Nationality" by having obtained another nationality before that date.
- Foreigners who obtain a naturalization letter from the Mexican Secretariat of Foreign Affairs (SRE).

IF YOU HAVE NOT YET COMPLETED THE PROCEDURE OF DUAL NATIONALITY FOR YOUR SONS OR DAUGHTERS, YOU CAN DO IT ABROAD OR IN MEXICO.

In the USA: To register a person who was born outside the national territory as a Mexican, and who is a descendant of a Mexican national, visit your closest Mexican consulate. Schedule your appointment by contacting your consulate at the following link: <https://consulmex.sre.gob.mx/>.

The requirements to obtain a Mexican birth certificate are:

- a. The person to be registered must be present, and if it is a minor, he or she must be in

the company of his or her parents or those who are exercising parental authority (they must present power of attorney with a single clause or sentence of the judge).

- b. Proof of Mexican nationality of the mother, father or both, such as a birth certificate, naturalization letter, declaration of Mexican nationality, valid Mexican passport or a consular registration (matricula consular). This requirement only applies if the person to be registered was not born in Mexico.
- c. Certified copy of the local birth certificate of the person to be registered, if he or she was born abroad. If the document is in a language other than Spanish or English, it must be translated into Spanish, but it does not need to be apostilled, unless it has been issued in a country other than where the consular office is located. In that case, it must be legalized or apostilled, as the case may be.
- d. Prove the kinship of the parents with the minor to be registered.
- e. Present two people over 18 years of age, who will act as witnesses of the registry (if you are not able to provide them, indicate it to the consular office while making your appointment).
- f. Present valid and signed identifications of everyone involved in the registry.

In Mexico: The procedure to register your sons or daughters as Mexicans is called "*Inscripción de actos del registro civil de los mexicanos realizados en el extranjero*". You may apply at your local Civil registry office. By way of example, visit to Directorate General of the Civil Registry of Mexico City website: <https://cdmx.gob.mx/public/InformacionTramite.xhtml?idTramite=588>, Select the option "*Inscripción de actos del registro civil de los mexicanos realizados en el extranjero de Nacimiento*" to consult the costs and requirements to be covered.

If you decide to register the birth of your children in Mexico instead of a consular office, please note that you must obtain the apostille of the birth certificate with the respective US authority.

This apostille will facilitate the process to register the foreign birth certificate in the Civil Registry in Mexico and give the child the rights and benefits of being a Mexican national. The apostilled certificate must be translated into Spanish, by an expert translator duly authorized by the Civil Registry Office.

In Mexico City:

If you want to get the dual nationality for your sons or daughters, request the "*Inscripción de actos realizados en el extranjero (nacimiento)*" at the Dirección General del Registro Civil located at: Arcos de Belén, Esq. Dr. Andrade, Colonia Doctores, Alcaldía Cuauhtémoc, C.P. 06720, Mexico City.

For more information, please contact us by phone *0311 or 5556581111, or sending an email registrocivilcdmx@consejeria.cdmx.gob.mx, or on twitter: @RCivilCDMX

HOW CAN YOU OBTAIN MEXICAN NATIONALITY PROVING DOCUMENTS FROM ABROAD?

You can obtain the following documents at any Mexican Consulate in the USA:

Passport for Mexican citizens

To apply for a passport for the first time in a Mexican consulate, you must:

- Make an appointment at **MiConsulado** ([citas.sre.gob.mx](https:// citas.sre.gob.mx) or 1(424)-309-0009).

- To make an appointment, you can call directly to the MiConsulado telephone number or you can save the number in your contacts and message directly via WhatsApp.
 - Present ONE of the following official documents to prove nationality: (i) birth certificate (provided registration happened within the first three years of birth); or (ii) declaration of Mexican nationality by birth; or (iii) Mexican nationality certificate; or (iv) certificate of naturalization letter; or (v) Consular Identification Card (matricula consular).
 - Present ONE of the following official documents to prove your identity: (i) Mexican voting card issued by the National Electoral Institute; or (ii) National Military Service identity card; or (iii) professional license; or (iv) professional title; or (v) certificate of Mexican nationality; or (vi) declaration of Mexican nationality by birth; or (vii) letter of Mexican naturalization; or (viii) Consular Identification Card (matricula consular); or (ix) valid credential issued by the National Institute for Older Adults or its local equivalent.
- Pay the corresponding fee. Rates are updated on January 1st of each year.
- Allow biometrics to be taken, uncovering your head and wearing no glasses.
 - If you wish your spouse's name to be included in the passport, you must present a certified copy of the marriage certificate, legalized or apostilled and translated into Spanish.
- To renew your passport abroad, you must:
- Make an appointment at MiConsulado service ([citas.sre.gob.mx](https:// citas.sre.gob.mx) or 1(424)-309-0009).
 - To make an appointment, you can call directly to the MiConsulado telephone number or you can save the number in your contacts and message directly via WhatsApp.
 - Present the previous valid or expired passport.
 - Current official identification.
- Pay the corresponding fees. Rates are updated on January 1st of each year.
- If you lost or had your passport stolen, you must present proof of nationality and identity documents as if it were the first time you apply for your passport. You must also present copy of the theft report filed with the police or a certificate issued by the consular office, indicating whether it was stolen or lost.
 - Allow biometrics to be taken.



Passport for minors

To apply for a passport for the first time in a Mexican consulate, you must:

- Make an appointment at **MiConsulado** service ([citas.sre.gob.mx](https:// citas.sre.gob.mx) or 1(424)-309-0009).
- To make an appointment, you can call directly to the MiConsulado telephone number or you can save the number in your contacts and message directly via WhatsApp.
- Present ONE of the following official documents to prove nationality: (i) birth certificate (provided registration happened within the first three years of birth); or (ii) certificate of naturalization letter; or (iii) Consular Identification Card (matricula consular) to prove the nationality of the minor.
- Present ONE of the following documents to prove the identity of the minor. It must be the original document and include a photo:

- (i) School certificate, sealed with the official stamp of the school or educational institution;
 - (ii) document issued by an educational institution, starting with elementary education and upward. It must be written on the school's letterhead, and include the full name of the minor, degree of studies, as well as the full name, signature and position of the director of the institution issuing the certificate, and contact details. If the photo of the minor is superimposed or glued, it must be stamped with the school seal or the signature of the principal by the edge of the photo and shall not cancel the face;
 - (iii) valid student card, issued by a public or private institution incorporated into the Mexican Secretariat of Public Education or by the Secretariat of Education of the country or state in which the consular office is located;
 - (iv) Medical services card of a Mexican or foreign public health or social security institution, recognized in the district of the consular office. It must contain at least the full name and photo of the minor;
 - (v) In the absence of any of the aforementioned identifications, children under 7 years of age may also present a medical record of an institution recognized by the law of the place where the person is located, with the following characteristics: written on the medical institution's letterhead, and it must include the patient's full name, age and digitalized photo, or, if it is an overlapped or pasted photo, it must be stamped with the medical institution seal and signature of the treating physician. Care shall be taken to ensure that the seal or signature does not cover the face, the date on which he became a patient in that place, the name, signature and position of the pediatric doctor issuing the letter or the director of the institution, and contact details.
- Prove the kinship and identity of the parents or person(s) exercising parental authority or guardianship.
 - Present valid identification cards of parents or guardians: (i) voting card issued by the National Electoral Institute; (ii) National Military Service identification card; (iii) professional card; (iv) professional title; (v) declaration of Mexican nationality by birth; (vi) letter of Mexican naturalization; (vii) citizen identity card; (viii) Consular Identification Card (matricula consular); (ix) valid credential issued by the National Institute for Older Adults or its equivalent; or (x) valid passport.
 - Consent of parents or persons exercising parental authority for the issuance of an ordinary passport to the minor by completing a OP-7/I or OP-7/II form at the consulate, or by presenting testimony before a Mexican notary public, or by judicial decision.
 - Pay the corresponding fees. Rates are updated on January 1st of each year. Rates are updated on January 1st of each year.

In case of any doubt, visit your consulate for more information.

Certified copies of birth certificates

You may obtain certified copies of birth certificates issued in a consulate or in national territory, submitting the following documents:

- Official identification attesting that the applicant is the person named in the birth certificate.
Clave Única de Registro de Población (CURP), if you have it.
- Fee payment. Amounts will be updated on January 1st of each year.

Other procedures you can carry out at the consulate

- **Get your identification card for military service and other services related to the National Military Service**, visit your consulate for more information.

At the consulate you can also request the following notarial procedures:

- a. **Grant power of attorney.** For a person to represent you in Mexico. (For example, to sell a house, collect rents, report to an authority, etc.).
- b. **Grant revocations of powers.** You may also revoke the power of attorney you have granted in Mexico.
- c. **Grant open public testament.**
- d. Repudiate hereditary rights.
- e. Agreements in the exercise of parental authority by minors and persons with disabilities.

Consular Identification Card (*Matricula consular*)

The Consular Identification Card is an official document that is granted to Mexican people living in the United States, Spain and Costa Rica. The Consular Identification Card provides proof of nationality, identity and address. To apply for your card, you need to:

- Make an appointment at **MiConsulado** service ([citas.sre.gob.mx](https:// citas.sre.gob.mx) or 1(424)-309-0009).
- Present a certified copy of your birth certificate, certificate or declaration of Mexican nationality or also a naturalization letter.
- Present an official photo ID: passport, national military service ID card, voting card, US resident card, etc.
- Proof of address: hospital, telephone, electricity, gas or water bills, and taxes documentation with your address, among others. Please note P.O. Boxes are not accepted.
- Pay the corresponding fees. Rates are updated on January 1st of each year. Rates are updated on January 1st of each year.
- To process the consular registration of minors, parents, guardians or those exercising parental authority and guardianship must complete the authorization form and submit the following original documentation:
Prove the Mexican nationality and identity of the minor.
- Form of consent that you can request at the Mexican consulate or the SRE passport office in national territory. Parents or persons exercising parental authority must complete and sign the form.
- In the event that the parents or guardians are in a city other than the one where the minor is, they must go to the consulate or the passport office of the SRE in the city where they reside.

- Official photo identification of parents or guardians, whose names are the same as in the birth certificate of the minor.
- Pay the corresponding fees. Rates are updated on January 1st of each year. Rates are updated on January 1st of each year.

If you lost or had your Consular Identification Card (matricula consular) stolen, you must present copy of the theft report filed with the police, or a certificate issued by the consular office, indicating whether it was stolen or lost AND cover all the requirements again.

If you visit Mexico, remember that you can use the opportunity to:

Apostille Mexican documents.

This procedure is carried out before the following authorities:

- Secretariat of the Interior/ *Secretaría de Gobernación* (federal procedures).
- State Government (local procedures).

For more information visit:

- <https://www.gob.mx/segob/acciones-y-programas/apostilla-de-documentos-80714>
- <https://dicoppu.segob.gob.mx/es/DICOPPU/Apostille>

Also you can receive assistance in the following matters:

Repatriation Process of Mexicans abroad with serious medical conditions

The process aims to channel serious patients according to their condition to health institutions near their original place in order to provide the required medical care and treatment in the shortest possible time.

Process:

- Go to the nearest Mexican Consulate and explain the general condition of the sick family member. It's necessary to present the details of the hospital where you are receiving medical attention.
- Present one of these official documents to prove the Mexican nationality of the sick person Birth Certificate, Unique Population Registration Code (CURP, by its Spanish acronym), National Identification, consular registration, or passport.
- Sign a responsive letter where the person or a family member in Mexico agrees to be responsible for the care required by the sick person, including accompaniment during their process of care and medical treatment. A copy of official identification must be attached.

Once the information is complete, the consular representation will request medical records from the hospital where the sick family member is in the U.S. and will send a request for support to the Secretariat of Health of Mexico or Health Services where the person originates from.

Subsequently, the health unit or hospital with the necessary infrastructure to care for the sick person will be designated. Finally, the Secretariat of Foreign Affairs will be notified to inform you about the institution that will provide the medical care required by your family member once they are in Mexican territory.

The transportation of seriously sick nationals to Mexico is not free, and the medical attention required by your family member could have a cost.

Health Windows (VDS)

Objective: through health promoters, information and guidance services on disease care and prevention are offered. Likewise, vaccination and detection services are provided with emphasis on chronic degenerative diseases in a confidential, free manner, in Spanish, without import immigration status.

Current situation: Currently 54 VDS operate in the Consular Network of Mexico; in the United States (50) VDS and (2) Mobile VDS (Detroit and New York), and Canada (2), as well as in the process of opening, one in New Brunswick, USA and one in Vancouver, Canada.

They provide you with preventive health services and education:

- Guidance on taking care of your health and preventing diseases.
- Timely detection of some conditions to verify your health status.
- Referral to health services (community clinics) so that you receive specialized medical service.
- Information about social programs and health insurance alternatives for Mexicans residing in the United States
- Mental health care module.

Binational Health Week

Objective: Binational Health Week (SBS) is an annual initiative that brings together community organizations, federal and state agencies and health volunteers, in the 50 states of the American Union, to improve the health and well-being of the Latin American migrant population. The SBS has been carried out for 23 consecutive years and has benefited more than 7 million people.

Services: During October, in coordination with the VDS in the Mexican Consulates we perform health days, fairs, referral to health services and health insurance programs, vaccines, free basic and screening exams, as well as prevention and health promotion activities, where basic and specialized timely detection services.

<https://semanabinacionalmexicousa.org/antecedentes/esp/>

Educational Guidance Windows (VOE)

The VOEs provide information on various educational opportunities in the United States and Mexico and guide you on the following topics:

- Education in Mexico for students returning from the US.
- Local educational offer at basic, medium and higher level.
- IME-Scholarships, in different modalities: adult education, middle and higher education and job training, this through social organizations, Community Plazas or through some educational institutions.
Primary and secondary literacy for adults.
- English, Computer Science, General Education Degree (GED), HiSET Exam and Labor Certifications.
- Distance education options such as: Distance Baccalaureate from UNAM, SEP Online High School, Open and Distance University of Mexico (UNADM), among others.



We also invite you to check the "Educative Guide: Education for all" and the "Educative App for mexicans abroad and returning to Mexico" in which you'll find relevant

information about the options and educational opportunities in four áreas: General educational opportunities, educational support in the USA, options if you plan on going back to Mexico and contacts for resolving any doubt".

- **Migrant Educational Guide:** <https://ime.gob.mx/educacion/programa/guia-educativa-ime-para-mexican-s-en-el-exterior>
- **Educational APP IMME:** <http://ime.bunam.unam.mx/>

For more information about the VOE visit: <https://ime.gob.mx/educacion/programa/voe>

If you live in the United States, the INEA has 243 Community Places, where you can begin, continue, conclude and/or certify your primary and secondary education, with official validity by the Ministry of Public Education (SEP). You will have advisors who will give you guidance and follow-up during your training.

Community spots in the USA:

<https://ime.gob.mx/educacion/programa/plazas-comunitarias-en-eua>

If you want to study your primary and secondary school in a distance option, sign up for LearnINEA at: <https://aprendeinea.inea.gob.mx/>

Binational Education Week (SBE)

It is an event that is held annually, in August, in coordination with the Consular Network of Mexico abroad, as well as local allies and public and private institutions, to offer workshops and activities on the educational services available in your town and the educational offer that Mexico has for the Mexican migrant community abroad.

For more information visit: <https://ime.gob.mx/educacion/programa/sbeime>

Books in spanish

In order to support education and strengthen the identity of children and young people of Mexican origin living in the United States, an annual program was established to donate free textbooks to schools, public libraries and community centers, to be used as support material in the education of monolingual children in Spanish, and for the teaching of Spanish as a second language. You can also consult them online: <https://libros.conaliteg.gob.mx/>

"APRENDE en CASA en el EXTERIOR", offers support in basic education through television, internet, radio and free textbooks to Mexican and Spanish-speaking children and adolescents who live abroad and thus provide them with pedagogical and educational tools to their personal and professional training.

With this new alliance, the SEP offers a diversity of Mexican educational materials for the Mexican community beyond the borders. The Learn at Home Abroad platform - <https://aprendeencasa.sep.gob.mx/> - and on the YouTube channel <https://www.youtube.com/c/aprendeencasa>.

Aprende en Casa includes in each class of all educational levels and grades the Mexican Sign Language and translations into 31 native languages of Mexico.

If you return to Mexico

<https://ime.bunam.unam.mx/appime/regresoamexico>

All girls, boys and adolescents have the right to attend school, regardless of their immigration status.

Girls, boys and adolescents must be accepted in any public or private school, in the school grade that corresponds to them at any time of the year, admission will be immediate even if the student does not have identity or academic documents at the time of admission. their registration, likewise, the authorities of the public or private school, will accompany them in the process of admission, permanence, transit and certification of basic studies.

With this strategy of access to education by the SEP and the IME, mexican government aims to eradicate the educational gap among the migrant population in a situation of return and repatriates for not having personal documents that guarantee their nationality or academic studies.

- More information here: <https://sep.gob.mx/mexterior/>
- Visit #EducaciónIME: <http://ime.gob.mx/educacion>

Financial Counseling Windows (VAF)

Las VAF son módulos permanentes de atención ubicados en las Representaciones de The VAF are permanent service modules located in the Mexican Representations abroad, their function is to disseminate information to the Mexican community about the advantages of having access to inclusion and financial education programs and services, providing guidance on how to properly manage their finances and increase their assets, for a good insertion into the financial system in the country where they reside and for their families in Mexico.

There are currently 55 Windows operating (50 in the United States, 2 in Canada, 1 in France and 2 in Germany).

The information you can find is about:

- Heritage protection
- Banking Services
- Remittances
- Money management
- Savings
- Credit / Debt
- Taxes
- Business opening / Investments
- Entrepreneurship
- Financial education workshops



For more information on the VAF visit: <https://ime.gob.mx/vaf/programa/vaf>

Foreign Service Module (MAEX)

It is a free personalized assistance service, where nationals can obtain information about existing financial products and services both in Mexico and abroad. The MAEX is a service channel offered by CONDUSEF for Mexicans who attend the Consulate. Currently there are 30 MAEX in the Mexican Representations based in Atlanta, Boise, Chicago, Dallas, Philadelphia, Frankfurt, Fresno, Houston, Kansas City, Los Angeles, Miami, Del Rio, New Brunswick, New Orleans, New York, Omaha, Oklahoma, Orlando, Oxnard, Paris, Phoenix, Raleigh, Sacramento, San Antonio, San Bernardino, San Diego, San Francisco, San José, Santa Ana, Seattle, Tucson and Yuma.

Learn more at:

- Site for Mexicans Abroad: <https://www.condusef.gob.mx/?p=mexicanos-exterior>
- Assistance Module Abroad (MAEX): <https://www.condusef.gob.mx/?p=maex>

Financial Education Week for Mexicans Abroad (SEFIME)

It is an event that takes place annually, during the month of April, in coordination with the Consular Network of Mexico abroad, as well as local allies and public and private institutions, where it seeks to offer workshops and activities on issues of access to services. financing for the Mexican migrant community abroad.

For more information visit: <https://ime.gob.mx/vaf/programa/sefime>

Consular Entrepreneurship Program for Mexicans Abroad (PCEME):

Initiative that aims to train and provide tools to entrepreneurial women, to create and strengthen business abroad, with the purpose of promoting the empowerment of women from the economic and business field, for the benefit of their families and in favor of the social development of their communities. Currently, there have been 4 editions through which more than 1,500 women of Mexican origin have benefited.

For more information visit: <https://ime.gob.mx/vaf/programa/pceme>

Mexican Emprende Directory: <https://ime.gob.mx/pceme>

Remesa Paisano:

With the objective of expanding the offer of services and products in the field of remittances, through the Consular Network of Mexico in the United States, in collaboration with Financiera para el Bienestar (FINABIEN), formerly TELECOMM, the program "Remesa Paisano ", which allows nationals to open a bank account in the United States and send their remittances to a FINABIEN account in Mexico.

The FINABIEN USA account and the FINABIEN Mexico account have their respective card, in addition to a single application, therefore with the Financial Card for Well-being, with Paisano Remittance, Mexicans will be able to send and receive money from the United States and Mexico in 30 seconds, at a fraction of the cost, with complete security, from your phone.

For more information, consult: <https://finabien.gob.mx/gobmx/remesa-paisano/>

"Directo a México" Program:

This Program is designed by the Bank of Mexico and the Federal Reserve of the United States of America to use the payment systems managed by both central banks in order to take advantage of the infrastructure and reduce the costs of sending money to Mexico and, in this way, promote the well-being of the population of Mexican origin living in that country and their relatives in Mexico.

In addition to the fact that shipping costs are the lowest in the market, the system allows you to open a savings account in Mexico and start a credit history that serves to obtain other types of credits and services. Thus, not only is banking access promoted in the United States but also in our country

For more information visit:

<http://www.directoamexico.com/>

<https://www.banxico.org.mx/sistemas-de-pago/directo-mexico-remesas-banco-.html>

“Who is Who in Money transfers?”:

It is a PROFECO tool that helps to choose the best remittance company to send or receive money from the United States. The charts and blackboards indicate the costs and characteristics of shipping services in nine US cities: Chicago, New York, Los Angeles, Dallas, Houston, Miami, San Jose, Indianapolis, and Sacramento.

For more information visit: <https://qqed.profeco.gob.mx/>

Savings for retirement

CONSAR collaborates with IMME to provide information and tools that allow compatriots to have different safe and reliable alternatives for saving for retirement from abroad, allowing them access to the creation and protection of assets for themselves and their families in their country of origin.

In this sense, different initiatives are promoted seeking to bring and disseminate timely information about the Retirement Savings System (SAR) to the Mexican community living abroad and their families in Mexico:

SARTEL International: Call center where free guidance and advice on the SAR is provided to compatriots residing in the United States, Canada, and 25 Latin American countries. Among the services offered are: locating the AFORE account, saving in the AFORE from abroad, registering an AFORE account, and personalized attention with specific advisors.

- e-sar portal: A SAR website that allows users to access information, technical assistance, and voluntarily save in their AFORE in an easy, automatic, secure, and recurring manner.

- Afore Móvil and Afore Web: An application and internet portal with the objective of reducing the digital divide, streamlining SAR procedures and providing a quick response to the information needs they require. (<https://www.aforeweb.com.mx/>). Both platforms have the following services: opening of AFORE accounts, AFORE children, voluntary contributions, checking balances and transactions, updating data, locating and/or changing AFOREs, among others.

- Microsite for Mexicans abroad and returning: Sites where you can find information about the benefits of the SAR and the AFORE account in Mexico.

- SAR line for repatriated people: Since April 18, 2022, a telephone number and an email address have been implemented for repatriated Mexicans, with the purpose of offering personalized information about the SAR and the AFORE account to Mexicans who have a repatriation document or voluntary return certificate number issued by the National Migration Institute (INAMI).

For more information visit:

<https://www.gob.mx/consarhttps://www.gob.mx/consar/es/articulos/nuevo-sartel-internacional?idiom=es>

www.e-sar.com.mx

<https://www.aforeweb.com.mx/>

<https://www.gob.mx/consar/es/articulos/informacion-para-migrantes?idiom=es>

INFONAVIT WHITOUT BORDERS:

Within the framework of the Collaboration Agreement between the Institute of the National Workers' Housing Fund (INFONAVIT) and the Ministry of Foreign Affairs (SRE), signed on March 22, 2021, IMME encourages and promotes the acquisition of housing among the Mexican population residing in the United States and Canada, through the offer of credits, programs and housing schemes granted by INFONAVIT in Mexico. In this regard, different housing initiatives are promoted aimed at the Mexican community living abroad:

- **INFONAVIT without Borders:** It offers compatriots living in the USA, who have a home in Mexico with INFONAVIT credit or wish to pay the INFONAVIT credit of a family member or a third party, the ability to make payments or amortizations directly in a safe and fast manner through a branch of the remittance companies: Dolex, Maxi Transfer or Intercambio Express, or make the payment online through Logical Telecom, Solopin and Barri Fainancial Group. INFONAVIT pays the commissions for sending the money to Mexico.
- **Renovación a tu Medida:** A program that offers the possibility of acquiring an existing home and remodeling it according to tastes and needs, without these improvements involving structural damage.
- **Re-Estrena:** Program aimed at any natural person who does not contribute to INFONAVIT, with the objective of diversifying the displacement of recovered housing and offering the possibility of acquiring a home in sufficient condition for residential use.
- **New Voluntary Contributions scheme via the IMSS Independent Workers Program:** Operating model focused on employers who register their domestic workers and independent workers being able to calculate and generate their payment form to include housing contributions.

For more information visit:

<https://infonavitfacil.mx/>

<https://micuenta.infonavit.org.mx/>

RFC REGISTRATION FOR MEXICANS ABROAD:

Within the framework of the Collaboration Agreement signed on May 22, 2024, between the Ministry of Foreign Affairs (SRE) and the Tax Administration Service (SAT) for obtaining the Federal Taxpayers Registry (RFC) from abroad, the IMME promotes fiscal equity, compliance with tax obligations and access to Mexican government services.

Having an RFC allows compatriots to access a series of benefits such as:

- Opening of bank accounts
- Credits
- Access to social programs
- Regularization of personal information
- Carry out purchase-sale transactions of goods

- Access to scholarships

In order to schedule the appointment, the following steps must be taken:

1. Go to citas.sat.gob.mx, enter your CURP and email.
2. Select any of the 3 options for Registration by Virtual Office.
3. In the Federative Entity and Module section, choose Virtual Office.
4. Enter the token sent by email and receive confirmation of your appointment.

Requirements:

Before your appointment, send the following digital documentation to the email address oficina.virtual@sat.gob.mx or, in the "Check/Manage appointment" section, Files section:

- Current official identification or third-generation consular registration
- CURP or Letter of Naturalization
- Proof of address in Mexico or third-generation consular registration
- Pre-registration acknowledgment (optional)
- FOV-I duly completed

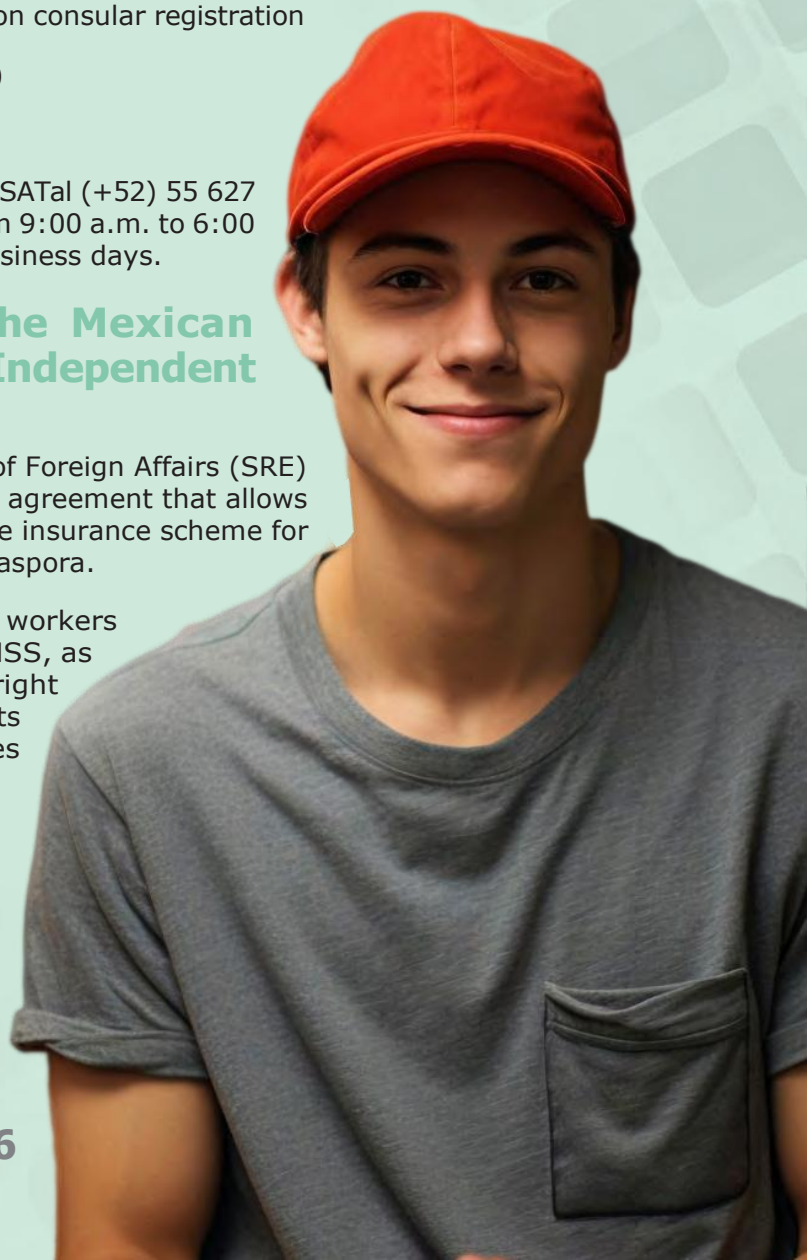
If you require more information, contact MarcaSATal (+52) 55 627 22 728, option 5, Monday through Friday from 9:00 a.m. to 6:00 p.m., Central Mexico time, except on non-business days.

Membership Program to the Mexican Social Security Institute for Independent Workers (PTI):

The IMSS, in coordination with the Ministry of Foreign Affairs (SRE) and the (IMME), entered into a collaboration agreement that allows for the coordination of actions to promote the insurance scheme for Independent Workers among the Mexican diaspora.

The insurance scheme allows independent workers outside of Mexico who decide to join the IMSS, as well as their family members, to have the right to receive medical services and social benefits in Mexico, considering the five insurances contemplated by the Social Security Law:

1. Health and Maternity Insurance
2. Work Risk Insurance
3. Disability and Life Insurance
4. Retirement Insurance, Late Age Unemployment and Old Age
5. Daycare Insurance and Social Benefits



It should be noted that independent workers abroad with a history of contributions in Mexico, by registering in this scheme, will be able to reactivate their contribution history and continue contributing to their Retirement Savings Fund, as well as generate the right to receive a pension.

For more information visit:

- Website "Bringing the IMSS closer to the Citizen" <http://www.imss.gob.mx/personas-trabajadoras-independientes>

Civic Education Windows (VEC)

The Civic Education Windows (VEC) are operated with the valuable support of some consular representations in the US, in collaboration with allied non-profit organizations. Its objective is to provide information, guidance and permanent monitoring to fellow citizens about the access and exercise of their civil-political rights, as well as to strengthen democratic culture and their participation in the electoral processes of Mexico and the United States and to promote binational leadership.

Thanks to the importance of this initiative, twelve VECs have been opened in the Mexican Consulates in Atlanta, Brownsville, Dallas, Fresno, Houston, Las Vegas, Los Angeles, Miami, New York, Orlando, Phoenix and Raleigh, and it is expected to continue expanding the program to more consulates during 2024.

UNIQUE TEMPORARY POPULATION REGISTRY KEY FOR FOREIGNERS 27

The Temporary Population Registration Code for Foreigners is a registration and identification instrument, which is issued for a period of up to 180 or 365 calendar days, as the case may be, to foreign persons who are in Mexico and who have proven that they have initiated the procedures to remain in the national territory.

This is provided that the condition of regular stay is determined by the corresponding immigration authority (National Migration Institute or the Mexican Commission for Refugee Assistance), in terms of immigration legislation and the applicable regulatory framework.

For more information visit:

<https://www.gob.mx/segob/renapo/acciones-y-programas/preguntas-frecuentes-sobre-la-clave-unica-de-registro-de-poblacion-temporal-paraextranjeros>



Children's Drawing Contest (CDI) "This is my Mexico"

The main objective of the CDI is to promote cultural ties with children of Mexican origin throughout the world, as well as girls and boys of other nationalities through the history and culture of Mexico. Through all the Representations of Mexico abroad, girls and boys between the ages of 6 and 14 are summoned annually to participate according to the theme designated for each year.

For more information visit: <https://ime.gob.mx/vinculacion/programa/cdi>

Migrant Film Week

The Migrant Film Week is an initiative carried out by the IME, with the support of the Ministry of Culture and the National Film Library and its objectives are to make visible the cinematographic work of compatriots abroad, highlighting works that offer a constructive perspective on their contributions both to their places of residence and to Mexico.

Our compatriots abroad are invited to send audiovisual materials (feature films and short films) for the purpose of projecting the films in Mexico and abroad and thus give visibility to the experiences of migrants. This initiative seeks to contribute to raising awareness among societies on both sides of the border about the problems of the migrant population and their cultural, social and economic contributions they make to their countries of residence and to Mexico.

Three editions of the Migrant Film Week have been held and the fourth will be held in December 2024, at the National Film Library in Mexico City.

Additionally, a traveling cycle of these films is held in various cities of the country, as well as abroad. In 2023, 20 films were screened in the following locations: Durango, Tamaulipas, Guanajuato, Matamoros, Nuevo Laredo, Quintana Roo, Chiapas, Tijuana and Sonora.

For more information visit: <https://ime.gob.mx/vinculacion>

Protection to Mexicans Abroad

- The Secretariat of Foreign Affairs, through its representations abroad, can provide you assistance on topics such as: how to interact with authorities; your rights and obligations abroad; information about lawyers; and other topics.
- If you are arrested, we assist you to exercise your rights and verify that the due process is observed.
- We provide you guidance on how to repatriate a family member that is sick or how to bring human remains or ashes to Mexico. You can consult the information at: <https://www.gob.mx/sre/documentos/folletos-servicios-de-proteccion-consular>
- We provide support to locate a family member who is abroad. You can consult the information at • <https://www.gob.mx/sre/documentos/folletos-servicios-de-proteccion-consular>
- During an emergency situation abroad of Mexico, we provide you accurate information on how to act and which authorities approach.

We kindly invite you to review the following information:

- Dual nationality
Prepare a family plan anticipating a possible return to Mexico
- What to do if your children stayed in the US under custody of Child Protection Services, a relative or a friend.

We remind you that the Mexican Consulates are not able to:

- Obtain the release of a detained person, or obtain preferential treatment by authorities.
- Pay fines, debts or hospital services.
- Regularize migratory situation of a Mexican person or process visas for third countries.
- Request the entrance into a country against the regulations of their migratory authorities.
- Obtain employment or act as guarantor to rent properties.
- Get accommodation or book hotels.
- Obtain, exchange or replace flight tickets.

Check the following websites to get additional information:

www.gob.mx/sre
www.gob.mx/ciam

Social Media

@SRE_mx
 @SREMX

Center for Information and Assistance to Mexicans (CIAM)

Dial (520) 623 7874 (From the USA/CANADA)

Dial 001-520-623-7874 (From Mexico)

You will receive personal attention in Spanish.

RELACIONES EXTERIORES

SECRETARÍA DE RELACIONES EXTERIORES



MAKE SURE YOU HAVE PERFORMED THE FOLLOWING PROCEDURES BEFORE ENTERING NATIONAL TERRITORY:

IF YOU WISH TO BRING YOUR VEHICLE TO MEXICO AND DRIVE IN NATIONAL TERRITORY, YOU MUST APPLY FOR A TEMPORARY IMPORT PERMIT

Don't be surprised!

Before starting the process, be sure to visit the website or consult the official Banjercito facilities.

REMEMBER THAT BANJERCITO DOES NOT WORK THROUGH AGENCIES, SOCIAL NETWORKS OR INDIVIDUALS OUTSIDE ITS FACILITIES.

Validity of “Vehicle Import or Temporary Internment Permit”:

For Mexicans residing abroad, the permission is valid for 180 calendar days, with multiple entries and exits, within a period of 12 months starting from the date your permit is valid.

Remember that you can only obtain the temporary import permit of vehicles that have a maximum Gross Vehicle Weight Rating on the axle of 3.5 tons, which is equivalent to 7,716.17 pounds.

You can consult the additional means of transportation that you can include in your temporary import permit at the following website:

https://www.gob.mx/cms/uploads/attachment/file/442868/Lineamientos_para_Usuarios_nov_2018.pdf

Banjercito’s official service channels are:

- **Via Internet:** <https://www.gob.mx/banjercito/articulos/sistema-de-importacion-temporal-de-vehiculos?idiom=es>

Cost: \$45 + VAT

Delivery: Banjercito will send the permit in digital format to the email address indicated by the interested party within a period of no more than 7 days after confirmation.

The interested party may process their permit within a period of between 10 and 60 days before the date of entry of the vehicle into national territory.

Payment: International credit card (Visa or MasterCard) in the name of the importer



- **Mexican Consulates in the United States of America located in:** Chicago, Illinois; Austin, Dallas and Houston, Texas; Los Angeles, San Bernardino and Sacramento, California; Albuquerque, New Mexico; Denver, Colorado and Phoenix, Arizona.

Cost: \$51 + VAT

Delivery: Instantly

The interested party may process their permit up to 6 months in advance of the date of entry of the vehicle into national territory.

Payment: With international credit or debit card (Visa or MasterCard) in the name of the person importing the vehicle

Make your appointment at Consulates on the following page: <https://www.banjercito.com.mx/citasconsulares/>

- **Banjercito border offices:** located in the CIITEV EN modules at the customs entrance to national territory.

Cost: \$51 + VAT

Delivery: Instantly

Payment: In cash or by international credit or debit card (Visa or MasterCard) in the name of the person importing the vehicle.

It is important to stand out that all nationals and foreigners must provide a guarantee deposit to ensure the return of the vehicle of foreign origin within the authorized period.

- 2007 and newer: \$400*
- 2001 – 2006: \$300*
- 2000 and earlier: \$200*

*The amount is expressed in US dollars and depends on the year-model of the vehicle. Check more detailed such as **how to retrieve your deposit back at:**

<https://www.gob.mx/banjercito/articulos/sistema-de-importacion-temporal-de-vehiculos?idiom=es>

You can make a partial return of the vehicle, that way enter and leave Mexico as many



times as you want while the permit is valid; However, you will only be able to recover the guarantee amount until you cancel the permit permanently.

1. Partial returns and cancellations of permits are carried out only in the Banjercito Border Modules.

2. You can consult the Border Modules directory in the following link:

<https://www.gob.mx/banjercito/documentos/red-de-modulos-iitv>

□ Validate the authenticity of the permit:

1. Scan the QR Code that is recorded on your permit.

2. Confirm that you have entered the official Banjercito site: <https://www.banjercito.com.mx>

3. Capture the Information requested by the website.

4. Know the permit information.

<https://www.gob.mx/banjercito/documentos/red-de-modulos-iitv>

Who can carry out this procedure?

Mexicans residing abroad of legal age, presenting:

- Original and simple copy of the official document:
 - a. Residence card issued by the immigration authority abroad.
 - b. Passport card.
 - c. Mexican passport with residence stamp granted by a foreign government.
 - d. Credential "Employment Authorization Card".
 - e. Work visa. When you are working abroad for a year or more.

Foreigners of legal age, presenting:

- Original and simple copy of valid ID (Passport or passport card for the US) and document issued by the National Institute of Migration that proves your stay status as:
 - a. Visitor.
 - b. Temporary resident
 - c. Temporary Resident Student

If the vehicle is in the name of your spouse, parents, children or siblings, (of legal age), you must prove your relationship with a birth or marriage certificate.

The permit may be requested by a third party, in the event that the importer cannot carry out the procedure, as long as he proves his capacity as legal representative with the following documentation:

- Power of attorney issued before by a Mexican public notary or a Mexican consulate abroad.
- Power of attorney signed by two witnesses, ratifying its content and signatures of all those involved before customs personnel of the country or through a notary who ratifies it.

Note: For both cases it is necessary to add copies of the witnesses's IDs and originals for comparison before the corresponding authority.

Documents needed to prove ownership of the vehicle:

- a. Title deed.
- b. Current plate registration.
- c. Renewal registration of license plates paid in a supermarket branch (Walmart, HEB, etc.), as long as they present the renewal notice that arrives at their address, which has the data of the importer or, where appropriate, a simple copy of a valid vehicle insurance issued abroad that contains the data of the importer.
- d. Newly acquired vehicles that present a contract and/or temporary plates.
- e. Credit contract valid for no more than three months from the date it was granted by the company or institution that is financing your purchase, which must be in the name of the importer and indicate the VIN.
- f. Current lease agreement, including contracts with option to purchase, in the name of the interested party and indicating the NIV, similar, a letter from the lessor authorizing the temporary importation of the vehicle must be presented.
- g. Title deed or registration in the name of a company (companies).

In the case of vehicles owned by legal entities, a current document proving the identity and employment relationship of the interested party (authorization letter on letterhead, badge or power of attorney) will be required in order for the interested party to continue with the process of temporarily importing the vehicle.

When the title or license plate registration does not indicate the load capacity of the vehicle, you must also present a legible copy of the specifications label found on the vehicle.

If the title does not have the current license plates of the vehicle, it will be essential to present the current license plate registration.

For post-dated license plate registrations, you must additionally submit the vehicle registration renewal notification.

☐ Who can drive the vehicle?

1. Mexicans as long as they are permanent residents abroad.

to. The permit holder, his/her wife, parents, children or siblings.

b. Foreigner with the status of immigration stay as a visitor, temporary resident or temporary resident student.

c. Any person other than those authorized must invariably travel on board the person who imported the vehicle.

2. Foreigners

to. The person who imports the vehicle, his/her wife, parents, children, siblings, even if they are not foreigners.

b. Foreigner with immigration status as a visitor with or without permission to carry out paid activities.

c. Temporary resident or Temporary resident student.

d. People who have Mexican nationality, provided that in the latter case any of the people authorized to drive the vehicle travels on board.

You can include the following means of transportation in your temporary import permit:

- Recreational cars, motorcycles, tricycles, quad bikes or jet skis, which have not been conceived, intended or manufactured to circulate on general communication routes.
- A boat up to four and a half meters in length including the trailer used for its transportation.

The temporary importation of the same may be authorized, provided that the sum of said merchandise towed or transported does not exceed three units and the importer proves its ownership.

Please notice:

Those vehicles reported as stolen, damaged, restricted or prohibited for circulation in the United States of America or Canada; cannot be entered.

BANJERCITO, prior to the issuance of the permit, will carry out the necessary consultations to ensure that the vehicle does not have any impediment to be temporarily imported into the country.

It is an obligation of the foreign and/or national user to present the vehicle, the permit and, if it is the case, the hologram in original or the permit in digital format, as well as any means of transport towed or transported simultaneously with the vehicle before the CIITEV modules located in any of departure customs, in order to register and obtain proof of partial or final return, as well as the return of the guarantee deposit, as long as the final return is registered within the period for temporary importation of the vehicle (maximum date of return) .

For questions, clarifications and procedures related to the Temporary Importation of Vehicles, please write to the email:

permisovehiculos@banjercito.com.mx

- By telephone dialing 011-52-55-96-89-80-06. Mon to Fri from 8:00 to 16:00 hrs, Mexico City time.

Definitive import or legalization of Foreign originary vehicles

Definitive import or legalization of Vehicles of Foreign Origin

You must hire a Customs Agent, who is the person authorized to carry out the procedures for importation before Customs.

<https://anam.gob.mx/importaciones-definitivas-de-moviles-usados/>

Remember that it is necessary to present a document that proves that your vehicle complies with the permitted levels of emission of polluting gases.

Before importing a vehicle please check the information available at the following website:

<https://regularizaauto.sspc.gob.mx/anticipado>

For any doubt please send an email to: **dudas.autosusados@semarnat.gob.mx**



Cabo San Lucas, Baja California Sur

2.- AT YOUR ENTRY TO MEXICO



REMEMBER!

At your arrival to Mexico you must report your entry to the immigration officers.

THE TAX FRANCHISE

It is the benefit you have for **NOT** paying taxes on merchandise you bring into the country.

- **500 dollars** when traveling **by road** during the "**Héroes Paisanos**" Program Operatives. **The rest of the year it will be 300 dollars.**
- **500 dollars** when traveling by plane or ship throughout the year.
- **150 dollars** to **residents of the border region** (on legal age) throughout the year.
- **300 dollars** to passengers from the border region, who go into the interior of the country, during the "**Héroes Paisanos**" Program Operatives.

The tax franchises of the members of your family are accumulative if they all travel simultaneously and in the same means of transport.

The Tax Exemption **DOES NOT INCLUDE:**

- Alcoholic drinks.
- Carved tobacco.
- Automotive fuel (except that contained in the vehicle's fuel tank that meets the manufacturer's specifications).

What documents do I need to prove the value of the goods?

- Goods bill or invoice
- Purchase ticket
- Any other document that expresses the value of the goods

What can be included in you personal baggage?

1. Goods for personal use, such as clothing, footwear, toiletries and beauty products, as long as they are consistent with the trip duration, including a bridal trousseau; baby items, such as chair, portable crib, stroller, walker, among others, including their accessories.
2. Two photographic or video recording cameras; photographic material; three portable cell phones or other wireless devices; a global positioning equipment (GPS); an

electronic diary; a portable computer equipment of the so-called laptop type, notebook, omnibook or similar; a portable copier or printer; a CD - burner and a portable projector, with its accessories.

3. Two personal sports equipment, four fishing rods, three sliders with or without sails and their accessories, trophies or awards, as long as they can be transported commonly and normally by the passenger.
4. A portable device for the recording or reproduction of sound or mixed; or two for digital image and sound recording or reproduction and a portable DVD player, as well as a set of portable speakers, and their accessories.
5. Five laser discs, 10 DVD discs, 30 compact discs (CD), three software packages and five storage devices for any electronic equipment.
6. Books, magazines and printed documents.
7. Five toys, including collectibles, and a video game console, as well as five video games.
8. A device to measure blood pressure and one to measure glucose or mixed and its reagents, as well as medications for personal use. In the case of psychotropic substances, the corresponding medical prescription must be shown.
9. Suitcases, pouches, trunks or any other item necessary for the transportation of luggage.
10. In the case of passengers over 18 years of age, a maximum of 10 packs of cigarettes, 25 cigars or 200 grams of tobacco, up to 3 liters of alcoholic beverages and six liters of wine.
11. A binocular and a telescope.
12. Two musical instruments and their accessories.
13. A tent and other camping gear
14. For older adults and people with disabilities, items that, due to their characteristics, replace or reduce their limitations, such as walkers, wheelchairs, crutches, canes, among others.
15. A set of hand tools including its case, which can include a drill, pliers, wrenches, sockets, screwdrivers, power cables, among others.

<https://anam.gob.mx/equipaje-y-franquicia/>

Goods with tax payment

If the merchandise, other than your luggage and your franchise, have a value that does not exceed 3,000.00 dollars equivalent in national currency or 4,000.00 dollars its equivalent in national currency, when computer equipment is included, you must pay 19% of the total value.

Payment can be made at the Customs office of entry, through the form **"Payment of contributions to foreign trade (Spanish, English and French)"** or through the simplified electronic format **"Payment of federal contributions"**, through the website www.anam.gob.mx. Payment can also be made in cash, or by credit or debit card at any bank or at the branches of authorized credit institutions.

Likewise, it may be made in Point of Sale Terminals operated by customs personnel, with a credit or debit card, the personnel will deliver as proof of payment the bank receipt for the payment of federal taxes, generated by the terminals.

Payment can also be made through Internet, by electronic transfer of funds, through payment with a capture line, through the authorized credit institutions that are published on the website www.anam.gob.mx.

If you believe or know that you exceed the limit of your franchise

Access the **"Self-declaration"** area to pay the corresponding taxes. If you have doubts about the permits, authorizations or restrictions on the merchandise you are transporting, approach a Customs official, he will help you.

If you travel by bus:

The driver must go to the designated inspection point at the border, where you must descend with your belongings and luggage, as well as fill out the format: "Customs Declaration for Passengers Coming from Abroad", to present it to Customs personnel and press the traffic light button.

If you arrive by plane or ship:

You must fill out the "Customs Declaration for Passengers from Foreigners" form to present it to Customs personnel, with the exception of Terminal 1 and 2 of the Mexico City International Airport, Terminal 2, 3 and 4 of the Cancun International Airport, San Luis Potosí International Airport "Ponciano Arriaga", Monterrey International Airport "Gral. Mariano Escobedo", Felipe Ángeles International Airport, Querétaro Intercontinental Airport and Tulum International Airport.



If you travel in your vehicle:

Select the lane through which you will enter Mexico, according to the following signs: "Self-declaration" or "Nothing to declare".

Remember, the Customs personnel of the country do not receive payments in cash.

At your entry to Mexico please check the following

Prohibited products

- Raw meat products of any species
- Fresh cheese
- Snacks, sandwiches, etc., with dairy and/or meat content without whole packaging nor health authority stamp
- Vegetables, fruit and fresh plants
- Raw and dry crustaceans
- Any homemade or artisanal product
- Others: Vessels and containers with vegetable matter, animal, soil or unknown content.

What products and by-products of plant, animal, aquaculture and fishing origin can I introduce to the country?

Of vegetable origin:

- Vegetables and dehydrated fruits
- Shelled almonds
- Shelled hazelnuts
- Shelled walnuts without pests.
- Roasted coffee
- Cereal pellets
- Meals
- Yerba mate
- Dehydrated tobacco

Of aquaculture and fishing origin:

- Fish pâté with label
- All cooked crustaceans in any presentation
- Fishing baits (frozen fish)

Of animal origin:

- Dairy, meat products and for animal use

These products must be labeled and, when appropriate, they have to come from authorized plants (check out the Consult Information System of Authorized Plants **SICPA** available on: <https://sistemasssl.senasica.gob.mx/PlantaAcreditada/>) and in volumes for consumption or personal use.

The lists described above including some products but are not limited to another, so you must consult the complete list and its specifications in: <https://www.gob.mx/senasica/documentos/anexo-01-listado-de-productos-y-subproductos-agroalimentarios-para-su-importacion-turistica-284987?state=published>

Can I travel to Mexico with my pet?



You can introduce without paying taxes to the SAT up to 3 pets or companion animals such as cats, dogs, canaries, hamsters, guinea pigs, australian parakeets, nymphs parakeets, ferrets, parakeets, turtles, and small size wild birds (except birds of prey). For further information click on the link:

<https://anam.gob.mx/equipaje-y-franquicia/>

**SENASICA only considers cats and dogs as pets.
Only these two species are exempt of duties
payment for the expedition of the Import Animal
Health Certificate.**

To enter to Mexico with dogs and cats you must:

- Show in original and copy, a Health Certificate issued by a private Veterinarian or one expelled by the health authority of the proceeding country, it has to indicate the address in the proceeding country and the one in the Mexico's destination, within 15 days of issuance.
- Present documentation that supports current appliance of rabies vaccination (pets with 3 months of age or older) and pet's treatment against internal and external parasites in a period no more than 6 months.

These requirements do not apply for pets from Canada, USA and Mexico origin, and if they proceed from USA or Canada. In such cases, SENASICA personnel will do a physical examination of your pet, in order to verify the lack of ectoparasites, signs of infection-contagious diseases and fresh or healing wounds.

For further information on these requirements, click on the link below:

<https://www.gob.mx/senasica/documentos/si-viajas-con-tu-mascota-194177?state=published>

If you require a quicker entry procedure for your pet, we invite you to know and use the Regular Traveler Pet Program. For further information check the following link:

<https://www.gob.mx/senasica/documentos/programa-mascota-viajero-frecuente?state=published>.

If you are traveling with other species of companion animals you must check the following link <https://sistemasssl.senasica.gob.mx/mcrz/moduloConsulta.jsf>, accomplish the indicated requirements and pay for the Import Animal Health Certificate established in the current Federal Rights Law. The payment can be done through the e5CINCO form available in: <https://sistemasssl.senasica.gob.mx/hojaAyuda/eCinco.jsp>.

If the animal health requirements of the animal specie you want to bring to Mexico are not available in the Consulting Module of Animal Health Requirements, you must do the **SENASICA-01-011** procedure "Application of the animal health requirements worksheet for the import of merchandises that were not taking into account in the consulting module of animal health requirements", so you must log on <https://catalogonacional.gob.mx/FichaTramite?traHomoclave=SENASICA-01-011> . If you have any question or comment about an animal health requirement combination, please send your inquiry to the email: reqzoosan.dgsa@senasica.gob.mx and janet.chavez@senasica.gob.mx.

In any case of aquatic animals, you can call in working time and days to the phone number 55 5905 1000 ext. 51046, 53225 and 53227 or send an email to the address reqacuicola@senasica.gob.mx.

We recommend not to travel with your pet if you don't have the documents that accomplish the animal health requirements for its entry to Mexico.

Wildlife permits

All specimens, or wildlife products require a certificate from the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) or an authorization from the General Directorate of Wildlife (DGVS) of the Ministry of the Environment and Natural Resources (SEMARNAT) to be imported into our country or exported to another country from Mexico.

For more information visit: www.cites.org and <http://www.gob.mx/semarnat/documentos/tramite-semarnat-08-009>

Stop. Say no to specimens and products made with species of marine mammals, primates, sea turtles, ivory, Mexican parrots, among others.

Caution. With corals, orchids, cacti, shells, leather goods, aquarium fish, marine products and traditional medicine products.

Check. That wildlife products come from sustainable sources.

If you buy wooden objects, make sure that they are painted, lacquered, oiled, or varnished with some finishing coating and without bark, this reduces the possibility of bringing pests that do not exist in Mexico, fungi and other diseases. A **PROFEPA** inspector must perform a check up at your entry to Mexico.

In the case of wildlife animals, they must also present the Verification Registry issued by the Federal Attorney for Environmental Protection (PROFEPA), which verifies compliance with non-tariff restrictions. To carry out this procedure, the documentation issued in the country of origin or in Mexico must be presented.

Substances that deplete the ozone layer (pollutants)

Do not contribute to the import and export of substances that harm human health, the ozone layer and the environment! Consume aerosol products and refrigerant gases with the legend: "This substance does not harm the ozone layer."

If you illegally store, traffic, import, export, transport or abandon merchandise or substances that damage the ozone layer, you can be sanctioned with a fine and imprisonment.

Hazardous materials, substances and waste

Introducing to the country any of the following hazardous waste without authorization from SEMARNAT is prohibited:

- All electronic waste such as useless cell phones, computers and household appliances, that cannot be reused for the purpose for which they were manufactured.
- Empty containers that contained hazardous materials, chemical substances or residuals.
- Used automotive batteries, additional to those used by your car for its operation.
- Entering the country and disposing of these products or their parts or their waste in inappropriate places can cause damage to the environment and public health.



To enter Mexico with money

if when entering or leaving Mexico you carry amounts in cash, in national or foreign checks, payment orders or any other document receivable or a combination of them, whose value is equivalent to more than ten thousand US dollars, you are required to declare before the customs authorities.

If the undeclared amounts are greater than ten thousand dollars of the United States of America, but less than thirty thousand dollars of the United States of America, the person who carries, transports, imports or exports them and fails to declare, the minutes will be drawn up and the tax credit derived from the fine for omission of the declaration will be determined.



It is prohibited to introduce and extract from Mexico:

Clandestinely introduce weapons, ammunition, cartridges, explosives, or materials for the exclusive use of the Army, Navy and Air Force.	A penalty of 5 to 30 years in prison and a fine of 20 to 500 days will be imposed. Article 84 of the Federal Law on Firearms and Explosives.
Clandestinely introduce unreserved weapons for the exclusive use of the Army, Navy and Air Force.	A sentence of 3 to 10 years in prison will be imposed. Article 84 Bis of the Federal Law on Firearms and Explosives.
Manufacture or export arms, ammunition, cartridges and explosives without the corresponding permit.	A penalty of 5 to 15 years in prison and a fine of 100 to 500 days will be imposed. Article 85 Bis, section. I of the Federal Law on Firearms and Explosives.
Pretending to export or export an archaeological, artistic or historical monument, without permission from the competent Institute.	A penalty of 5 to 12 years in prison and a fine of 3,000 to 5,000 days will be imposed. Article 53 of the Federal Law on Monuments and Archaeological, Artistic and Historical Zones.
Produce, transport, traffic, trade, supply, prescribe, introduce or extract narcotics from the country without the corresponding permit issued by the Ministry of Health.	A penalty of 10 to 25 years in prison and a fine of 100 to 500 days will be imposed. Article 194, section. I and II of the Federal Penal Code.
Introduce or traffic forest resources, living or dead wild flora or fauna, their products or derivatives; who carry, suffer or have suffered, as appropriate, any contagious disease, which causes or may cause its dissemination or propagation or contagion to flora, fauna, forest resources or ecosystems. Carry out any activity for the purpose of trafficking, or capture, possess, transport, collect, introduce into the country or extract from it, any specimen, its products or by-products and other genetic resources, of a species of wild, terrestrial or aquatic flora or fauna in closed, considered endemic, threatened, in danger of extinction, subject to special protection, or regulated by any international treaty to which Mexico is a party. Introduce into the country or extract from it, trade, transport, store or release into the environment, any genetically modified organism that alters or may negatively alter the components, structure or functioning of natural ecosystems.	A penalty of 1 to 9 years in prison and a fine of 300 to 3,000 days will be imposed. Articles 417, 420, section. IV and 420 Ter. of the Federal Penal Code.

Introduce or remove merchandise, omitting the total or partial payment of the contributions or compensatory quotas that must be covered, or without the permission of the competent authority, when this requirement is necessary.

A sentence of 3 months to 9 years in prison will be imposed.

Articles 102 and 104 of the Federal Tax Code

Introduce, remove or transfer ownership of cultural assets in violation of the legal provisions adopted in their country of origin.

A penalty of 3 to 12 years in prison, 2,000 to 4,000 days of fines, and seizure of assets will be imposed.

Article 53 Bis. of the Federal Law on Monuments and Archaeological, Artistic and Historical Zones.

The resident abroad who for the first time introduces a single weapon not reserved for the use of the Army, Navy and Air Force, will only be imposed an administrative sanction of two hundred days of fine and the weapon will be collected after issuing the corresponding receipt. When the person from whom the weapon has been collected leaves the country, the weapon will be returned after delivery of the corresponding receipt.

A day of fine is equivalent to the daily net income of the sentenced person at the time of committing the crime, taking into account all his income.



FGR
FISCALÍA GENERAL
DE LA REPÚBLICA



Chichén Itzá, Mérida

3.- DURING YOUR TRAVEL IN MEXICO:

Meet the National Guard.

"The National Guard is the institution par excellence to guarantee Public Safety".

The National Guard is a Public Security institution, whose objective is to carry out the Public Security function in charge of the Federation and, where appropriate, in accordance with the agreements that for such purpose are celebrated, temporarily collaborate in the public security tasks that they correspond to the federal entities or municipalities.

The National Guard maintains an operational deployment throughout the country, it has facilities of various kinds to address the prevention, investigation, detention and presentation of contractors before the federal or Local Public Ministry: at the end of 2023, there were more than 131 thousand elements.

Structure

The National Guards Command has a General Coordination headquarters police, 2 Coordinations (Administration and Finance, 12 Territorial Coordinations), the Internal Control Body and 4 Units (for the Protection of Human Rights, Discipline and Professional Development, Internal Affairs, Legal Affairs, and Transparency, as well as Specialized Bodies by Competition, the latter with 7 General Directorates; highlighting in it for its presence and of safety on Roads and facilities).

Territorial deployment

In accordance with the National Public Security strategy and article 20 of the law National Guard, the National Guard maintains a territorial deployment of coordination regions in the 32 Federal Entities. The Regional Coordinations are geographical areas that serves as a basis for the deployment of the National Guard in the country (the designation of the number of elements, specialized personnel and research and intelligence courses will be based on the number of inhabitants. Considering the crime incidence and the crime projections in each of them, it is they will assign as many detachments of the National Guard for prevention, investigation, arrest and presentation of detainees before the public ministry and provision of evidence required by law.

National Guard Uniforms



Social Proximity suit

In dark and grey color, with identifiers in the back and Front.



Field suit

In gray and black, camouflaged.

The members of the National Guard are trained with initial training continues, updating, specialization and professional in matters such as Police Report Approved, gender perspective, human development, criminal justice system, culture of legality, human rights in the protocol for the use of force to carry out their security tasks, prevention, surveillance and combating crime, related to safeguarding the life and integrity of people , their safety , property and rights, throughout the national territory , analysis and research , driving, preparation of administrative sanctions, among others.

National Guard- Roads

In the practical way, the first contact that comratiots have the members of the National Guard meets with those assigned to road surveillance in the exercise of the functions of inspection, security , verification, crime prevention, and in the scope of its jurisdiction, combating crime, in the 50,038.07 kilometers of roads divided into 1,585 sections of federal jurisdiction of the country, under the command of the 32 States Coordinations of the National Guard, who direct operational actions in attention to the axes of accident prevention and crime incidence, organized in 33 Coordinations of the security section to Communications Routes.

Operations of the National Guard staff.

To limit the speed: Carousel and Radar.

Safety: Belt, helmet (motorcyclist), Passenger transport safety, anti-assault, 30D (Verify that the drivers of the freight, passage and tourism autotransport are in the best physical-mental conditions for safe driving), 30M (revisión of the physical-mechanical conditions of the vehicles).

Support: Knight of the road.



For more information you can consult the website:

<https://www.gob.mx/guardianacional>

During your transit in the mexican roads, the National Guard recommends you:

1. Download the "GN Roads" and "GN" applications through the Google Play Store and App store.

The "GN Carreteras" applications allows:

- Register the vehicles before the trip for prompt reference and location in case of theft or accident.

- It also includes the location of places to rest, medical services (hospitals), making accidents reports (vehicles theft or others).
- Visualize or record incidents, traffic events, thefts, blockades, natural disasters, demonstrations, sections in repair and taking booths.

The “GN Reporta” aplicación allows:

- Link the citizens with the National Guard.
 - Announce the commission of possible criminal acts, blockades, demonstrations, etc.
2. We invite you to follow our official social networks. Now we are closer to you. Let's go together for a country of **#JusticiaYPaz**

Download the **X** app and follow the accounts **@GN_Carreteras**, **@AngelesVerdesMX**, and **@CNAC_GN**

- **@GN_Carreteras** provides information about traffic conditions on federal roads.
- **@AngelesVerdesMX** requests and provides mechanical assistance on the country's roads and tourist information and assistance through #078.
- At **@CNAC_GN**, the National Citizen Attention center is the contact instance direct from the National Guard of Mexico with society. Is in charge of receiving, registering and follow up on reports, complaints, services and congratulations in security matters.

Facebook: GUARDIA_NACIONAL.MX

And on Instagram @gn_mexico_

3. Include on your phone the emergency number:
- *088 where reports are received, complaints for possible crimes or administrative offenses. Your call will be attended by specialized personnel and you receive the necessary guidance. “I'm a National Guard, I'm incorruptible”



Citizens Attention Emails: **cnac@hn.gob.mx** and **guardia.nacional@gn.gob.mx**.

- Includes the **911** number, in it all emergency care numbers are approved: medical, security and civil protection at the federal, states and municipal levels, when you make a call, it is directed to the emergency call attention center closest to your location in the federal entity where you are located.
4. Do not drive with signs of fatigue (sleepiness, physical fatigue, which decreases the ability of the driver and puts the driver's safety at risk or from third parties).

- ## Important

1. You must generate the capture line, entering the link:

2. You must enter the ticket number of the fine. **(Top right).**

INTEGRANTE DE LA GUARDIA NACIONAL QUE IMPONE LA SANCION

NOMBRE: [REDACTED]

GRADO: Suboficial NÚMERO DE EXPEDIENTE: 20870

OFICIO: PF/DSR/2629/2019

SE IDENTIFICA CON CREDENCIAL INSTITUCIONAL: 2020/3_017515

VIGENCIA: Vigente FECHA DE EXPIRACIÓN: Agosto 2020

El Sr. [REDACTED] Cds. Director General de Recursos Humanos de la Guardia Nacional

Con fundamento en el artículo 25, fracción VII y 36 fracción XXVIII del Reglamento de la Ley de la Guardia Nacional.

4. Immediately the systems generates a capture line.

Fecha: 04/12/2021
Hora: 16:28 Hrs.
Página: 1/1

INFRACCIONES

LINEA DE CAPTURA

Los pagos podrán realizarse en cualquier Sucursal de BBVA Bancomer a Nivel Nacional
Consulte horarios de las sucursales de su localidad.

Número de Concepto Bancomer: 6791971

Línea de Captura (Referencia): 989007199302964291

Concepto: 291.000 **JOSUE FRANCISCO**

Boleta Infracción: 7119539

TIPO VEHICULO	MARCA	MODELO	PLACAS
SEM-REMOLQUE	KENWORTH	2021	291.000
REMOLQUE	TRUXTON	2020	291.000

Vigencia Línea de Captura: 16/12/2021

MONTO DE SANCION: \$1,344.30

ALLANAMIENTO PP: \$376.00

PUR PROYECTO INGU PP: \$252.39

IMPORTE TOTAL A PAGAR: **\$756.17**

5. Once you obtain your capture line, verify that the data is correct and pay the entry into any BBVA Bancomer bank branch.

Directory (contact telephone numbers) of the Company Coordinations/ Section to communication routes

Switch 551 103 6000

Coordinación	Extensión
Aguascalientes	30108
Baja California	30316
Baja California Sur	30813
Campeche	31122
Chiapas	31504
Chihuahua	32254
Ciudad Mexico	33916
Coahuila	32803
Colima	33205
Durango	33506
Edo. Mex. Zona Oriente	34020
Edo México	33805
Guanajuato	34817
Guerrero	35306
Hidalgo	36403
Jalisco	36803
Michoacán	37825



Coordinación	Extensión
Morelos	38711
Nayarit	44829
Nuevo León	39318
Oaxaca	39614
Puebla	40306
Querétaro	41102
Quintana Roo	41403
San Luis Potosi	41617
Sinaloa	42100
Sonora	42717
Tabasco	43518
Tamaulipas	43818
Tlaxcala	45006
Veracruz	45236
Yucatán	46409
Zacatecas	46702

Prepare your Travel to Mexico

Go for medical attention to identify the risk that you or someone in your family may be sick, especially if you have fever, cough, continuous headache, sore throat, muscle pain, chills, red eyes, or skin lesions.

Review the recommendations issued by the Mexican and United States governments to ensure a safe and healthy journey. You can find information specific to Mexico at the following link: <https://www.gob.mx/salud>

If you or any of your companions feel unwell or experience an injury that requires medical attention, visit the nearest health facility.

Healthy recommendations for your road trip:

- Wear comfortable clothing, a hat, or a cap, and avoid prolonged exposure to direct sunlight.
- If you need to stay inside a parked vehicle, minimize the time spent, park in the shade, and ensure proper ventilation.
- Stay hydrated during your journey, especially children and older adults. Preferably consume potable water.
- Carry packets of oral rehydration solution ("Vida Suero Oral"). If children or older adults experience symptoms like dry mouth, headache, drowsiness, or irritability, prepare and administer it according to the instructions on the packet.
- Take along food that does not need refrigeration; before eating it, check that it is in good conditions and within the consumption date. Do not eat expired or spoiled food.

Healthy recommendations during your stay:

- Consult the recommendations for safe vacations.
- Wash your hands frequently with soap and water or use alcohol-based hand sanitizer before and after touching common objects and surfaces.
- In case you or any of your companions suffer any injury or accident, go to the nearest health unit for attention. **In case of emergencies, dial 911.**
- If you are stung or bitten by a poisonous animal, do not self-medicate and go immediately to the nearest health center. To avoid snakebites or stings from poisonous animals, avoid moving rocks, logs, or brush with your hands.
- If you or a family member has fever, weakness, body aches, severe headache, joint pain, pain behind the eyes, vomiting, diarrhea, drowsiness, difficulty breathing, convulsions or loss of consciousness, go to the nearest Health Unit.
- If you have a cough or the flu, keep yourself isolated.
- Try not to shake hands or kiss for saluting. Cover your mouth with the crook of your elbow when sneezing, and use facemask in closed and open spaces.

- In case of any illness, do not self-medicate and go to the nearest Health Unit to receive care.
- In case of emergency during pregnancy, childbirth or puerperium, the hospitals of the Secretaría de Salud, el IMSS Bienestar, IMSS, or ISSSTE are obliged to provide care.

During the winter season to take care of your health, we suggest to:

- Avoid drafts and abrupt temperature changes, especially in children under five years of age and older adults.
- Cover up from cold, wear a sweater or jacket, gloves and a hat when going out.
- Do not use braziers or stoves to heat the room, you or someone in your family may be intoxicated by the smoke or get burn.
- Avoid contact with people who have a cough or the flu.
- Drink plenty of fluids and eat seasonal fruits (orange, tangerine, lemon, guava, etc.).
- If you or a family member has flu symptoms, use the facemask correctly, go to the nearest health center and do not self-medicate.
- If you see that a child under five years old or a person over 60 years old is breathing faster than normal, is not hungry, has fever, turns purple, it is urgent to take him/her to the doctor.

To avoid being infected with COVID-19, follow these recommendations:

Whether you have the vaccine or not, you should continue to protect yourself and follow the next recommendations:

- Use a facemask while you are in public places, remember that it should cover nose to chin. Wash your hands before putting it on and after taking it off.
- Wash your hands with soap and water or alcohol gel frequently and after touching objects and surfaces of continuous and common use.
- Do not shake hands, hug or kiss for saluting, and keep a healthy distance (at least 1.5 meters) from other people.
- Do not share food or drink from the same container, even if they belong to your relatives.
- Try not to be in closed spaces, and if so, make sure they are well ventilated.
- Avoid going to meetings and crowded places, in case of attending, use a facemask and keep a healthy distance.
- If you use public transportation, you should correctly use the facemask and rub your hands with alcohol gel after touching common surfaces.
- For more information, please visit the web page coronavirus.gob.mx and vacunacovid.gob.mx

Other services offered in the Health Units:

- Attention to emergencies, vaccinations, medical consultations, dental consultations and prenatal care.
- “Vida Suero Oral”
- Cartilla Nacional de Salud, for the registrations and monitoring of health promotion and disease prevention activities.
- Information for promote healthy environments.
- Guidance of personal hygiene, nutrition, physical activity, consumption of alcoholic beverages, tobacco, drugs, sexual practices, violence, mental health, accident prevention, among other themes.



Ministry of Health

<https://www.gob.mx/salud>

@SecretariadeSaludMx

552000-3400 Ext. 53066 or 59227



Ventanillas de Salud (Windows to Health)

Give you access to preventive health services and education:

- Guidance and advice on disease prevention and health promotion, to improve quality of life.
- Timely detection of HIV/AIDS, body mass index, cholesterol and glucose levels, COVID-19, mental health, among others.
- Referral to health services (community clinics) for a specialized service, free or low cost.
- Vaccination campaigns
- Information on health insurance in the U.S.
- Support for navigation in the health system

In October, during the Binational Health Week, health prevention and promotion activities are carried out, where basic and specialized timely detection services are provided.

Remember during your visit and road trip to Mexico

#UnÁngelTeAcompaña providing tourist guidance, road information and emergency mechanical assistance.

The Ministry of Tourism of the Federal Government, through the General Directorate of Tourist Services Angeles Verdes and its new geo-intelligence center offers you:

- Mechanical assistance and support during the 365 days of the year from 8:00 a.m. to 8:00 p.m., on the main highways of the country.
- Telephone assistance for basic mechanical issues, road information and tourist guidance through the free number 078.
Assistance in case of emergencies and disasters caused by natural phenomena.
- Accompaniment in caravans for nationals entering to the country and strategic installation of tourist guidance and mechanical points in the main highways of the country, for the duration of high vehicular traffic periods such as holiday season and long weekends.
- Airport information office in the Felipe Angeles International Airport

Benefits for download the app

- One-click mechanical assistance through our mobile app
- Real-time location through the use of geographic coordinates
- Real-time road monitoring and information
- Geographic viewer of touristic points of interest
- Telephone link with federal agencies



Angeles Verdes operates on 270 roads sections on the highways along the country.

Ministry of Tourism

(SECTUR)

www.gob.mx/sectur/angelesverdes

Tw. @AngelesVerdesMx
Fb. @AngelesVerdesMex
Ig. @AngelesVerdesMex
078 Free number

8000068839 Free number



Do you know what the “Hoy No Circula Program” is, and how it works?

This Program limits vehicle circulation of foreign cars in Mexico City, and the State of Mexico. It is enforceable in all of Mexico City, and 18 municipalities of the State of Mexico.

Out of state, and foreign vehicles that do not have the document called “Pase Paisano” must limit their circulation in accordance with the following criteria:

“No vehicle circulation” Schedules

Monday to Friday, from 5 to 11 hrs.

One day during Weekdays, from 5 to 22 hrs. (depending on the termination of your license plate).

Saturdays, from 5 to 22 hrs.

Sundays, no vehicle circulation restrictions.

Check out the following guide to vehicle circulation days, colors, and license plate termination.

STICKER COLOR	LAST DIGIT OF LICENSEPLATE	CIRCULATION LIMITS		
		DURING WEEKDAYS	SATURDAY STICKER “1”	SATURDAY STICKER “2”
YELLOW	5 and 6	MONDAY	No vehicle circulation according to last digit of license plate	NO VEHICLE CIRCULATION “ALL AND EVERY SATURDAY” FROM 5 to 22 hrs
PINK	7 and 8	TUESDAY	ODD DIGIT (1, 3, 5, 7 and 9)	
RED	3 and 4	WEDNESDAY	No vehicle circulation	
GREEN	1 and 2	THURSDAY	FIRST AND THIRD SATURDAY OF EVERY MONTH	
BLUE	9 and 0	FRIDAY	EVEN DIGIT (0, 2, 4, 6 and 8) No vehicle circulation SECOND AND FOURTH SATURDAY OF EVERY MONTH SCHEDULE FROM 5 TO 22 hrs	

Voluntary Emissions Testing

Vehicles with foreign license plates may obtain a sticker through voluntary exhaust emissions testing, in accordance with the guidelines established in the Mandatory Vehicle emissions testing Program ("Programa de Verificación Vehicular Obligatoria"), in order to exempt some, or all of the limitations on circulation established in the environmental programs of Mexico City and/or State of Mexico.

For those who wish the convenience of voluntary emissions testing, you can generate an appointment in the different vehicle emissions testing centers of Mexico City on the page:

<https://citasverificaentros.cdmx.gob.mx>

How can you exempt The "Hoy No Circula" Program?

To exempt the "Hoy No Circula Program", you must process the "**PASE TURÍSTICO PAISANO**" free of charge. This alternative is offered by the Governments of Mexico City, and the State of Mexico, so that vehicles with foreign plates registered in the U.S., and Canada can circulate without restriction during the periods established by the Secretariats of the Environment of both entities.

This permit is granted to vehicles for private use, not older than 15 years, and that have the authorization of the corresponding authorities for their legal permanence in the Mexican National Territory.

For more information, do check the following pages:

<https://www.cdmx.gob.mx/>

<http://www.cdmx.gob.mx/public/InformacionTramite.xhtml?faces-redirect=true&idTramite=98>

If you wish to contact SEDEMA: see the directory on page 70.

Mexico City Secretariat of the Environment (SEDEMA)

www.sedema.cdmx.gob.mx/

@SEDEMA_CDMX

SECRETARÍA DEL MEDIO AMBIENTE
55-52-78-99-31
Ext. 1690 to 1694

hoynocircula@sedema.cdmx.gob.mx

paseturistico@cdmx.gob.mx



Programs and services in Mexico

INAPAM

The National Institute for the Elder Persons (Instituto Nacional de las Personas Adultas Mayores, **(INAPAM)**, for its acronym in Spanish) grants the INAPAM Card for people over 60 years old or more, which can be used to access benefits and discounts in several establishments around the country.



Requirements to obtain the INAPAM Card

It is necessary to present original and copy of the following documents:

● Valid official ID with photograph.	● CURP (for its acronym in Spanish) and phone number of an emergency contact
● Birth certificate.	● Proof of address (no older than 6 months).
● 1 recent photograph.	

Ofrece los siguientes servicios a las personas adultas mayores:

● Integral Care Center: medical service. (Centro de Atención Integral CAI for its acronym in Spanish).	● Clubs and cultural centers: recreational and cultural activities.
● Legal Counseling.	● Productive linkage service: formal employment and voluntary packers system.
● Shelters: Gerontological care, permanent stay.	● Memory Clinic: diagnostic and follow-up service.
● Affiliation: The INAPAM Credential is issued in the care modules	

For more information: <https://www.gob.mx/inapam> y [gob.mx/bienestar](https://www.gob.mx/bienestar)

Mexican immigrant communities.

For you who work abroad, the IMSS offers a new comprehensive Social Security scheme

Enroll yourself as an independent worker!

Mexican government has the purpose to increase the social security coverage among Mexican immigrants workers. In this way, Mexican Social Security Institute (IMSS) and Foreign Ministry (SRE) let you know it's new voluntary Social Security schema to cover foreign territory workers and their families in Mexico.

Benefit family plan:

1. Medical & Hospital Services
2. Disability due to illness or accident that makes it impossible to perform work.
3. Disability or death pension.
4. Saving for retirement and retirement.
5. Nursery schools and social benefits (wakes)
6. Savings for housing (optional)

For more information on the benefits that you can enjoy with your beneficiaries, go to: <http://www.imss.gob.mx/personas-trabajadoras-independientes/mexicanos-en-el-extranjero>



Enrolling is very easy. From your place of residence abroad, visit www.imss.gob.mx/personas-trabajadoras-independientes for purchase intention, registration, plans and more.

Follow the instructions:

Step 1. Start enrollment (requirements):

- CURP (Personal identification in Mexico)
- RFC (taxpayer in Mexico)
- Social Security Number (NSS)
- Email

Step 2. Data collection:

Personal information and address of your relatives in Mexico.

- Monthly income, select your occupation as **trabajadores independientes que radican y laboran en el extranjero** (web site above).
- You will be able to renew your insurance within a stipulated period and continue it again by choosing **renovación automática**. When renewing you'll receive an email and the payment reference attached. Once you have reviewed your elections, do not forget to read **términos y condiciones** and approve.

Step 3. Insurance Registration.

The assurance begins the first day of the month after the payment has been made.

- To receive medical services, immigrant workers and their families must be registered in their clinic or Family Medicine Unit (UMF) assigned by their corresponding address in Mexico. These services are provided only in Mexico.

Payment Options:

1. You can do it monthly, semi-annually or annually in advance the first 15 days of the month entering the link or by a transaction to IMSS Mexico.
2. The website offers you online payment option through the authorized Banks.
3. Electronic Payments through Mexican bank account (web site or app) via SPEI, register the information listed below:

Recipient name: IMSS

- CLABE (wire transfer number): 044 180 00106867278 2
 - Account number: 00106867278
 - Bank: Scotiabank
 - Reference: Social Security Number from migrant worker (eleven digits, no spaces nor dashes)
 - Amount: **Capture the exact amount** to be paid which is in the lower right corner of the payment format.
 - Once you have made the transference, send the payment receipt to the email **coordinacion.afil@imss.gob.mx**
4. Rather than using electronic payments, if your relatives in Mexico prefer to use cash, visit the web site **www.imss.gob.mx/patrones/sipare/entidades-receptoras** and check authorized banks.



For more information you may also sign up through the Financial Advising Counter (VAF) found at the consulate network as well, go to the nearest VAF, or contact the immigrant call center 011 52 55 4166 5415

(available Monday – Friday 9:00 a.m. - 6:00 p.m.)

Mexico City Time.

Insurance not only provides you and your family safety and protection in times of need, but also gives you the peace of mind of being prepared for any eventuality in your country

Legal assistance and counseling

The Federal Public Defender's Institute (Instituto Federal de la Defensoría Pública) provides the following free legal assistance services:

- Federal criminal charges, in case you are being prosecuted.
We provide you with legal advice and counsel.
- We will legally represent you if you face a federal legal problem, in areas such as Civil, Administrative and Labor Law, as well as in legal actions for the protection of constitutional rights or guarantees (Amparo), whether the law nature is Family, Tax, Immigration or related to Federal Criminal Cases, providing you, at all times, with a Federal Legal Advisor or a Federal Public Defender.
- We have lawyers specialized in assisting people that are migrating and subject to International Protection. Our lawyers will provide you with legal support in matters related to your immigration status or proceedings before the appropriate agencies or competent Courts, if necessary. All our services are free of charge.

You may contact us through our call center **DEFENSATEL** or check the directory available on our Website.

Social media:

- **X:** @defensoriaifdp
- **Facebook:** Defensoría pública
- **Instagram:** defensoria.ifdp
- **Website:** <https://www.ifdp.cjf.gob.mx>
- **DEFENSATEL** (call center) 800 2242426 (24 hours, 365 days a year)



The Procuraduría Agraria provides you with free advice on issues such as:

- Protection of the agrarian rights of migrant ejidatarios and community members in the US.
- Conciliation as the preferred way, in individual or collective agrarian conflicts
- Legal representation of the ejidatarios and comuneros in the Agrarian Tribunals.
- Procedures for the ordering of rural property, reassignment of land for common use or human settlement, ejidos and certified communities.
- Preparation and deposit of succession list at the Registro Agrario Nacional or formalization at the public notary.
- Celebration of agreements and contracts in agrarian matter and registration in the Registro Agrario Nacional.
- Formation of asociative figures between the agrarian subjects and individuals: unions of ejidos, rural production societies, mercantile societies and their registration in the corresponding registry institution.
- Training on agrarian right and the way to exercise them.
- File complaints against any authority or public server for the violation of the Agrarian Law.
- File a lawsuit by irregularities of Commissaries and Vigilance Councils of ejidos and communities.

More information and attention:

Visit the page: www.gob.mx/pa

Contact the phone number: 800 228 22 63

Email us: dgqd@pa.gob.mx

Follow us on Social Medials:

Facebook y Youtube: Procuraduría Agraria

Instagram: @pagraria

X: @PAgraria



**PROCURADURÍA
AGRARIA**



FINANCIAL SERVICES

CONDUSEF offers you:

1. Guidance on financial products and services.
2. Attention to complaints regarding financial products and services contracted in Mexico.

If you are in the US, look for the nearest Foreign Service Module (MAEX), where you can obtain information and advice on problems with a financial institution in Mexico, they are located in the Mexican consulates in Atlanta, Chicago, Dallas, Philadelphia, France, Fresno, Houston, Kansas City, Los Angeles, New Brunswick, New York, New Orleans, Oklahoma, Orlando, Oxnard, Phoenix, Raleigh, Sacramento, San Antonio, San Diego, San Jose, Santa Ana, Seattle, San Francisco and Tucson.

For more information, call toll-free from the US at 855 219 3773 or visit <https://www.condusef.gob.mx/?p=mexicanos-exterior>

In addition, we invite you to visit:

1. Guide "It is better to be prepared", take care of your heritage and the Integrity of your family", downloadable digital material for Mexicans abroad and their families in Mexico.
2. Financial education microsite for Mexicans abroad, includes educational material and videos with information.

For more information, please visit: <https://www.condusef.gob.mx/?p=mexicanos-exterior>

CONDUSEF

www.condusef.gob.mx

Follow us on **Facebook, Instagram:** @condusefoficial

On **X:** @CondusefMX

In **Youtube:** CondusefOfficial

On **Tiktok** condusefoficial

Contact us from Mexico at 55 53 400 999, we also have remote assistance through our official page.



COMISIÓN NACIONAL PARA LA PROTECCIÓN
Y DEFENSA DE LOS USUARIOS DE
SERVICIOS FINANCIEROS

NNAFIN

Training and Technical Assistance Program

"Nacional Financiera" (NAFIN) offers you online, webinars and face to face training courses aimed at increasing entrepreneurs and micro, small and medium-sized companies productivity.

We serve three market segments:

- Education and financial inclusion
- Creation of new companies
- Strengthening and consolidation of companies
- Gender perspective



Visit our website: :

www.nafintecapacita.com

<https://www.nafin.com/portalfn/content/capacitacion-y-asistencia-tecnica/>

@NafinOficial

@NAFINSA

Facebook: /CapacitacionEmpresarialNafin

X: @CE_Nafin



EDUCATIONAL SERVICES

When you return from the U.S. your children can study in Mexico.

What should I do to enroll them?

Preschool, elementary and middle school

The admission of students to public and private preschool, elementary and middle schools will be immediate and will be done by presenting the following:



- Birth certificate or equivalent document issued abroad: When registering, the name will be registered as indicated in the document presented at the time of admission to basic education institutions.
- Academic document: In order to guarantee at all times access to preschool, elementary and middle education, the student must be placed according to the document that proves the last grade completed and, in case of not presenting the academic document, the student will be placed according to the relevant school control procedure.

All children and adolescents have the right to attend school, regardless of their immigration status.

If you have any questions, you can contact the authorities responsible for school control mentioned in the school control directory, which can be found on the website:

https://dgair.sep.gob.mx/dir_pps

<https://dgair.sep.gob.mx/ce/directorios>

High School Education

For admission to the first cycle of baccalaureate in public schools and educational services, the applicant must undergo the diagnostic evaluation or selection process determined by the educational authority, in addition to complying with the requirements set forth therein.

For admission to private schools and educational services with Recognition of Official Validity of Studies (RVOE), Incorporation Agreement or Decree of creation, applicants must comply with the requirements and procedures established by the educational authorities of such institutions.

In the case of those who have already completed partial baccalaureate studies and wish to continue them, access to the educational facilities and services will be in accordance with the availability and without exceeding the authorized enrollment. Interested parties must abide by the criteria and requirements established at the time of admission.

If there is no place available, the educational authority will provide the necessary guidance

regarding those schools and/or educational services that have the capacity for their admission or, if applicable, the school control area(s) to which they can go for support in their location.

In addition, they will have the opportunity to accredit the baccalaureate in the educational options of certification by partial evaluations (non-school mode) or certification by examination, provided they meet the requirements set by the educational or evaluating authority.

University Education

If it is for purely academic purposes, the revalidation of studies will not be required when they intend to start higher education studies, in case of joining a Private Institution of Higher Education with Official Validation of Studies (RVOE) or a public university that is not autonomous.

According to the rules and general criteria to which the revalidation of studies carried out abroad will be adjusted, under agreement 02/04/17, guideline 20.2, it will only allow young people who will begin their higher education studies to do so without the need for the revalidation of studies at the previous level; however, for those who have completed some semesters and will continue their studies in national territory, it will be necessary to have the partial revalidation.

With the exception of normal education, when the interested party, with studies completed and carried out abroad, intends to become an academic or when he/she wishes to begin higher education studies in any official or private institution with recognition of official validity of studies, for exclusively academic purposes, it will not be necessary to revalidate said studies.

In the event that the interested party intends to practice professionally in Mexico, he/she must obtain the revalidation of the academic background and comply with the regulations applicable to such practice.

It must be considered that, in the case of autonomous universities, such institutions have their own conditions regarding the admission process.

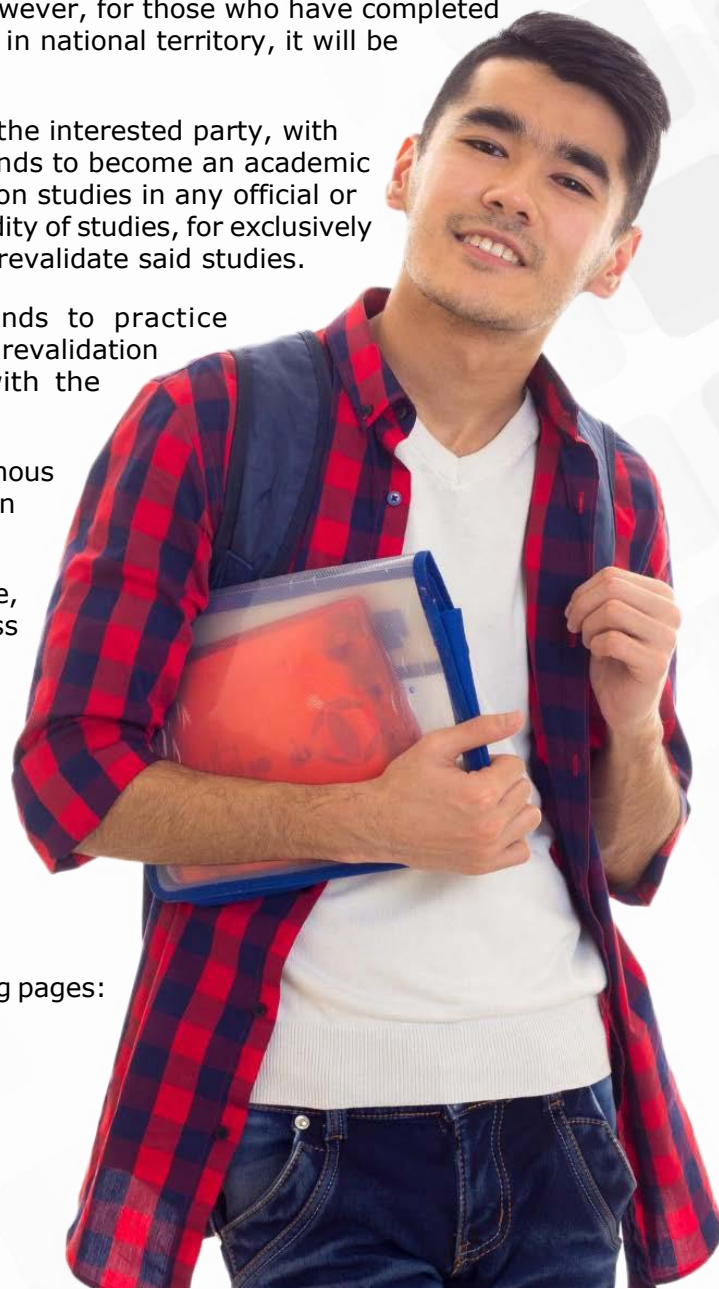
In the event that they require professional practice, this must be done previously through the process of revalidation of studies, for the recognition of these and subsequently obtaining the professional license.

Contact information

Dirección General de Acreditación,
Incorporación y Revalidación, e-mail:

revalidaciones@nube.sep.gob.mx

For more information, please consult the following pages:



Dirección General de Acreditación, Incorporación y Revalidación:

www.dgair.sep.gob.mx

http://www.sep.gob.mx/work/models/sep1/Resource/12240/19/images/reprevalidacion_2021_2.pdf

National Institute for Adult Education: www.gob.mx/inea/

Learn to read and write or finish your elementary or middle education.

TOTALLY FREE!



The poster features a dark blue background with a map of Mexico in the center. Overlaid on the map is an illustration of a man, a woman, and a young girl holding hands. The man is wearing a red shirt and blue pants, carrying a suitcase and a bag. The woman is wearing a teal shirt and blue skirt, and the girl is wearing a pink shirt and dark skirt. At the top, the logo for 'EDUCACIÓN SECRETARÍA DE EDUCACIÓN PÚBLICA' is on the left, and the logo for 'INSTITUTO NACIONAL PARA LA EDUCACIÓN DE LOS ADULTOS' is on the right. Below the logos, the text 'Migrant friend!' is in green. To the right of this text is a QR code with the instruction 'Scan and enter'. Below the QR code, a red banner contains the 'EDUCACIÓN SIN FRONTERAS' logo and the text 'Our services they are free!'. At the bottom, the text 'Come to INEA! Education Without Borders (Educación Sin Fronteras) awaits you!' is in green. To the right of this text are social media icons for Facebook, Twitter, Instagram, and YouTube, each with a handle: 'inea Nacional', '@INEA_mx', 'iginea_mx', and 'ineanacional'. Below the social media icons, the telephone numbers for Mexico and the USA are listed, along with the email address 'edusinfronteras@inea.gob.mx'. At the bottom right, two orange buttons contain the URLs 'laeducaciontransforma.inea.gob.mx' and 'aprendeinea.inea.gob.mx'. A small disclaimer at the very bottom states: 'THIS PROGRAM IS PUBLIC UNRELATED TO ANY POLITICAL PARTY. THE USE FOR PURPOSE OTHER THAN THOSE ESTABLISHED IN THE PROGRAM IS PROHIBITED.'

EDUCACIÓN
SECRETARÍA DE EDUCACIÓN PÚBLICA

INSTITUTO NACIONAL PARA LA EDUCACIÓN DE LOS ADULTOS

Migrant friend!

If you are 15 years old or older and want to start, continue and finish your primary and secondary, **we are waiting for you** at the Institute National Education for Adults (Instituto Nacional para la Educación de los Adultos-INEA)

EDUCACIÓN SIN FRONTERAS
Nuestro servicio es gratuito

Our services they are free!

Come to INEA!
Education Without Borders (Educación Sin Fronteras) awaits you!

Telephone Mexico: 800 00 60 300 ó 55 52 41 27 00 Ext. 22713
USA phone: 1 855 348 6312
edusinfronteras@inea.gob.mx

inea Nacional @INEA_mx iginea_mx ineanacional

laeducaciontransforma.inea.gob.mx

aprendeinea.inea.gob.mx

THIS PROGRAM IS PUBLIC UNRELATED TO ANY POLITICAL PARTY. THE USE FOR PURPOSE OTHER THAN THOSE ESTABLISHED IN THE PROGRAM IS PROHIBITED.

Temporary importation services by post

In accordance with the *General Foreign Trade Rules* section 3.7.2. You have the right to import merchandise through the Mexican Postal Service (Correos de México) with the following characteristics:

- Whose customs value per recipient or consignee is equal to or less than 50 dollars, in this case the goods will not be subject to payment of the General Import Tax, Value Added Tax and Customs Procedures Duties.
- That they are not subject to non-tariff regulations and restrictions. That is, prohibited products.
- That they are used or new personal consumption goods, which according to their nature and quantity are not subject to commercialization.



Check the location of the post office closest to your address at:

<https://www.correosdemexico.gob.mx/SSLServicios/consultaCP/bofpostal.aspx>

The Mexican Postal Service “Correos de México”, has the following services that may interest you:

Postal identity card.

It serves as an identification document to be able to collect money orders or to collect national and international shipments at our offices.

To request and obtain it, you must go to the portal administration closest to your home, with the following requirements:

- Fill out SPM -280 application.
- Submit original and copy of birth certificate.
- Submit original and copy of proof of address with seniority no more than 3 months
- Submit the original and a copy of the Unique Population Registry Code (CURP).
- Submit 2 recent, unretouched, frontfacing, black/white, passport size photographs and pay for the document (Current Postal Rate).
- Register your fingerprint.

Certified shipping.

It is an additional service, where your shipment is assigned a control number that will allow you to track it from the moment you deposit it until delivery to its destination.

You can send letters and small packages.

How can you make this shipment?

Ask the counter staff for this service and pay the amount according to your weight and the destination city.

The window staff will place a label with a barcode, in which a control number is generated, to be able to track your shipment within the entire SEPOMEX postal network. This control number will be given to you printed on the sales receipt.

Who you can you track the shipment?

Ask your information about your direct shipment at the window or consult our portal:

<https://www.correosdemexico.gob.mx/SSLServicios/SeguimientoEnvio/Seguimiento.aspx>

Expedited Shipping EMS/Mexpost

In the same way as in certified shipping, a control number is assigned to your shipment that will allow you to track it at any time.

It is a preferential service that ensures that your shipments are delivered in the shortest possible time.

Below, we provide you with general information about the main doubts that usually arise.

How can you make this shipment?

Ask the counters taff for this service and pay the amount according to your shipment weight and the destination city.

The counter staff will place a label with a control number, which they will be give you in your deposit guide, which will help you track you shipment.

How can you track the shipment?

Ask for information about your direct shipment at the window or consult our portal:

<https://www.correosdemexico.gob.mx/SSLServicios/SeguimientoEnvio/Seguimiento.aspx>

Ordinary electronic postal order

It is a service so you can send your money economically throughout the country.

Requirements to obtain it:

- Request the service at the window, presenting a valid official identification.
- Fill out the SPM-214 application and request your receipt.
- Make the deposit and payment of \$ 3.91 pesos (fixed fee), plus three percent (3%) on the value of the draft and the corresponding VAT.

- The recipient must present the security code provided by the staff of the Mexican Postal Service (Correos de México), as well as an official identification, Postal Identity Card or the Certificate of Reception of Repatriated Mexicans to collect it.



Benefits:

- The recipient can collect it in more than 1,000 postal administrations nationwide.
- Your deposit arrives in a matter of minutes.
- The maximum amount per individual transaction is \$ 14,000.00 pesos.

CorreosClic: The 100% Mexican E-commerce platform

CorreosClic is a virtual shopping center that provides a space for producers and merchants to distribute their items online, promoting the growth of Micro, Small and Medium Enterprises (MSMEs), and also promotes the talent of Mexican artisans and producers, who with their skill and creativity capture their imagination, colors, culture and traditions in each work.

CorreosClic is the best choice!

We have:

- **Variety of products:** You can find unique handicrafts and products from local businesses. We have the best items for every one.
- **Supporting the local economy:** Shopping at CorreosClic, you contribute to the growth of artisans and small businesses in Mexico.
- **Secure delivery:** We use the Correos de Mexico's postal logistic to ensure that your purchases arrive on time in perfect condition, wherever you are.
- **Track your package:** With the tracking guide you will be able to know the status of your purchase.
- **Coverage:** CorreosClic has a connection with 191 member countries of the Universal Postal Union

How to be part of CorreosClic?

Step 1: Log in to www.correosclic.gob.mx.

Step 2: Complete the required information, First Name, Last Name, Date of Birth, Email and phone number

Step 3: Create a password (8 characters, one uppercase, one digit, and one special character).

Step 4: Select "Accept Privacy Policy"

| **That's it, welcome to CorreosClic!** |

We are committed to the success of our talented Mexican artisans. To ensure that they can continue to produce their masterpieces and thrive in the world of e-commerce, we apply a small commission of 10% on the final value of the product. This commission allows us to offer them the necessary support so that they can continue to share their art with

the world, while you enjoy unique and high-quality products. Remember when you buy in CorreosClic, you are directly contributing to the growth and development of Mexico's artisan community!

Visit our website today and find your favorite products made with love and passion, created by talented Mexican artisans and entrepreneurs.

For more information on the services offered by the Mexican Postal Service/Correos de México, please consult:

800•701•7000 (Sin costo)

Twitter: @correosdemexico

Facebook: @CorreosdeMexico.Mexpost

Instagram: @correos_de_mexico

Get to know the FINABIEN cards to send and receive remittances



FINABIEN is a public organization coordinated by the Ministry of Infrastructure, Communications and Transportation (SICT). As of October 21, 2022, by decree published in the Official Gazette of the Federation, the name of Telecommunications of Mexico changed to Financial for Wellbeing, and assumed new tasks, including promoting the sending and receiving of remittances through of FINABIEN Mexico and United States cards.

At Financiera para el Bienestar we work to provide a decent and quality service to people in Mexico who receive their money from outside the country to our branches, since we know that this remittance represents the work, effort, support and commitment of many Mexican families.



Let us remember that on May 1, 2023, at the morning conference of President Andrés Manuel López Obrador, the FINABIEN Mexico and United States cards were presented, which are available in both countries.

In Mexico you can request it online for free through the page www.gob.mx/finabien or in

person at the FINABIEN branches <https://finabien.gob.mx/gobmx/sgst/>

In the United States you can go to any of the 53 consulates of Mexico, or request it electronically by going to www.gob.mx/finabien, clicking on "Request your Financial Card for Wellbeing" and following the instructions. You will only need to have on hand an email, cell phone and an official identification such as: INE, valid passport, consular registration and/or driver's license. Follow the instructions so that your registration is successful and start using your FINABIEN card with VISA support. Once the process is completed correctly, in a matter of days you will receive the card at the registered address.

To activate the card you can download the Financiera para el Bienestar application, available either on Android, through Google Play or through the App Store.

Remember to download the Financial for Wellbeing application, from there you can send and receive remittances, interbank transfers and much more. Plus, you can save through the virtual vault and earn up to 10 percent annual returns.

What is the FINABIEN card for – United States?

The Financiera para el Bienestar card in the United States is used for people who reside in that country to send remittances directly by this means. With which you will only pay \$3.99.

We give you 5 reasons to have your FINABIEN USA card

1. The Finabien USA account will increase to a limit of 20 thousand dollars, and will be ideal for our compatriots to receive their payroll.
2. Online purchases will be 5 thousand dollars per day, double the current limit.
3. The cost of sending remittances will remain at \$3.99. Which allows Mexican families to save up to 82% on the cost of sending money.
4. ATM withdrawals in the United States will also grow to 1 thousand dollars a day.
5. The protection of the Federal Deposit Insurance Corporation (FDIC) will be 250 thousand dollars.

How do I add money to my card in the United States?

Deposits can be made in more than 100,000 businesses such as self-service chains, convenience stores, pharmacies and other places where bank deposits are made. You can also do it through interbank transfers.

How do I add money to my card in Mexico?

Deposits can be made at FINABIEN branches and in more than 20 thousand businesses.

This tool allows you to reduce the cost of remittances and the waiting time for their shipment. It is a great advance for our compatriots because with the card a digital bank account in dollars is opened, which contributes to reducing marginalization and banking exclusion.

The FINABIEN cards and the mobile application are Financiera para el Bienestar products, developed by the Federal Government to fulfill the commitment to make sending remittances cheaper and easier, as well as promote financial inclusion among Mexicans inside and outside the country.

What can you do at the FINABIEN branches in Mexico?

Additionally, in the 1,700 FINABIEN branches in Mexico you can:

- Sending national and international money orders
- Cash deposits and withdrawals
- Payment of credit cards from 10 banks
- Airtime purchase
- Payment of water, electricity, telephone, pay television and gas
- Payment of taxes from different states and municipalities.



www.gob.mx/finabien

Follow us on:

Facebook: Financiera para el Bienestar México

Twitter ("X"): @FINABIENMex

YouTube: @FINABIEN

Instagram: FINABIENmex

Contact us at: remesapaisano@finabien.gob.mx

Financiera para el Bienestar México

We transform ourselves to give you more.





4.- ON YOUR DEPARTURE FROM MEXICO:



Necessary documents to leave national territory in the modality "exit of Mexicans":

Applicable to Mexicans who leave national territory through a place intended for the international transit of people (intermodal airport, border crossing, sea route). All of the following original documents indicated below are required:

- Valid and current Passport;
- You must fill out and submit the "FEM" (Formato Estadístico para Mexicanos), and
- In the case of children and adolescents or persons under legal guardianship, they must be accompanied by one of the persons who has parental authority or guardianship over them. In the event that they are accompanied by a third party of legal age or traveling alone, the Passport and the document stating the authorization of those who exercise parental authority or guardianship must be presented before a public notary or by the competent authorities.

If you are traveling with an underage person:

- Original official ID with photograph (valid and current Passport).
Copia certificada del acta de nacimiento del menor para comprobar filiación.
- Apostille of the birth certificates issued by the Civil Registry in the US (if your children were born in the US and you did not register their Mexican birth certificate).
- Si no cuentas con documentos que acrediten tu calidad jurídica, deberás rendir una declaración bajo protesta de decir verdad y proporcionar elementos a fin de comprobar tu identidad.

Do you require your minor descendants to leave the country, but you cannot accompany them?

At INM we have a solution for you.

With the "Formato de Salida de Menores (SAM)", minors will be able to leave the national territory either alone or in the Company of a third party, of legal age who is not a father or mother, in a safe way and without fear of being kidnapped illegally from the country; as long as they have the consent of their parents or guardian.

Who requires the SAM Form?

Minors with Mexican nationality or with dual nationality (one of them being Mexican)

NOTE: Children and adolescents who were granted the condition of visitor without permission to carry out paid activities (tourists) are exempt from this procedure.

It is very simple to obtain the SAM form. You can get it through the next website:

<https://www.gob.mx/inm/acciones-y-programas/formato-de-salida-de-menores>

Fill out and print the form. Upload the required documents (Passport and Birth certificate of the minor, personal ID of the parents or guardians, and of the person who receives the permit).

Go with your child to one of the INM offices, to stamp the form and make it official. Now your child will be able to leave national territory safely.

The information above is in accordance with the provisions of Article 20, fraction II, of the Immigration Law; 1, 95, 96 of the Regulation of the Migration Law, 2 subsection C fraction II, 124 fraction II subsection C, 131 subsection III and IV of the Internal Regulations of the Ministry of the Interior.

The SAM Form is free

It can only be used once.

Its validity is 180 days, starting from its issuance, and it also finishes when it is used.

DO NOT FORGET!

When you return to the US, you must cancel the temporary import permit for your vehicle at the CIITEV Modules located at the Customs of exit of the national territory, and thus avoid problems and delays on your next visit to Mexico.

If for some reason you were not able to definitively return the temporarily imported vehicle to the United States, and the temporary admission and import permit expired, you must process a "Safe Return" before the Decentralized Foreign Trade Audit Administration of the Central Administration of Legal Support for Foreign Trade Audit dependent on the General Administration of Foreign Trade Audit of the Tax Administration Service (SAT).

Consult the office that corresponds to you to make said request through the following link:

<https://anam.gob.mx/importacion-temporal-de-vehiculos/>

In that way, it is important not to drive your vehicle before you complete the safe return procedure since the vehicle is illegally in the country and may be subject to sanctions, confiscation and/or seizure, or, if applicable, deprivation of liberty of the person driving it.

The aforementioned benefit will not be applicable when the vehicle is subject to an Administrative Procedure in Customs Matters (PAMA) or a Judicial Process.

- **If your vehicle suffered a theft or accident in Mexican Territory**

You must go to the nearest Customs where the theft or accident occurred and fulfill the requirements indicated in the **"Manual for Users who carry out the Procedure for Temporary Entry of Vehicles and Temporary Import of Vehicles, Mobile Homes, and Boats of Foreign Origin"**, which can be consulted in the following link: <https://anam.gob.mx/vehiculos/>

- **If your vehicle suffered an accident, was stolen, sold or confiscated abroad and you wish to cancel the temporary import permit without physically presenting the vehicle**

You must send via certified mail to the General Directorate of Customs Operations located at Avenida Paseo de la Reforma No. 10, Floor 27, Colonia Tabacalera, Alcaldía Cuauhtémoc, Postal Code 06030 in Mexico City, the appropriate documentation for the specific case according to Whatever the case for which you wish to cancel, as well as Annex 7 in the original, it is worth noting that all the documentation that you must send in the original, apostilled or sealed copies or simple copies is described in the **"Manual for Users who carry out the Procedure for Temporary Internment of Vehicles and Temporary Importation of Vehicles, Motor Homes, and Vessels of Foreign Origin"** in force, which can be consulted in the following electronic link.

<https://anam.gob.mx/importacion-temporal-de-vehiculos/>

For more information, contact **Marca SAT** by dialing 627 22 728, options 7 and 8 from Mexico City and by dialing 55 627 22 728 from the rest of the country.

From the **United States and Canada** dial 1 877 44 88 728.

ARE YOU RETURNING DEFINITELY TO MEXICO?

If you decide to return to Mexico, you have the benefit of bringing your household goods with you.

What is included in the household?

- Trousseau and furniture of a house that serve exclusively and properly for the ordinary use and treatment of a family.
- Clothing, books, bookcases, works of art or science that are not complete collections for the installation of exhibitions or art galleries.
- Professional scientific instruments and the tools of workers and artisans, as long as they are essential for the development of the profession, art or trade, which may not constitute complete equipment for the installation of laboratories, offices or workshops.
- Those who carry out journalism or press activities, radio or television may include the merchandise necessary for the performance of said activity.



You need to obtain the certificate of the household goods list from the Mexican Consulate closest to your home, which must include:

- Full name of the importer.
- Address where you established your residence abroad.
- Site where you will establish your residence in Mexico.
- Description and quantity of household goods.
- Prove with documentation that your residence time abroad is greater than six months.
- Copy of the request for the importation of previous household items, this, if it has been done.
- Go to the Customs through which the import is going to be carried out and prove your migratory status.

More information: <https://anam.gob.mx/menaje-de-casa/>

Are you planing to live in Mexico?

You can work in your country.

The Offices of the National Employment Service from the Secretariat of Work, offer clear information about vacancies according with your profile through different employment linkage mechanisms. For such purposes, we have a quick and safe process with formal companies committed to respect the law and guaranty human and laboral rights.

People who are interested in working in the country, will be able to access the services and support of the National Employment Service to join a productive activity, entering the following websites:

1. If you are looking for job offers, enter the following link: <https://www.empleo.gob.mx/PortalDigital>
2. If you need support from the National Employment Service for your job placement, go to: <https://www.empleo.gob.mx/servicios-intermediacion-laboral>



Other means of contact:

www.empleo.gob.mx

@empleogob_mx

@empleogobmx

To locate the National Employment Service Office closest to your home call 800-841-2020 from Mexico or check the next link: <https://www.gob.mx/stps/documentos/directorio-de-las-oficinas-del-servicio-nacional-de-empleo>



TRABAJO

SECRETARÍA DEL TRABAJO
Y PREVISIÓN SOCIAL

Complaints

Were you a victim of an act of corruption or abuse by a Mexican authority?

Alert and Report!

You can submit your complaint to the following offices:

Procuraduría de la Defensa del Contribuyente (PRODECON, Taxpayer Advocacy Agency)

Do you have any problem? We are here to help you!

- Problems with tax and customs authorities, when entering your luggage or vehicle.
- Difficulty entering your vehicle temporarily, despite meeting the requirements.
- Advice on federal tax matters or help with compliance with your tax obligations.
- Questions about paying taxes or your tax situation.

If upon arriving in Mexico the customs authorities do not allow you to bring in goods from your personal luggage or tax exemption, schedule your appointment at PRODECON! We provide you with free support.

Remember: Our in-person service is by appointment only.



www.prodecon.gob.mx

800 611 0190

+52 55 1205 9000 in Mexico City,

Email: atencionalcontribuyente@prodecon.gob.mx

Opening hours: Monday to Friday from 09:00 am to 15:00 pm.

Facebook: ProdeconMexico

Twitter: @ProdeconMexico



Secretaría de la Función Pública (SFP)

The Secretariat of Civil Service (Secretaría de la Función Pública - SFP), is in charge of knowing and investigating actions of government employees of the Federal Public Administration, which may constitute administrative responsibilities, in terms of the General Law of Administrative Responsibilities and other relative and applicable regulations. In order to promote the participation of citizens and government employees in the fight against corruption and impunity, SFP has developed the following two websites, both available 24 hours a day, 365 days a year:

1. **"Sistema Integral de Denuncias Ciudadanas – SIDEC"**, available in: <https://sidec.funcionpublica.gob.mx>, to report any administrative offense.
2. **"Sistema de Ciudadanos Alertadores Internos y Externos de la Corrupción – SCAIEC"**, available in: <https://alertadorescontralacorrupcion.funcionpublica.gob.mx> to alert about bribery, embezzlement and diversion of public resources.

Present your complaint!

If you require personalized advice, the SIDEC has a chat in the following link: sidec.funcionpublica.gob.mx or, contact the SFP Complaints Call Center at telephone numbers 800 1128 700 and 55 2000 2000 or, with the Coordination of Complaints and Citizen Attention at 55 2000 3000 extensions 3133 or 3337; Monday to Friday from 9:00 a.m. to 6:00 p.m.



FUNCIÓN PÚBLICA

SECRETARÍA DE LA FUNCIÓN PÚBLICA

Si eres víctima o testigo de actos de corrupción y tienes **dudas para realizar tu denuncia**

Te brindamos asesoría para su presentación

Chatea con nosotros ingresando a

 sidec.funcionpublica.gob.mx

#DenunciaEnSIDEC

GOBIERNO DE MÉXICO | FUNCIÓN PÚBLICA

gubmexfp

ALERTA EN



CIUDADANOS ALERTADORES
internos y externos de la corrupción

▷ DESVÍO DE RECURSOS PÚBLICOS
▷ COHECHO
▷ PECULADO

 alertadores.funcionpublica.gob.mx

GOBIERNO DE MÉXICO | FUNCIÓN PÚBLICA

National Human Rights Commission (CNDH)

The CNDH promotes and protects the rights of migrant people:
<https://www.cndh.org.mx/programa/9/atencion-migrantes>

Address: Periférico Sur No. 3469. Colonia San Jerónimo Lídice, Demarcación Teritorial Magdalena Contreras. CP 10200, Ciudad de México.

Phone Number: 800 715 y 55 56 81 81 25



Federal Consumer Protection Office (PROFECO)

If you have a consumption problem in Mexico, the Federal Consumer Protection Agency (PROFECO) guides you and advises you on your rights.

PROFECO protects your rights even if you live outside Mexico. If you bought any good or purchased a service with a supplier established in Mexico and they failed to comply or you are not satisfied, send your complaint in an e-mail which should contain a PDF file below 5MB attaching all documents to the following email address: extranjeros@profeco.gob.mx

Also by certified mail to the Department of Conciliation for Foreign Residents in PROFECO, located at Av. José Vasconcelos No. 208, 12th floor, Colonia Condesa, Alcaldía Cuauhtémoc, C.P. 06140, Mexico City.

You can also dial 55 5568 8722 or 800 468 8722 from Mexico, or if you are abroad 52 55 5211 1723 and in the email extranjeros@profeco.gob.mx and asesoria@profeco.gob.mx or through our Social Networks:

Twitter: @AtencionProfeco and @Profeco and on

Facebook: ProfecoOficial.

National Council to Prevent Discrimination (CONAPRED)

¿Were you a victim or witness of a possible act of discrimination, by action or omission, by a federal public servant or a private individual?

You can file a complaint to the National Council to Prevent Discrimination (CONAPRED) at 800 543 0033 and 01 55 5262 1490 ext. 5404, 5410, 5416, 5418, 5419, 5432, 5442, 5443, 5446, 5460, 5461, Monday through Thursday, from 9:00 to 17:30 hours and Friday from 9:00 to 15:00 hours, on the web page www.conapred.org.mx "Complaints" section, by e-mail quejas@conapred.org.mx or personally at the CONAPRED office located: Londres 247, Colonia Juárez, Alcaldía Cuauhtémoc, CP 06600, Mexico City on the days and times indicated.



Specialized Prosecutor for Internal Affairs of the General Attorney of the Republic

Were you the victim of any crime or act of corruption committed by public servants of the General Attorney Office (FGR)?

Report it to Visitel by phone: 800 890 9780, or by email: visitel@fgr.org.mx

The Specialized Prosecutor for Internal Affairs (FEAI) verifies and monitors the actions of FGR personnel and investigates the crimes in which they may incur.

Supervises, inspects, and oversees agents of the Federal Public Ministry, the Federal Ministerial Police, ministerial officials, experts, and other people at the service of the FGR.

visitel@fgr.org.mx
@FEAI_FGR
800•8909•780



Héroes Paisanos Program

Present your complaint against the irregular actions of government authorities of the three levels, we will channel it to the competent area and we will inform you about the status of the investigation. You can send it by the following ways:

In person: You can deliver your complaint to any observer of the Héroes Paisanos Program, located during the Paisano Operations in Service Modules and Rest Areas.

Postal mail: Send your complaint to the following address:

"Heroes Paisanos" Program

Homer 1832, 18th Floor, Col. Los Morales Polanco,
C.P. 11510, Mayor Miguel Hidalgo, Mexico City.

Email: heroespaisanos@inami.gob.mx

Social media:

Twitter @heroespaisanos
www.facebook.com/heroespaisanos
Instagram @heroespaisanos

Free phones:

From the US: 1 877 210 9469
From Mexico: 800 201 8542

Remember that in order for your complaint to proceed properly you must take into account the following:

- Describes how the events happened chronologically, indicating place, date and time. Avoid saying: "Apparently", "it seemed to me", "I thought", "they told me", "I found out".
- If you have witnesses that support your complaint, mention them! (include their address, phone or email to contact them).



- If you have supporting documents, videos, photographs and recordings, include them!
- Describe the public servant involved in the events and provide data with which he can be identified as name, physical appearance, agency for which they work, What was his uniform like? Was he in a vehicle? What color and what initials or plates did the vehicle have? What procedure or service originated your complaint?
 - People at the service of the Federal Public Administration act in accordance with the principles and values contained in the Code of Ethics for public servants of the federal government.
 - Your report can be anonymous, or you can provide your name, address and Phone to inform you about its status.



Special Prosecutor's Office for the Investigation of Crimes related to Migrants and Refugees.

On June 19, 2023, the Organic Statute of the Attorney General's Office was published in the Official Gazette of the Federation, which entered into force as of January 1, 2024, in which in its article 5 section VII, subsection d) it supports the new name, being this **Special Prosecutor's Office for the Investigation of Crimes related to Migrants and Refugees**.

COMPETENCE

The powers of the Office of the Prosecutor General also include participation in the investigation and prosecution of **federal crimes** against migrants, refugees or asylum seekers, asylum seekers, stateless persons and persons of Mexican nationality deported from other countries, who remain in border areas or areas other than their place of origin or residence. as long as they are in a **situation of homelessness and conditions of vulnerability**.

In these cases, you can request our services at any FGR Delegation in all states of the Republic or you can call 088 24 hours a day or call 55 5346 0000, Extension 508314 or 508344; You can also write to us at the following e-mail address: unidadmigrantes@fgr.org.mx or directly at the address of the Special Prosecutor's Office for the Investigation of Crimes related to Migrants and Refugees at Av. Insurgentes Sur No. 20, 13th Floor, Col. Roma Norte, Alcaldía Cuauhtémoc, C.P. 06700, Mexico City.

Federal Prosecutor for the Protection of Children and Adolescents

Protection and restitution of rights of children and adolescents in the context of migration.

The Procuraduría Federal de Protección de Niñas, Niños y Adolescentes (PFPNNA) is the institution created within the National System for the Comprehensive Development of the Family (DIF Nacional) to ensure effective protection and restitution of the rights of children and adolescents in Mexico.

The PFPNNA and the State Prosecutors have the power to request the help of the authorities of the three levels of government to ensure comprehensive protection and restitution of the rights of children and adolescents; also establish contact and work together with the administrative authorities of social assistance, health services, education, social protection, culture, sports and with all the elements that are necessary to guarantee the Best Interests of Children.

Among the responsibilities of the PFPNNA and the State Prosecutors to protect the NNA are:

- Provide legal advice and representation to girls, boys and adolescents.
- Coordinate the execution and follow up on protection measures for the comprehensive restitution of the rights of girls, boys and adolescents.
- Conciliate and mediate in cases of family conflict, when the rights of children and

- adolescents have been restricted or violated.
- Report to the Public Ministry those facts that are presumed to constitute an act that the law indicates as a crime against girls, boys and adolescents.
- Request and supervise the execution of protection measures for girls, boys and adolescents.
- Supervise the proper functioning of social assistance centers.
- Carry out and promote studies and research to strengthen actions in favor of the care, defense and protection of girls, boys and adolescents.
- Manage the digital platform, National Registry of Social Assistance Centers, where the number, location, services and population of girls, boys and adolescents who are housed in these spaces is made known at the national level. The platform can be consulted through the following link: <https://portusderechos.dif.gob.mx/rncasvp/vistas/>
- Disseminate and promote the rights of girls, boys and adolescents for their protection and full exercise.

If you know a child or adolescent who is being abused, is a victim of criminal offenses or is a migrant traveling alone in Mexico, call the Procuraduría Federal de Protección de Niñas, Niños y Adolescentes, telephone: 55 3003 2200 extensions 4421, 4422 and 4431, or contact the Procuraduría de Protección de Niñas, Niños y Adolescentes in your state or municipality.

Visit our website: <http://sitios1.dif.gob.mx/procuraduriaDIF/> or if you want to contact the Procuraduría nearest you visit our Procuraduría's georeferenced map in: <https://portusderechos.dif.gob.mx/mapas/>

Visita nuestro sitio: <http://sitios1.dif.gob.mx/procuraduriaDIF/>

National Institute For Women

Programs and services for substantive gender equality and access to a life free of violence for women and girls

The National Institute for Women (**INMUJERES**) as the governing body of equality policy in the country, strengthens the Women's Instances in the States (**IMEF**) and the Advancement Mechanisms for Women in the States and Municipalities (**MAM**), which provide prevention and care services for violence against women, such as:

- Attention and psychological counseling
- Attentions and legal advice

Likewise, the IMEFs and MAMs, with the support of INMUJERES, have:

- Centers for the Development of Women to strengthen the physical,



economic and decision-making autonomy of women and the linkage at the municipal level of various services for the well-being of women in their localities.

To obtain information on the programs and services provided by the IMEFs and MAMs with the collaboration and support of INMUJERES, see:

- The Country Heroes Guide, the DIRECTORIES section, DIRECTORY OF WOMEN'S INSTANCES IN THE FEDERAL ENTITIES. Here you will find the official web pages.
- You can also consult the Microsite Life without Violence of INMUJERES, through the following link: <http://vidasinviolencia.inmujeres.gob.mx/>

Means of contact INMUJERES:

Website <https://www.gob.mx/inmujeres#9561>

Barranca del Muerto 209 San José Insurgentes 03900 Mexico City

Phone: (55) 5322-6030

Send your questions or comments to contacto@inmujeres.gob.mx

What is human trafficking?

Human trafficking is a crime in which the rights and dignity of its victims are annulled by being considered an "object" that can be traded.

It is an illegal activity whose purpose is to attract a person through deception, violence or promises to exploit them.

Exploitation can occur in different areas such as sexual, forced labor and services, begging, servile marriages, among others.

Approximately 80% of the victims identified worldwide are women and girls, so human trafficking and the different types of exploitation cannot be explained, if not in terms of gender inequality; discrimination and violence violate the access, exercise and respect of the rights of women and girls.



Human trafficking is a crime.

- **What does trafficking in persons mean?**

With the signing of the Protocol to Prevent, Suppress and Punish Trafficking in Persons,

especially Women and Children (Palermo Protocol, 2000), which complements the United Nations Convention against Transnational Organized Crime, an internationally agreed definition of “trafficking in persons”, which includes different types of exploitation and any person is considered a susceptible victim (woman, man, girl, boy or adolescent).

Article 3 of the Protocol to Prevent, Suppress and Punish Trafficking in Persons indicates the definition of trafficking in persons, which for didactic purposes, is divided into three parts (conduct, means and ends):

Behaviors: Recruitment, transportation, transfer, shelter or reception...

Means: threat or use of force or other forms of coercion, kidnapping, fraud, deceit, abuse of power or a situation of vulnerability or the giving or receiving of payments or benefits to obtain the consent of a person who have authority over another...

Purposes: ... for exploitation purposes. This exploitation will include, as a minimum, the exploitation of the prostitution of others or other forms of sexual exploitation, forced labor or services, slavery or practices similar to slavery, servitude or the removal of organs.

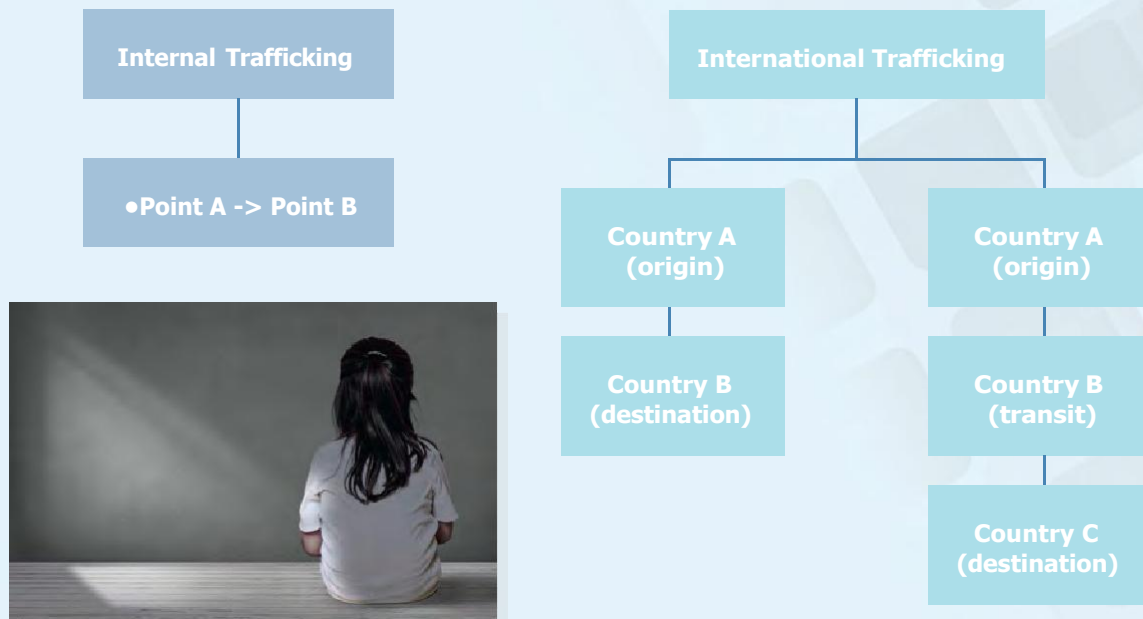
The consent of the victim will not be taken into account when any of the means has been used.

It is important to highlight that when the victim is a girl, boy or adolescent, it will not be necessary for any of the means to have been used, for her to be considered / or as a victim of human trafficking.

● **Internal and international trafficking**

Although trafficking in persons is defined in the context of a supplementary protocol to the United Nations Convention against Transnational Organized Crime, it can also occur in a national context.

When the entire process takes place in a single country, it is known as internal trafficking. While when there is a border crossing, it is international trafficking.



● Trafficking in persons and smuggling of migrants

The term human trafficking is often confused with smuggling. Much of this confusion is due to the fact that most of the texts that started to be developed on human trafficking were written in English, so when the literal translation into Spanish "traffic" was made, both terms were mixed.

Both human trafficking and the smuggling of migrants refer to two different problems, so it is important to use the terms correctly.

Human trafficking	Migrant smuggling
"Training, transportation, transfer, shelter or receipt of a person [...] for their exploitation." <i>Protocol to Prevent, Suppress and Punish Trafficking in Persons</i>	"The facilitation of border crossing without meeting the legal or administrative requirements in order to directly or indirectly obtain a benefit or other of a material nature." <i>Protocol Against the Smuggling of Migrants by Land, Sea and Air</i>

● Types of exploitation

The purpose of human trafficking is the exploitation of its victims. The Protocol to Prevent, Suppress and Punish Trafficking in Persons, especially Women and Children, indicates different types of exploitation:

- prostitution or other forms of sexual exploitation,
- forced labor or services,
- slavery or practices similar to slavery,
- the easement or
- trade in organs.

The different types of exploitation (with the exception of “prostitution or other forms of sexual exploitation” and “organ trafficking”) are defined in other international instruments.

Additionally, it is highlighted that in the definition of human trafficking, the Palermo Protocol mentions the words “as a minimum” when it states the different types of exploitation: “This exploitation will include, as a minimum, the exploitation...”.

The inclusion of this phrase was made for two reasons; the first, so that the Protocol would cover future forms of exploitation and the second, to allow the States Parties to broaden the crimes listed in this definition when penalizing.

Such is the case of Mexico, which in its General Law to Prevent, Punish and Eradicate Crimes in the Matter of Human Trafficking and for the Protection and Assistance to the Victims of these Crimes establishes the following types of exploitation:

- slavery,
- the prostitution of others or other forms of sexual exploitation,
- labor exploitation,
- forced labor or services,
- forced begging,
- the use of persons under the age of eighteen in criminal activities,
- the illegal adoption of a person under eighteen years of age,
- forced or servile marriage,
- trafficking in organs, tissues and cells of living human beings,
- illicit biomedical experimentation on humans

For the investigation and prosecution of federal crimes related to acts of violence against women and human trafficking, you can go to the Special Prosecutor’s Office for Crimes of Violence Against Women and Human Trafficking (FEVIMTRA) of the Attorney General’s Office:

55 5346 2516

fevimtra@fgr.org.mx

24 hours a day, 365 days a year

National Electoral Institute

Credential to vote from abroad

The voting credential is the key to the exercise of political electoral rights.

To process it, just follow these steps:

1. Make an appointment through MICONSULADO: dial 1(424)309-0009 from the United States and Canada, or on the page: <https://citas.sre.gob.mx/>
2. On the day of your appointment, present in original: a. Your birth certificate or identification document;
 - a. Photo identification; and,
 - b. Proof of address no more than 3 months old.

****Keep the folio that will be provided to you.**

3. We will send your credential to the address you have indicated. Once you receive it, confirm it at www.votoextranjero.mx or by calling **INETEL at 1 (866) 986 8306**, if you live in the US; or at **+52 (55) 5481 9897** from other countries.

More information at:

Official site: www.votoextranjero.mx

E mail us: oveme@ine.mx / inetel@ine.mx

Our social media

Twitter: @INEMexico / @VotoExtranjero /
@INETelMX

Facebook: /INEMexico /Voto.Extranjero.
MX /INETelMX

1 (866) 986 8306 from the US
/+52 (55) 54 81 98 97 from other countries

Federal Ministerial Police

The Federal Ministerial Police has 32 State Headquarters, which are deployed in the interior of the Republic in the Delegations, which in accordance with the powers conferred by the applicable regulations, have the institutional commitment to guarantee the rule of law and preserve compliance with the laws, through an effective and efficient federal prosecution of justice, with adherence to the principles of autonomy, legality, objectivity, efficiency, professionalism, honesty, with respect for human rights, interculturality, perspective of integral protection of the rights of children and adolescents, with due diligence, loyalty, impartiality, specialty, with a gender perspective and with the support of migrants, who move outside their place of residence within the country or across borders temporarily or permanently for various reasons; being at your disposal for any incident, as well as collaborating with the corresponding authorities, according to the scope of your competence.

Therefore, it makes available the telephone number of the Criminal Investigation Agency of the FGR 55-21-22-69-00, extension. 516817, 516605 & 516692, as well as the emails fgr.org pfm_dgmmj1@fgr.org.mx & reqdiversos.dgmmj@fgr.org.mx; Likewise, the telephone number of the Specialized Prosecutor's Office for Internal Affairs of the FGR, 800 890-97-80 and the email visitel@fgr.org.mx; and Twitter @FEAI_FGR.

Specialized Prosecutor for Electoral Crimes

The Special Prosecutor for Electoral Crimes of the Attorney General of the Republic is the institution focused on seeking justice in criminal-electoral matters.

Its function is to prosecute conduct that harms or violates the political-electoral rights of citizens. Its mission is to prevent, investigate, and prosecute electoral crimes to guarantee the legality of elections and contribute to the periodic and peaceful renewal of public power in Mexico.

Receives and responds to complaints of possible electoral crimes, such as:

- Collect credentials at any time, without a cause provided by law.
- Request votes in exchange for payment, promise of money or any other consideration. Condition, threaten or use social programs for political-electoral purposes.
- Alter or participate in the modification of the federal voter registration. Violating in any way the political-electoral rights of women based on gender.
- Request or order evidence of voting.
- Organize the meeting or transport of voters on the day of the election day in order to guide the direction of their vote.
- Provide funds from abroad to a political party, coalition or political group, to support an electoral campaign.

If you are a victim or witness of an electoral crime.

Present your complaint!

FEDETEL: 800 833 7233

FEDENET: fedenet.org.mx



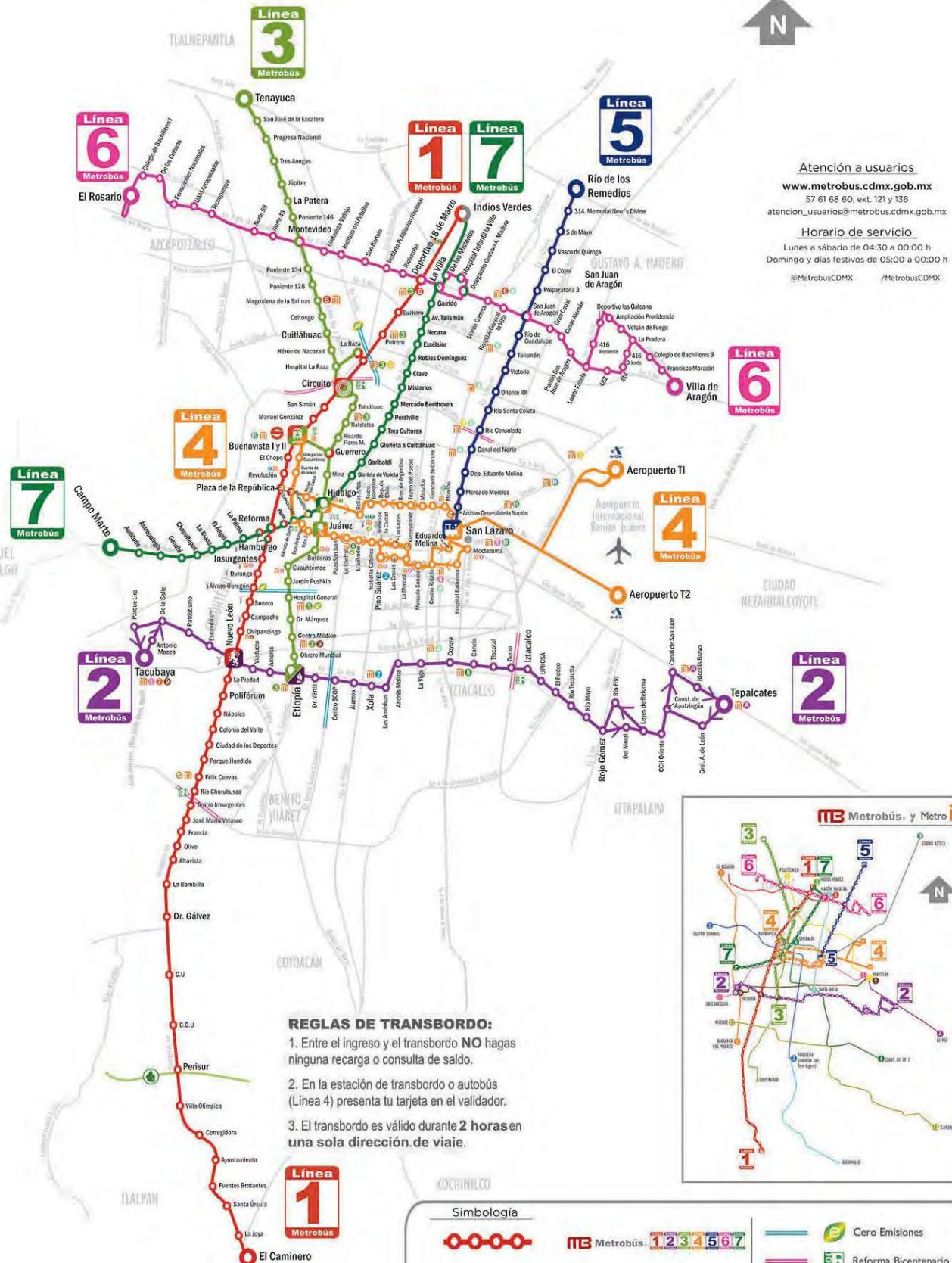


Metrobús, Paseo de la Reforma; CDMX

USEFUL INFORMATION

N METRO DE LA CIUDAD DE MÉXICO





Interconexiones Suburbano-Metro



Mapa de ruta





Vista aérea de la ciudad de México desde la Torre Latinoamericana. CDMX.

DIRECTORIES

MEXICAN CONSULATES IN THE USA, CANADA AND PUERTO RICO

INFORMATION AND ASSISTANCE CENTER FOR MEXICANS (CIAM)

For information on cases of consular assistance and protection in the US, dial the telephone number (520) 623 7874. You will receive personal attention and in Spanish.

STATE/CITY	ADRESS	CONTACT
Albuquerque	1610 – 4th Street, NW, Albuquerque, N.M., 87102, EUA.	Phone Number: (505) 247 2147/4177 Fax: (505) 842 9490 Email: conalbuquerque@sre.gob.mx Página: http://consulmex.sre.gob.mx/albuquerque/
Atlanta	1700 Chantilly Dr., Atlanta GA, 30324, EUA.	Phone Number: (404) 266 2233 Fax: (404) 266 2302 Email: conatlanta@sre.gob.mx Website: http://consulmex.sre.gob.mx/atlanta
Austin	5202 East Ben White Blvd. Suite 150 Austin, Tx. 78741, EUA.	Phone Number: (512) 478 2866 Fax: (512) 236 1294 Email: conaustin@sre.gob.mx Website: http://consulmex.sre.gob.mx/austin
Boise	701 Morrison Knudsen Dr. suite 102, Boise, ID 83712-7765, EUA.	Phone Number: (208) 343 6228 Fax: (208) 343 6237 Email: conboise@sre.gob.mx Website: http://consulmex2.sre.gob.mx/boise/
Boston	55 Franklin St., P.B., Boston, Ma., 02110, EUA.	Phone Number: (617) 426 4181 / 426 8782/426 4942/350 5263/350 5264/350 5266/601 1289 Fax: (617) 695 1957 Email: cmxboston@sre.gob.mx Website: http://consulmex.sre.gob.mx/boston
Brownsville	301 México Blvd. Suite F-2, Brownsville, Tx., 78520, EUA.	Phone Number: (956) 542 4431/2051/5182 Fax: (956) 542 7267 Protección: (956) 542 8073, 548 0576, 542 4090 Emergencias: (956) 459 8467, 455 1186 Email: conbrownsville@sre.gob.mx Website: http://consulmex.sre.gob.mx/brownsville

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Calgary	Suite 400, 407 - 2nd St, SW Calgary, Alberta, Canadá T2P 2Y3	Phone Number (403) 264 1804/4819/1259, 457 1259 Fax (403) 264 1527 Email: calgary@consulmexclg.com Website: http://consulmex.sre.gob.mx/calgary/
Embajada de México en Canadá Sección Consular	45 O'Connor Street, Suite 1000, Ottawa, Ontario, Canada K1P 1A4.	Phone Number (613) 233 8988 Fax (613) 235 9123 Phone Number Protección (613) 795 1868 Email: infocan@sre.gob.mx Website: http://embamex.sre.gob.mx/canada/ y http://embamex.sre.gob.mx/canada_eng/
Chicago	204 S. Ashland Ave. Chicago, Illinois, 60607, EUA.	Phone Number (312) 738 2383 conmutador Fax (312) 491 9072 Email: conchicago@sre.gob.mx Website: http://consulmex2.sre.gob.mx/chicago/
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Los Ángeles	2401 West 6th Street, Los Angeles, Ca., 90057, EUA.	Phone Number: (213) 351 6800 conmutador Fax: (213) 351 2114 Email: lapublico@sre.gob.mx Website: http://www.sre.gob.mx/losangeles
Mcallen	600 South Broadway Street, Mc Allen Tx. 78501, EUA.	Phone Number: (956) 686 0243/0244 Fax: (956) 686 4901 Email: conmallen@sre.gob.mx Website: https://consulmex.sre.gob.mx/mcallen/
Miami	2555 Ponce de León Blv. 4to piso, Coral Gables, Florida, 33134, EUA. (acceso por valencia Avenue)	Phone Number: (786) 268 4900 conm. Fax: (786) 268 4895 Phone Number emergencia: (001) 305 979 1534 Email: conmiami@sre.gob.mx Website: http://www.sre.gob.mx/miami
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Nogales	135 W. Cardwell St. Nogales. Arizona 85621, EUA.	Phone Number: (520) 287 2521, 287 3381, 287 3386 Protección: (520)287 4935 Fax (520) 287 3175 Email: connogales@sre.gob.mx Website: http://sre.gob.mx/nogales
Nueva Orleans	901 Convention Center Boulevard, Suite 119, Nueva Orleans, LA. 70130, EUA.	Phone Number (504) 528 3722 conmutador, Protección (504) 581 5905 Documentación (504) 581 5868 Fax (504) 528 3724 Promoción económica: (504) 581 58 75 Email: connorleans@sre.gob.mx Website: http://consulmex.sre.gob.mx/nuevaorleans
Nueva York	27 East 39th. Street, Nueva York, N.Y., 10016, EUA.	Phone Number: (212) 217 6400 conmutador/ 217 6481/ 217 6491 Fax: (212) 217 6493 Email: TitularNY@sre.gob.mx ; connyork@sre.gob.mx Website: http://consulmex.sre.gob.mx/nuevayork
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Omaha	7444 Farnam St., Omaha, Nebraska, 68114, EUA.	Phone Number: (402) 595 1841 al 44 Fax: (402) 595 1845 / Protección: (402) 5951862/1863 Email: conomaha@sre.gob.mx consulmexomaha@gmail.com Website: http://consulmex.sre.gob.mx/omaha
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Portland	1305 SW 12th Ave., Portland, OR. 97201, EUA	Phone Number: (503) 274 1442 / 1450 / 1470 / (503) 478 0435 / 0437 Fax: (503) 274 1540 Email: portland@sre.gob.mx ; conportland@sre.gob.mx Website: http://consulmex2.sre.gob.mx/portland/index.php
Presidio	319 West, 21 de Marzo Street, Presidio, Tx., 79845, EUA. Dirección postal para envío de correspondencia P.O. BOX 2259	Phone Number: (432) 229 2788/2790/2794/2795 Fax: (432) 229 2792 Email: conpresidio@sre.gob.mx Website: http://consulmex2.sre.gob.mx/presidio
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Salt Lake City	660 S 200 E, Suite 300 Salt Lake City, Ut., 84111-3846, EUA.	Phone Number: (801) 521 8502 Fax: (801) 521 0534 Emergencias: 1 (801) 971 7305 Email: conslake@sre.gob.mx Website: https://consulmex.sre.gob.mx/saltlakecity/
San Antonio	127 Navarro Street, San Antonio, Tx., 78205, EUA.	Phone Number: (210) 227 9145 / 46 / 59, (210) 227 1085 conm. Fax: (210) 227 1817 Email: consantonio@sre.gob.mx Website: https://consulmex.sre.gob.mx/sanantonio/
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San Diego	1549 India St. San Diego, Ca., 92101, EUA	Phone Number: (619) 231 8414 Fax: (619) 231 4802 Email: consdiego@sre.gob.mx Website: http://consulmex.sre.gob.mx/sandiego
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Seattle	807 E Roy St. Seattle, Wa., 98102, EUA.	Phone Number: (206) 448 3526 / 6819 / 8971 Fax: (206) 448 4771 Email: conseattle@sre.gob.mx Website: http://consulmex.sre.gob.mx/seattle
Toronto	11 King Street West, Suite 350, Toronto, Ont. Canadá M5H 4C7 P.O. Box 266, Station.	Fax: (416) 368 2875 Email: comunicacionestor@sre.gob.mx Website: http://consulmex.sre.gob.mx/toronto/
Tucson	3915 E. Broadway Blvd., Tucson, Arizona, 85711, EUA.	Phone Number: (520) 882 5595 Consulado Protección: (520) 623 7928 Fax: (520) 882 8959 Email: contucmx@sre.gob.mx Website: http://consulmex.sre.gob.mx/tucson
Vancouver	Suite 411-1177 West Hastings Street, Vancouver, B.C. Canadá, V6E 2K3	Phone Number: (604) 684 3547 / 1859 Protección: +1 (604) 684 1859 ext. 3155 PTAT: +1 778 668 1242 Fax: (604) 684 2485 Email: consulmexvan@sre.gob.mx Website: http://consulmex.sre.gob.mx/vancouver
Yuma	298 S. Main Street, Yuma, AZ. 85364, EUA.	Phone Number: (928) 343 0066 Fax: (928) 343 0077 Email: conyuma@sre.gob.mx Website: http://consulmex.sre.gob.mx/yuma
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NATIONAL COORDINATION OF STATE OFFICES OF ATTENTION TO MIGRANTS

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Aguascalientes	Aguascalientes Institute of Migrants Montes Himalaya número 725, Int. 2 Fraccionamiento Jardines de la Concepción	Mtra. Natzielly Teresita Rodríguez Calzada Responsible for caring for repatriated returnees Lucila Salas García	Phone number: 9 10 25 85 Ext. 6531 Phone number: 449 106 1643
Baja California	Baja California Undersecretary of Immigration Affairs Edificio del Poder Ejecutivo 2do. Piso, centro de Gobierno, Vía Rápida oriente, C.P. 22880 Zona Urbana Río Tijuana Tijuana, Baja California	Lic. Adriana Minerva Espinoza Nolasco Responsible for caring for repatriated returnees Lic. Jorge Rivera Manzo	amespinoza@baja.gob.mx Instagram: Bc.secretariageneralgobierno Facebook: Sggnoticias.baja.gob.mx/contacto/ Phone number: 686 557 3263 jrive-ram@baja.gob.mx
Campeche	Directorate of Human Rights and Substantive Equality of the Government Secretariat Calle 8, 203 A, Zona Centro, Campeche, Campeche	Eslovenia Guadalupe Gutiérrez Valle	Phone Numbers: 981 829 1864 y 981 811 9200 Ext: 27137 Email: eslovenia20@hotmail.com
Chihuahua	State Council of Population and Attention to Migrants Unidad Administrativa José María Morelos y Pavón, Av. Abraham Lincoln No. 1320, Fraccionamiento Córdova Américas, C.P. 32350, Cd. Juárez, Chihuahua	Lic. Jesús Enrique Valenzuela Peralta	Phone Number: 6566293000 Ext. 55610 Email: coespo@chihuahua.gob.mx https://www.facebook.com/COESPOChihuahua/

STATE	RESPONSIBLE FOR MIGRANT CARE	ADDRESS	CONTACT
Ciudad de México	Secretariat of Inclusion and Social Welfare Calle Diagonal 20 de Noviembre, No. 294, Colonia Obrera, C.P. 06800, Alcaldía Cuauhtémoc, Ciudad de México	Lic. Jorge Omar García Hidalgo Subdirector de Atención a Migrantes	igarciahi@cdmx.gob.mx https://twitter.com/cdmx_sibiso https://www.facebook.com/SIBISOCDMX https://www.instagram.com/sibiso_cdmx/?hl=es-la https://www.youtube.com/channel/UckkYSVLv6XkIEUBUHwXuqw/videos UckkYSVLv6XkIEUBUHwXuqw/videos UckkYSVLv6XkIEUBUHwXuqw/videos
Coahuila	Directorate of Liaison and Attention to Coahuila residents abroad Calle Padre Flores No. 181, Altos, Centro Histórico, C.P. 25000, Coahuila, México	Ing. Martín Gerardo de Hoyos Vargas	Phone Numbers: 844 412 4649 / 844 410 7782 Email: martin.dehoyos@coahuila.gob.mx
Colima	General Coordination of Attention to Colima Migrants Gabino Barrera No. 175, Zona Centro, Colima, Colima	Leticia Paloma Gómez Llamas.	Phone Number: 312 330 3014 Email: atencionmigrantes@hotmail.com
Durango	Institute for Care and Protection of Migrants and their Families of the State of Durango Calle Juárez No. 144 Norte, Zona Centro, Durango, Durango	Job López Góngora	Phone Number: 6184564414 Email: job.lopez@durango.gob.mx X : @IMigrantesDgo Facebook : Instituto de atención y protección al Migrante del Estado de Durango

STATE	RESPONSIBLE FOR MIGRANT CARE	ADDRESS	CONTACT
Estado de México	International Affairs Coordination Palacio de Gobierno, Lerdo Poniente No. 300 Planta Baja, Puerta 157, Colonia Centro, C.P. 5000, Toluca, Estado de México	Lic. Juan Manuel Dotor Ramírez	Email: asuntos.internacionales@edomex.gob.mx X : @CAI_EDOMX Facebook : Coordinación de Asuntos Internacionales del Estado de México
Guanajuato	Migrant Secretariat and International Liaison Calle Miguel Hidalgo No. 1, Zona Centro, en Guanajuato Capital.	Susana Guerra Vallejo Responsible for caring for repatriated returnees Jorge Bosco Garcilita	Phone number: 473 459 9794 sguer-rav@guanajuato.gob.mx Phone number : 473 459 9794 bosco.jorge@guanajuato.gob.mx Facebook: @MigranteGto Instagram: @MigranteGto Youtube : @MigranteGto X : @MigranteGto
Guerrero	Secretariat of Migrants and International Affairs Torre Azul Piso B, Prolongación Prosperidad No. 10, Colonia Universal C.P. 39089, Chilpancingo, Guerrero	Silvia Rivera Carbajal	Phone Number: 747 471 2980 X : @GuerreroSemai Facebook : @SEMAIGuerrero
Hidalgo	General Directorate of Migrant Assistance José María Pino Suárez No. 301, Colonia Real de Minas, Pachuca de Soto, Hidalgo	Lic. Manuel Enrique Aranda Montero Responsible for caring for repatriated returnees Lic. Sergio Yamir Balderas Bautista	manuel.aranda@hidalgo.gob.mx Facebook : Migrantes Hidalgo Phone number : 442 359 6582 ser-gio.balderas@hidalgo.gob.mx
Jalisco	Directorate of Attention to Migrants Jesús García No. 702, Colonia Centro, C.P. 44260, Guadalajara Jalisco	Raymundo Galván Gutiérrez Responsible for caring for repatriated returnees Ingrid Karina Cervantes Franco	Phone number: 331 001 8601 Atencionmi-grantes.sgg@jalisco.gob.mx Facebook : Dirección de Atención a Personas Migrantes del Estado de Jalisco Phone number: 331 001 8601 in-grid.cervantes@jalisco.gob.mx

STATE	RESPONSIBLE FOR MIGRANT CARE	ADDRESS	CONTACT
Michoacán	Migrant Secretariat Colegio Militar No. 230, Colonia Chapultepec Norte, C.P. 58260, Morelia, Michoacán	Mtra. María Teresa Mora Covarrubias Responsible for caring for repatriated returnees Dr. Sergio García Cedeño	Phone number: 443 322 9100 particular-migrante@gmail.com X : @SeMigranteMich Facebook : Secretaría del Migrante Michoacán Phone number: 443 322 9100 particular-migrante@gmail.com
Morelos	General Directorate of Social Infrastructure and Attention to Indig-enous Affairs, Migrants and Vulnerable Groups Plan de Ayala No. Local 26 y 27, 3er Nivel, Interior 825, Colonia Teopanzolco, C.P. 62350, Cuernavaca, Morelos	Jonathan Baltazar Mejía Alegría	Phone Number: 7773100640 Email: jonathan.mejia@morelos.gob.mx
Nayarit	Institute for Attention and Protection of Mi- grants and their Fami-lies Av. México, S/N, Palacio de Gobierno, Colonia Centro, C.P. 63000, Tepic, Nayarit	Lic. Analine Elizabeth Huizar Pérez Responsible for caring for repatriated returnees Lic. Alejandra Vianney Negrete Ruíz	Phone Number: 311 117 7887, 311 122 8736 Email: analine.huizar@nayarit.gob.mx Phone number: 311 117 7887 / 311 122 8736 atención.migrantes@nayarit.gob.mx
Nuevo León	Directorate for Non-Discrimination and Equality Undersecretary of Diversity and Social Inclusion	Gabriela Zamora Carmona	Phone Number: 812 033 2803 Opción 3 Email: gabriela.zamora@nuevoleon.gob.mx espacio.igualdad@nuevoleon.gob.mx X : @nuevoleon / Facebook : Gobierno Nuevo León / Instagram : @nuevoleonmx

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Oaxaca	Institute of Comprehensive Attention to Oaxacan Migrants Carretera Oaxaca-Itsmo, Km. 11.5, C.P. 68270, Tlaxiaco de Cabrera, Oaxaca	Mtro. Silverio Ávila Martínez Responsible for caring for repatriated returnees Lic. Mrytizel López Cortinez	Phone number: 9515015000 Ext. 12080-12081 silverio.avila@oaxaca.gob.mx migrantesoaxa-ca22.28@gmail.com X : @IOAM_GobOax / Facebook : Ioam Oaxaca Phone number: 9515015000 Ext. 12080-12081 Ialmoparticular05@gmail.com
Puebla	Poblano Institute of Migrant Assistance Vía Atlixayotl No. 1101, Edificio Ejecutivo, Piso 2, Colonia Reserva Territorial Atlixayotl, Puebla, Puebla	Martha Guadalupe Laris Patiño Responsible for caring for repatriated returnees Luis Alberto Espinoza Ochoa	Phone number: 222 303 4600 Ext. 293321 martha.laris@ipam-puebla.com.mx X : @migrante poblano / Facebook : InstitutoPoblanoAgendaAlMigrante Phone number: 222 306 4600
Querétaro	State Office for Migrant Assistance Calle 5 de mayo, No. 83, Colonia Centro, C.P. 76000, Querétaro, Querétaro	Lic. Ramiro Lira González	Phone number: 442 238 5000 Ext. 5184 rli-ra@queretaro.gob.mx X : @gobqro / Facebook : https://www.facebook.com/GobQro?fref=ts Youtube : https://www.youtube.com/user/GobQro?reload=9
Quintana Roo	Undersecretary of Human Rights and Human Bonds	María de los Milagros Álvarez Vidal	Phone Number: 983 835 0550 Ext. 41094 Email: Sdh.qroo@gmail.com
San Luis Potosí	Institute of Migration and International Liaison German Gedovius, No. 175, Colonia del Valle, C.P. 78200, San Luis Potosí, San Luis Potosí	Luis Enrique Hernández Segura	Phone number: 444 812 9819 imeis-lpgob@gmail.com X : @IMEI_SLP / Facebook : Instituto de Migración y Enlace Internacional / Youtube : Gobierno del Estado de San Luis Potosí

STATE	RESPONSIBLE FOR MIGRANT CARE	ADDRESS	CONTACT
Sonora	Directorate of Priority Groups and Migrants Privada del Razo No. 16, Colonia Del Razo, C.P. 83070, Hermosillo, Sonora	Lic. Bernadeth Ruíz Romero	Phone Number: 662 213 8542 Email: bernardethruizr@gmail.com
Tamaulipas	Tamaulipas Institute for Migrants Nicolás Bravo, No. 2123, Sector Centro, C.P. 88000, Nuevo Laredo, Tamaulipas	Lic. Juan José Rodríguez Alvarado Responsible for caring for repatriated returnees Mtro. Carlos Morales León	Phone number: 834 119 3033 juan.rodriquezal@tamaulipas.gob.mx Phone number: 834 119 3033 juan.morales@tamaulipas.gob.mx
Tlaxcala	Migrant Assistance Directorate Zona Centro, C.P. 90000, Tlaxcala de Xicohténcatl, Tlaxcala	Dra. Paula Beatriz Zabalza Cisneros Responsible for caring for repatriated returnees Erika Cuayahuitl Pérez	Phone number: 477 727 7000 pzabal-za.migrantes@tlaxcala.gob.mx X : @MigrantesTlax / Facebook : Dam Tlaxcala / Instagram : migrantesdetlaxcalaoficial Phone number: 477 727 7000 eparticu-lar.migrantes@tlaxcala.gob.mx
Veracruz	General Directorate of Attention to Migrants Palacio Federal, S/N 2do. Nivel, Zona Centro, C.P. 91000, Xalapa, Veracruz	Carlos Enrique Escalante Igual	Phone Number: 228 221 7195 Email: migrantes@veracruz.gob.mx X : @AtnmigrantesVer / Facebook : @GobVeracruz
Yucatán	Subdirectorato of Attention to Migrants Institute for the Development of Mayan Culture Calle 66, No. 532x63 y 65, Zona Centro.	Eric Eber Villanueva Mukul Responsible for caring for repatriated returnees Lic. Juanita del Carmen López Alcocer	Phone number: 999 928 7267 Ext. 26000 juanita.lopez@yucatan.gob.mx X : @Indemaya_Yuc / Facebook : Instituto para el Desarrollo de la Cultura Maya Phone number: 999 928 7267 Ext. 26025 juanita.lopez@yucatan.gob.mx

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Zacatecas	Zacatecano Migrant Secretariat Circuito Cerro del Gato, S/N, Edificio B, Planta Baja y 2do Piso, Colonia Ciudad Administrativa, C.P. 98160, Zacatecas, Zacatecas	Iván Reyes Millán Responsible for caring for repatriated returnees Dr. Óscar Gabriel Campos Campos	Phone number: 492 491 5000 Ext. 37100 Iban.reyes@zacatecas.gob.mx X : @_SEZAMI / Facebook : https://www.facebook.com/Sezami/ Phone number: 492 491 5000 Ext. 37100

DIRECTORY OF FOREIGN OFFICES ATTACHED TO THE PRESIDENCY OF THE NATIONAL HUMAN RIGHTS COMMISSION

STATE	ADRESS	CONTACT
Aguascalientes	Francisco I. Madero No. 447, Col. Centro, C.P. 20000. Aguascalientes, Aguascalientes.	Phone Numbers: 800 822 4737 y (449) 91-000-80 Email: maguayo@cndh.org.mx
Baja California	Zona Urbana Río, Tijuana, Calle Misión San Javier No. 10610, C.P. 22010. Baja California.	Phone Numbers: 800 027 5151 y (664) 63 334 00 Ext. 3800 Email: lrramirez@cndh.org.mx
Baja California Sur	Calle Mutualismo No. 460 entre Rosales y Bravo, Col. Centro, C.P. 23000. La Paz, BCS.	Phone Numbers: (612) 129 4437, 38, 41 y 42 Ext. 6300 800 8384 377 Email: mcota@cndh.org.mx

STATE	ADRESS	CONTACT
Chiapas	San Cristóbal de las Casas: Av. Josefa Ortiz de Domínguez No. 28 Barrio Sta. Lucía. C.P. 29250. San Cristóbal de las Casas, Chiapas. Tapachula: Calle 15 Oriente No. 20, Col. Centro, C.P. 30700, Tapachula, Chiapas.	Phone Numbers San Cristóbal: 800 715 2000, (967) 678 1881 / 967 678 65 30 ext. 3600 678 6530 ext. 3601, 3602, 3606, 3607, 3608, 3610. Email: mlongoria@cndh.org.mx Phone Numbers Tapachula: 800 523 7185, (962) 62 014 66 Email: roramirez@cndh.org.mx
Chihuahua	Av. de la Raza No. 5784, Col. Minerva, C.P. 32370, Cd. Juárez, Chihuahua.	Phone Numbers: 800 670 1640; (656) 22-771-50, ext. 3201/3200 Email: jarmendariz@cndh.org.mx
Coahuila	Av. Juárez S/N interior 104, Col. Centro, Palacio Federal, C.P. 27000, Torreón, Coahuila.	Phone Numbers: 800 838 4410; (871) 22 256 36 ext. 6500 Email: eanava@cndh.org.mx
Guerrero	Calle Cristóbal Colón No. 12, Col. Fracc. Costa Azul, C.P. 39850. Acapulco, Guerrero.	Phone Numbers: 800 8384 595 y (744) 43-504-00 ext.6604 Email: mcabanas@cndh.org.mx
Michoacán	Av. Del Estudiante No. 102. Col. Mariano Matamoros, C.P.58240. Morelia, Michoacán.	Phone Numbers: 800 849 5054, (443) 14 782 80, ext.6700 Email: cmeneses@cndh.org.mx
Oaxaca	Naranjos No. 804, Colonia Reforma, C.P. 68050, Ciudad Oaxaca, Oaxaca.	Phone Numbers: 800 838 4080 y (971) 713 3119, ext. 6800, 6801, 951 454 16 21 ext. 6200 Email: mtejeda@cndh.org.mx

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San Luis Potosí	Valentín Gama # 10029, Colonia del Valle, C.P. 78270, San Luis Potosí, San Luis Potosí.	Phone Numbers: 800 327 7070 y (444) 10 255 20, ext. 6401 /6400 Email: mvillegas@cndh.org.mx
Sonora	Av. Oaxaca No. 150 Col. Centro, C.P. 83000, Hermosillo, Sonora.	Phone Numbers: 800 672 5935 y (631) 31 100 06, ext. 3401 Email: ogrijalva@cndh.org.mx
Tamaulipas	Calle Ignacio Zaragoza Número 265, Local 1 Esq. Mariano Escobedo, Zona Centro, CP 88500 Reynosa, Tamaulipas.	Phone Numbers: 800 508 29 99/ 899-922-4263, 899 188-0040 Ext. 3500 Email: ocastro@cndh.org.mx
Tabasco	Calle Ceiba 318, esquina con Cerrada Cantabria, Colonia 1 de mayo, C.P. 86190, Villahermosa, Tab.	Phone Numbers: 800-696-1800 y 993 3133999, ext. 3903 Email: jargaez@cndh.org.mx
Veracruz	Av. Víctimas del 5 y 6 de julio. No. 1045, Col. Ignacio Zaragoza, C.P. 91910. Veracruz, Veracruz.	Phone Numbers: 800 561 8509 y (229) 92 492 08 Email: ahernandezp@cndh.org.mx
Yucatán	Calle 60, No. 283 entre 23 y 25, Col. Alcalá Martín C.P. 97050. Mérida, Yucatán.	Phone Numbers: 999 42 18 88 Ext. 3100 3101 /800 822 5434 Email: jmontero@cndh.org.mx

DIRECTORY OF CIVIL REGISTRY OFFICES

STATE	ADRESS	CONTACT
Aguascalientes	Av. Héroes de Nacozari, Esq. con Av. Adolfo López Mateos, Col. La Purísima, C.P. 20259, Aguascalientes, Aguascalientes.	Phone Numbers: 449 910 2015 ext. 6330 Email: regcivilags@hotmail.com.mx blanca.mendez@aguascalientes.gob.mx Website: www.aguascalientes.gob.mx/segob/ registrocivil/
Baja California	Secretaría General de Gobierno Poder Ejecutivo, Primer piso, Centro Cívico Comercial, Mexicali B.C. C.P. 21000	Phone Numbers: 686 558 1000 ext. 8412, 8416, 8436 y 8438 Correos electrónicos: miactabc@baja.gob.mx Website: http://www.bajacalifornia.gob. mx/tramitesyservicios/
Baja California Sur	Boulevard Constituyentes esquina con Calle de la Cabrilla, Fracc. Fidepaz, Planta Alta, Departamento 205 La Paz. B.C.S.	Phone Number: 612 124 2850 Email: sidea.bcs@hotmail.com amayoral_13@hotmail.com Website: http://tramites.bcs.gob.mx/ catalogo/expedicion-de-actas-del- estado-civil-de-las-personas-nacimiento- matrimonio-divorcio-y-defuncion/
Campeche	Calle Azucena No. 5, Lote 2, Fraccionamiento Laureles, C.P. 24090, San Francisco de Campeche, Campeche.	Phone Numbers: 981 813 0081, 981 813 1157 Correos electrónicos: jorge.ake@ campeche.gob.mx mcentur@campeche. gob.mx , registrocivil@hotmail.com y Website: www.campeche.gob.mx
Chiapas	Calle Central y 2da. Sur, Esq. S/N . Col. Centro C.P. 29000, Tuxtla Gutiérrez, Chiapas.	Phone Numbers: 961 618 7700 extensiones. 23031, 23036.
Chihuahua	Edificio Melchor Ocampo Calle Libertad y 13, Col. Centro, Chihuahua Chihuahua. C.P. 31000	Phone Number: 614 429 3300 extensiones. 14812, 14813, 14820 y 14808 miorozco@chihuahua.gob.mx Website: http://edo.chihuahua.gob.mx/ registrocivil

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Coahuila	Periférico Luis Echeverría Álvarez No. 1250, esq. con Prolongación Urdiñola, Col. Lourdes, C.P. 25090, Saltillo, Coahuila.	Phone Number: 844 414 8546 extensiones. 6410 Call Center: 8007149020 Extranjero: 8444149007 Actas Interestatales: 01 800 714 9020 Email: rccoahuila@gmail.com , sideacoahuila@gmail.com Website: www.registrocivilcoahuila.gob.mx
Colima	Complejo Galván, edificio L, sito Calzada Pedro A. Galván, S/N, Zona Centro, Colima, Colima	Phone Number: 312 316 2000 Ext. 27956 Email: asuntos_drciviledocolima@hotmail.com Website: http://www.tramitesyservicios.col.gob.mx/consulta_tramites/tramite.php
Ciudad de México	Arcos de Belén No. 19, esq. Dr. Andrade, Col. Doctores, C.P. 06720, Ciudad de México.	Phone Number: 55 9179 6700 Website: https://cdmx.gob.mx/public/InformacionTramite.xhtml?idTramite=640 Email: atencionciudadana_rc@consejeria.cdmx.gob.mx registrocivilcdmx@consejeria.cdmx.gob.mx programasespeciales.rc@cdmx.gob.mx
Durango	Calle Sauca N° 721, Fracc. Jardines de Durango Durango, Dgo. C.P. 34200	Phone Numbers: 618 1379 648, 618 1379 634 Email: actasforaneas@durango.gob.mx ; marthal.gonzalez@durango.gob.mx Website: http://registrocivil.durango.gob.mx/
Estado de México	Avenida Cristóbal Colón número 800, esq. Eduardo Hernández Cházaro, Col. 8 Cedros, Toluca, Estado de México, C.P. 50170	Phone Numbers: 722 230 0046 Email: https://registrocivil.edomex.gob.mx/captura-correcciones-acta Website: atencionrc@edomex.gob.mx

STATE	ADRESS	CONTACT
Guanajuato	Carretera Guanajuato Juventino Rosas Km.9.5, Conjunto Administrativo Yerbabuena, C.P. 36200, Guanajuato, Guanajuato.	Phone Numbers: 473 1022000 ext. 5408 y 5411 WhatsApp: 477 632 7713 atendido de lunes a viernes de 9 a 16 h. Email: atencionregistrocivil@guanajuato.gob.mx y anavarretequ@guanajuato.gob.mx Website: http://sq.guanajuato.gob.mx/index.php/registro-civil/
Guerrero	Calle 16 de Septiembre esq. Zaragoza, Edificio Juan Álvarez, Col. Centro, C.P. 39000, Chilpancingo, Guerrero.	Phone Numbers: 01 800 830 2464 Email: soporte.sideagro@gmail.com, registrocivil@querrero.gob.mx Website: http://querrero.gob.mx/actas/nacimiento/
Hidalgo	Bld. Everardo Márquez No. 208 Col. Cuesco, C.P. 42080, Pachuca, Hidalgo.	Phone Numbers: 771 717 6000 Ext. 2049, 2101, 2102, 2103, 2106, 2107 771 719 1528 771 718 8357 Email: sidea@hidalgo.gob.mx Website: https://ruts.hidalgo.gob.mx/ver/7103

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Jalisco	Av. Prolongación Alcalde No. 1855, P.B., Col. Miraflores, C.P. 44270, Guadalajara, Jalisco.	Phone Number: 33 3819 2456 Ext. 47344 Phone Number Actas Foráneas: 01 33 3819 7421 Phone Number Dirección: 01 33 3819 2486 Extensión Atención ciudadana: 47336 Extensión Actas de otros estados: 47344 Extension CURP: 47389 Email: foraneas@jalisco.gob.mx Website: www.jalisco.gob.mx y https://sgg.jalisco.gob.mx/acerca/areas-de-la-secretaria/registro-civil
Michoacán	Valentín Gómez Farías No. 525, Col. Industrial, C.P. 58130, Morelia, Michoacán.	Phone Numbers: 443 113 4200 extensiones: 202, 214, 219 Website: http://registrocivil.michoacan.gob.mx Email: rcivilm.tf.2020@gmail.com
Morelos	Calle de la Luz No. 88, Col. Chapultepec, C.P. 62450, Cuernavaca, Morelos.	Phone Numbers: 777 322 1621, 777 322 2489 Website: http://gobierno.morelos.gob.mx/direccion-general-del-registro-civil Email: miacta@morelos.gob.mx
Nayarit	Av. México esq. Abasolo, Palacio de Gobierno, C.P. 63000, Tepic, Nayarit.	Phone Number: 311 217 6047 Email: contacto.registrocivil@nayarit.gob.mx Website: http://www.registrocivil.nayarit.gob.mx/
Nuevo León	Pabellón ciudadano, Washington No. 2000 Ote., Col. Obrera, C.P. 64010, Monterrey, Nuevo León.	Phone Number: 81 2033 8437 Email: myrna.flores@nuevoleon.gob.mx Website: http://www.nl.gob.mx/dependencias/secretariageneral/direccion-general-del-registro-civil

STATE	ADRESS	CONTACT
Oaxaca	Calle Santos Degollado, no. 400, Col. Centro, Oaxaca, Oax. C.P. 68000	Phone Numbers: 951 5168 874, 951 5030 975 Email: enlace.regcivil@oaxaca.gob.mx Website: www.oaxaca.gob.mx
Puebla	11 Ote. No. 2003, Col. Azcárate, C.P. 72803, Puebla, Puebla.	Phone Numbers: 222 235 0896, 222 236 7441, 222 235 1165, 800 911 4664 Email: registrocivil.sidea@puebla.gob.mx Website: www.puebla.gob.mx
Querétaro	Juárez No. 5, Col. Centro, Santiago de Querétaro, C.P. 76000, Querétaro, Querétaro.	Phone Number: 442 251 8601, 442 251 8600 Ext. 8661 Email: acerritos@queretaro.gob.mx Website: www.dercqro.gob.mx
Quintana Roo	Ignacio Zaragoza No. 151, entre calle 16 de septiembre y Miguel Hidalgo, Col. Centro, C.P. 77000, Chetumal, Quintana Roo.	Phone Number: 983 832 8521 Ext. 107 y 108 Email: validacioncurpdequintanaroo@gmail.com Website: http://qroo.gob.mx/segob/tramites-y-servicios
San Luis Potosí	Bolívar No. 965 esq. Rayón, Col. Centro, C.P. 78000, San Luis Potosí, San Luis Potosí.	Phone Numbers: 444 812 8050, 444 812 8202, 444 812 8234 Website: https://slp.gob.mx/sqq/Paginas/Inicio.aspx Email: sgg_sidea1@slp.com.mx
Sinaloa	Boulevard Ducto Pemex y Pedro Infante Desarrollo Urbano tres Ríos, Unidad de Servicios Estatales, Sección IV, 2 Piso, Culiacán, Sinaloa C.P. 80129	Phone Number: 667 758 7000 Ext.: 0 y solicitar que se transfiera a las Exts. 38982, 39659, 38986, 38987, 38983, 39638 y 39661 Email: aclaracion.use@gmail.com Website: http://portalfiscal.sinaloa.gob.mx/index.php/actas-registro-civil
Sonora	Edificio Sonora Sur, Planta Baja, Blvd. Paseo Río Sonora y Comonfort, C.P. 83280, Hermosillo, Sonora.	Phone Number: 662 289 6600 Ext. 300085 Email: registro.civil@sonora.gob.mx Website: www.registrocivil.sonora.gob.mx

STATE	ADRESS	CONTACT
Tabasco	Calle Sindicato de Agricultura No. 601 Esq. Calle Tulipanes, Fraccionamiento Lago Ilusiones C.P. 86040	Phone Numbers: 993 312 6418 y 993 312 4845 Website: www.registrocivil.tabasco.gob.mx y www.tabasco.gob.mx Email: registrociviltabasco1@gmail.com
Tamaulipas	Libramiento Naciones Unidas, Parque Bicentenario, Edificio del Registro Civil, s/n, C.P. 87026, Cd. Victoria, Tamaulipas.	Phone Numbers: 834 3187 240 extensiones: 44700, 44731, 44712 Website: www.tamaulipas.gob.mx Email: carlos.fernandez@tamaulipas.gob.mx
Tlaxcala	Portal Hidalgo No. 5, Col. Centro, C.P. 90000, Tlaxcala de Xicotencatl, Tlaxcala.	Phone Number: 246 465 0900 ext. 1230, 1231 y 1232 Phone Number: registrociviltlax@gmail.com Website: www.tlaxcala.gob.mx , http://regcivil.tlaxcala.gob.mx/
Veracruz	Av. Encanto esq. Lázaro Cárdenas, Col. El Mirador, C.P. 91170, Jalapa, Veracruz.	Phone Numbers: 228 814 2810, 228 814 2279, 228 840 5746 Ext. 3036, 3040 Website: www.veracruz.gob.mx Email: miactaensidea@veracruz.gob.mx
Yucatán	Calle 65 No. 520, entre Calle 64 y 66, Col. Centro, C.P. 97000, Mérida, Yucatán.	Phone Numbers: 999 930 3150 Ext. 44512 Email: registrocivil@yucatan.gob.mx y actas@yucatan.gob.mx Website: www.yucatan.gob.mx
Zacatecas	Calle Cerro del Gato Edificio "I", Col. Ciudad Administrativa, C.P. 98160, Zacatecas, Zacatecas.	Phone Number: 492 491 5000 ext. 25148 Email: rcgobzacatecas@gmail.com , registrocivil@zacatecas.gob.mx Website: www.zacatecas.gob.mx

DIRECTORY OF WOMEN'S INSTANCES IN FEDERAL ENTITIES

STATE	ADRESS	CONTACT
Aguascalientes Instituto Aguascalentense de las Mujeres	Av. Manuel Gómez Morín S/N, Ferronales, 20180 Aguascalientes, Ags.	Phone Number: 449 251 66 31 Website: https://aguascalientes.gob.mx/IAM/
Baja California Instituto de la mujer del Estado de Baja California	Domicilio: Calz. Independencia 1199, Centro Cívico, C.P. 21000, Mexicali, B.C.	Phone Number: 686 558 6364 150 Mexicali: 686-5586364 Ensenada: 646-2480873 San Quintín: 616-1651899 Tijuana: 664-6080888 Website: https://www.bajacalifornia.gob.mx/inmujer/
Baja California Sur Instituto Sudcaliforniano de las mujeres	Aquiles Serdán y Antonio Rosales 2040, colonia Centro, C.P. 23000, La Paz, B..C.S.	Phone Number: 612 122 29 45 Website: https://ismujeres.bcs.gob.mx/
Campeche Instituto de la Mujer en el Estado de Campeche	Calle 53 entre 16 y Circuito Baluartes (Centro de Justicia para las Mujeres, planta alta), San Francisco de Campeche, Camp.	Phone Number: 9818112656 y 981 811 6086 Ext. 602 603 y 605 Website: http://imecam.gob.mx/
Chiapas Secretaría de igualdad de género en el Estado de Chiapas	Tuxtla: Blvd. Andrés Serra Rojas, Esq. con Lib. Norte S/N Anexo 1B Torre Chiapas, Col. El Retiro. C.P. 29040, Tuxtla Gutiérrez, Chiapas. San Cristóbal: Av. De la Juventud No. 143, Barrio de María Auxiliadora, entre la Calle Lagunas de Pátzcuaro y entrada de La Albarrada. C.P. 29290. San Cristóbal de las Casas, Chiapas.	Phone Number: 961 691 4020 opción 2 Ext. 68022 Website: http://seigen.chiapas.gob.mx/
Chihuahua Instituto Chihuahuense de las Mujeres	C. 35 1407, Col. Obrera, C.P. 31350, Chihuahua, Chih.	Phone Number: 614 429 3505 Ext. 15311

STATE	ADRESS	CONTACT
Ciudad de México Secretaría de las Mujeres de la Ciudad de México	Avenida Morelos 20, colonia Centro, Alcaldía Cuauhtémoc C.P. 06000, Ciudad de México, México.	Phone Number: 5555122836 Ext. 101 Línea Mujeres: 55 56 58 11 11, servicio 24 hrs. Website: https://www.semujeres.cdmx.gob.mx/ LUNAS: https://www.semujeres.cdmx.gob.mx/lunas Abogadas de las Mujeres: https://www.semujeres.cdmx.gob.mx/abogadas-de-las-mujeres
Coahuila Instituto Coahuilense de las Mujeres	Centro de Gobierno, 2do. Piso, Blvd. Fundadores y Centenario de Torreón C.P. 25298. Saltillo, Coahuila.	Phone Number: 844 698 10 80 ext. 5592 y 55965586. Línea Mujer: 075
Colima Instituto Colimense de las Mujeres	Complejo Administrativo del Gobierno del Estado 3er. Anillo Periférico, Esq. Ejército Mexicano S/N. Colonia el Diezmo. C.P. 28010, Colima, Colima, México	Phone Number: 312 316 2084, 312 316 2073 Ext. 27501, 27502 Website: https://www.col.gob.mx/icm
Durango Instituto de las Mujeres en el Estado de Durango	Zaragoza 526 Sur 2do. Piso, Zona Centro, C.P. 34270 Durango, Dgo., México.	Phone Numbers: 618 1374600; 618 137 4621; 618 137 4603. Website: http://iemujer.durango.gob.mx/
Estado de México Secretaría de las Mujeres en el Estado de México	Avenida Miguel Hidalgo Oriente No 1031, Barrio San Bernardino, C.P. 50090, Toluca, Estado de México.	Phone Number: Línea Sin Violencia 800 10 84 053, servicio 24 hrs. (722) 9342700 Ext. 2708 y 2707 151. Website: http://semujeres.edomex.gob.mx/ Acompañamiento legal: http://semujeres.edomex.gob.mx/acomp%C3%B1amiento_legal
Guanajuato Instituto para las Mujeres Guanajuatenses	Plazuela de Cata # 1, Col. Mineral de Cata, C.P. 36010, Guanajuato, Gto., México	Phone Numbers: 473 733 32 59 o 0 473 733 55 23 Ext. 106 473 733 29 03

STATE	ADRESS	CONTACT
Guerrero Secretaría de la Mujer en el Estado de Guerrero	Recinto del Poder Ejecutivo, Boulevard René Juárez Cisneros #62, Col. Cd. de los servicios, C.P 39074, Chilpancingo, Guerrero; México.	Phone Number: (722) 9342700 Ext. 2708 y 2707 Website: https://www.querrero.gob.mx/dependencia/sector-central/secretaria-de-la-mujer/
Hidalgo Instituto Hidalguense de las Mujeres	Parque Hidalgo No. 103, Col. Centro, C.P. 42000, Pachuca de Soto, Hidalgo, México.	Phone Numbers: 771 718 1550 y 771 718 9205 Ext. 110; o 771 71 76000; ext.2594 Website: http://mujeres.hidalgo.gob.mx/
Jalisco Instituto Jalisciense de las Mujeres	Miguel Blanco No. 883, 2do. Piso, Col. Centro, C.P. 44100, Guadalajara, Jalisco	Phone Numbers: (33) 2014-1267 (33) 3345-6166 línea mujer 333 586 6150 y Emergencia: 066. Website: https://www.jalisco.gob.mx/es/gobierno/organismos/1860
Michoacán Secretaría de Igualdad Sustantiva y Desarrollo de las Mujeres	Av. Acueducto 1106, Chapultepec Nte., C.P. 58260 Morelia, Mich., México.	Phone Number: 443 113 6700 Ext. 01 y 02
Morelos Instituto de la Mujer para el Estado de Morelos	Mariano Abasolo 6, esq. con José María Morelos y Pavón, Edificio "Los Laureles", Cuernavaca Centro, Centro, C.P. 62000, Cuernavaca, Mor., México.	Phone Number: 777 173 0066 Ext. 102 Líneas Seguras: 7775386609/ 37, 7775385599 y 7775342589, servicio 24 hrs. Website: https://www.immorelos.org.mx/
Nayarit Instituto para la Mujer Nayarita	Sebastián Lerdo de Tejada #175, Oriente, Colonia Centro, Tepic, Nayarit, México.	Phone Numbers: 311 217 0377, 311 2176515, 311 2170377 Ext. 105 y 107 SitioWeb: http://inmunay.nayarit.gob.mx/
Nuevo León Instituto Estatal de las Mujeres en Nuevo León	Calle 5 de mayo 525 Oriente, Zona Centro, C.P. 64000, Monterrey, Nuevo León, México.	Phone Numbers: 8120209773, 8120209774, 8120209775, 8120209776 Ext. 102, 225 152. Website: https://www.nl.gob.mx/institutodelasmujeres

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Oaxaca Secretaría de las Mujeres en Oaxaca	Heroica Escuela Naval Militar 221, Reforma, C.P. 68050, Oaxaca de Juárez, Oax., México.	Phone Number: 951 132 82 43 Website: https://www.oaxaca.gob.mx/smo/
Puebla Secretaría para la Igualdad Sustantiva de Género	Domicilio: C. 9 Sur 1508, Barrio de Santiago, Puebla, Pue., México.	Tel Mujer: 800 624 23 30 24 hs.; 222 303 4800 Ext.3222, 3227, 3228. Website: http://sis.puebla.gob.mx/
Querétaro Instituto Queretano de las Mujeres	Gral. Mariano Reyes 17, Centro, C.P. 76000 Santiago de Querétaro, Qro., México.	Phone Number: 442 215 3404 Ext. 102 y 140, Tel Mujer: 80000 835 68 y 442 216 4757, servicio 24 hrs. Website: https://www.institutoqueretanodelasmujeres.gob.mx/
Quintana Roo Instituto Quintanarroense de la Mujer	Domicilio: Av. Juárez 49, Centro, C.P. 77000 Chetumal, Q.R. México.	Phone Number: 983 129 3071; 983 83 313 24; 983 83 3 13 23 EXT 104 Website: https://qroo.gob.mx/igim/
San Luis Potosí Instituto de las Mujeres en el Estado de San Luis Potosí	Jardín Colón No. 23, Barrio de San Miguelito, C.P. 78339, San Luis Potosí, S.L.P., México.	Phone Number: 444 144 2920 Ext. 118 y 119. Website: https://slp.gob.mx/imes/Paginas/Inicio.aspx
Sinaloa Instituto Sinaloense de las Mujeres	Calle Río Elota #85 oriente, Colonia Guadalupe Sinaloa, C.P. 80220, Culiacán, Sinaloa, México.	Phone Number: 667 752 06 73; 667 752 06 85; 667 752 06 86 Website: https://ismujeres.gob.mx/ Servicios de atención psicológica: https://ismujeres.gob.mx/servicios/servicios-de-atencion-psicologica-2/
Sonora Instituto Sonorense de las Mujeres	Periferico Norte # 328, esquina con Ignacio Romero, entre Reforma y Monte Verde, Colonia Balderrama, C.P. 83180, Hermosillo, Sonora.	Phone Numbers: 662 217 49 86 /62 22 13 54 29 Website: https://ism.sonora.gob.mx/
Tamaulipas Instituto de las Mujeres en Tamaulipas	Centro de Atención a la Mujer, Calle Olivia Ramírez 621, Fraccionamiento Sierra Gorda, Cuidad Victoria, Tamaulipas, C.P. 87050	Phone Number: 834 110 1621 Website: https://www.tamaulipas.gob.mx/mujeres/

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Tabasco Instituto Estatal de las Mujeres en Tabasco	Calle Antonio Suárez Hernández No.136, Colonia Reforma, C.P. 86080 Centro, Tabasco, México.	Phone Number: (993) 316-6351 Website: https://tabasco.gob.mx/iem
Tlaxcala Instituto Estatal de la Mujer en Tlaxcala	Ex Fábrica, Segunda Priv. de San Manuel SN, San Miguel Contla, Barrio Nuevo, C.P. 90640, Santa Cruz Tlaxcala, Tlax., México.	Phone Number: 246 465 2960 Ext. 1702 Directo 246 461 1074 153. Línea Telefónica "VIDA SIN VIOLENCIA": 8008387073. Website: https://mujer.tlaxcala.gob.mx/
Veracruz Instituto Veracruzano de las Mujeres	Calle José María Mata # 2, Zona Centro, C.P. 91000, Xalapa Enríquez, Veracruz, México.	Phone Number: (228) 817 1009 Ext. 1101 y 1105, Asesoría Psicológica y Jurídica 089. Website: http://www.ivermujeres.gob.mx/
Yucatán Secretaría de las Mujeres en el Estado de Yucatán	Calle 14 num.189 por 17 y 19, Col. Miraflores, C.P. 97179, Mérida, Yucatán, México.	Phone Numbers: 999 923 37 11 y 33 extensión 211 o 229. O Ext. 204, 205 y 212 Website: https://mujeres.yucatan.gob.mx/ Centros de Atención a las Mujeres: https://mujeres.yucatan.gob.mx/secciones/ver/centros-semujeres
Zacatecas Secretaría de las Mujeres en el Estado de Zacatecas	Circuito Cerro del Gato s/n, Edificio K, 1er piso, colonia Ciudad Administrativa, C.P. 98160, Zacatecas, Zac., México.	Phone Numbers: 492 491 5085 Ext. 45100 y 45230. Centros de Atención a Mujeres Víctimas de Violencia de SEMUJER. Zacatecas: 492 924 0892 Fresnillo: 493 935 8467 y 73. Website: https://semujer.zacatecas.gob.mx/

DIRECTORY OF PROSECUTORS AND ATTORNEYS GENERAL OFFICES OF JUSTICE

STATE	ADRESS	CONTACT
Fiscalía General de la República	Av. Insurgentes, Número 20 de la Glorieta de Insurgentes, Col. Roma Norte, Alcaldía Cuauhtémoc, C.P. 06700, Ciudad de México.	Phone Number: 01 (55) 5346 0000

STATE	ADRESS	CONTACT
Aguascalientes	Av. Héroe de Nacozari 201, Col. San Luis, C. P. 20259, Aguascalientes, Aguascalientes.	Phone Number: (449) 478 2800
Baja California	Paseo del Parque número 18025, Río Tijuana, Tercera Etapa, C.P. 22654, Tijuana, Baja California. Calzada de los Presidentes, Número 1199 Col. Río Nuevo, C.P. 21120, Mexicali, Baja California.	Phone Number: (686) 904 4100
Baja California Sur	Blvd. Luis Donaldo Colosio y Calle Antonio Álvarez Rico S/N, Col. Emiliano Zapata. C.P 23070. La Paz, Baja California Sur.	Phone Number: (612) 122 2230
Campeche	Av. López Portillo S/N Col. Sasalum C.P 24095. Campeche, Campeche.	Phone Number: (981) 811 9400
Chiapas	Libramiento Norte Oriente, Número 2010 Col. El Bosque, C.P. 29049, Tuxtla Gutiérrez, Chiapas.	Phone Number: (961) 617 2300
Chihuahua	Calle Paseo Bolívar, Número 712, Col. Centro, C.P. 31000, Chihuahua, Chihuahua.	Phone Number: (614) 429 33 00
Coahuila	Humberto Castilla Salas, Número 600, Col. Centro Metropolitano de Saltillo C.P. 25050 Saltillo, Coahuila.	Phone Number: (844) 438 0700
Colima	Libramiento Ejército Mexicano, Número 200 Col. de Los Trabajadores, C.P 28067, Colima, Colima	Phone Number: (312) 312 7940
Ciudad de México	Calle Digna Ochoa y Plácido Colonia Doctores, Alcaldía Cuauhtémoc C.P. 06720, Ciudad de México	Phone Number: (55) 5200 9000
Durango	Carretera Durango-Torreón, Km 7.5, Col. Cd Industrial, C.P. 34208, Durango, Dgo.	Phone Number: (618) 150 0300
Estado de México	Av. José María Morelos oriente 1300, Esq. Jaime Nunó, Col. San Sebastián, C.P 50090. Toluca de Lerdo, México.	Phone Number: (722) 226 1600
Guanajuato	Camino a San José de Cervera, Número 140, Col. San José de Cervera, C.P. 36240, Guanajuato, Guanajuato	Phone Number: (473) 735 2100

STATE	ADRESS	CONTACT
Guerrero	Boulevard René Juárez Cisneros S/N, Esq. con calle Juan Jiménez Sánchez, Col. El Potrerito C. P. 39090, Chilpancingo de los Bravo, Guerrero.	Phone Number: (747) 494 2999
Hidalgo	Carretera México Pachuca, Km. 84.5, Col. Centro Cívico, C.P 42083. Pachuca de soto, Hidalgo.	Phone Number: (771) 717 9000.
Jalisco	Calle 14, Número 2567.Zona Industrial, C.P.44940, Guadalajara, Jalisco.	Phone Number: (33) 3837 6000
Michoacán	Periférico Independencia, Número 5000, Col. Sentimientos de la Nación. C.P 58178. Morelia, Mich.	Phone Number: (443) 322 3600
Morelos	Boulevard Apatlaco, número. 165, colonia Campo el Rayo, código postal 62590, Temixco	Phone Number: (777) 773 0810
Nayarit	Av. Tecnológico, Número 3200 Oriente Col. Cd. Industrial, C. P. 63175. Tepic, Nayarit.	Phone Number: (311) 129 6000
Nuevo León	Torre Bicentenario, calle San Luis Potosí, número 301, Col. Independencia, C.P. 64720, Monterrey, N.L.	Phone Number: (812) 020 4000
Oaxaca	Edificio "A", Segundo Nivel del Centro Administrativo del Poder Ejecutivo y Judicial "General Porfirio Díaz, Soldado de la Patria", Ubicada en Reyes Mantecón, San Bartolo Coyotepec, C. P. 71257.Oaxaca, Oax.	Phone Number: (951) 501 6900
Puebla	Blvd. Héroes De 5 De Mayo 31 Ote Col. Ladrillera De Benítez, C.P. 72539, Puebla, Puebla.	Phone Number: (222) 211 7900
Querétaro	Lateral Autopista México-Querétaro, Numero 2060, Col. Centro Sur, C.P. 76090, Santiago de Querétaro, Querétaro.	Phone Number: (442) 238 7600
Quintana Roo	Av. Adolfo López Mateos Número 500, Col. Italia, C.P. 77035, Chetumal, Quintana Roo.	Phone Number: (983) 835 0050
San Luis Potosí	Eje Vial Ponciano Arriaga, Número 100, Col. Zona Centro, C.P. 78000, San Luis Potosí, S.L.P.	Phone Number: (444) 812 3038
Sinaloa	Blvd. Enrique Sánchez Alonso, Número 1833, Col. Desarrollo Urbano Tres Ríos, C. P. 80020, Culiacán, Sinaloa.	Phone Number: (667)713 3200
Sonora	Calle Pedro Moreno, Número49, Col. Las Palmas, C.P.83260, Hermosillo, Sonora.	Phone Number: (662) 108 1620

STATE	ADRESS	CONTACT
Tabasco	Paseo Usumacinta, Número 802 Col. Gil y Sáenz C.P 86070, Villahermosa, Tabasco.	Phone Number: (993) 313 6550
Tamaulipas	Avenida José Sulayman Chagnon, número 641, entronque con Naciones Unidas, C.P. 87039, Cd. Victoria, Tamaulipas.	Phone Number: (834) 318 5100
Tlaxcala	Libramiento Poniente S/N Col. Unitlax. C.P 90000. Tlaxcala de Xicohténcatl, Tlaxcala.	Phone Number: (246) 465 0500
Veracruz	Circuito Rafael Guizar y Valencia, Número 707, Col. Reserva Territorial, C.P. 91096, Xalapa, Ver.	Phone Number: (228) 841 6170
Yucatán	Kilómetro 46.5, Periférico Poniente, Tablaje Catastral No. 20832, Col. Polígono Susulá Caucel, C.P. 97217, Mérida, Yucatán.	Phone Number: (999) 930 3250
Zacatecas	Av. Circuito Zacatecas, Número 401, Col. Cd. Gobierno, C. P. 98160 Zacatecas, Zacatecas	Phone Number: (492) 925 6050

DIRECTORY OF POINTS OF PRESENCE OF THE ATTORNEY GENERAL OF THE REPUBLIC IN THE FEDERAL ENTITIES

TOWN HALL	ADRESS	CONTACT
AGUASCALIENTES		
Aguascalientes	José Antonio s/n, manzana 2, lote 16-a, Fracc. Parque Industrial Siglo XXI, C.P. 20240	Phone Number: (449) 91 069 01
BAJA CALIFORNIA		
Tijuana	Blvd. Abelardo I. Rodriguez no. 2930, Col. Zona Rio, C.P. 22010,	Phone Number: (664) 633 68 01
Subdelegación Mexicali	Blvd. Lázaro Cárdenas s/n, esq. con calle Novena, Col. nuevo Mexicali, C.P. 21391, Mexicali, B.C.	Phone Number: (686) 561 25 94

TOWN HALL	ADRESS	CONTACT
Subdelegación Ensenada	Prolongación BLVD. Zertuche s/n, lote 3, Esq. con Boulevard Tecnológico, Col. Praderas del Cipres, C.P. 22785, Ensenada, B.C.	Phone Number: (646) 173 66 01
BAJA CALIFORNIA SUR		
La Paz	Antonio Álvarez Rico 4195 E/ Blvd. Luis Donaldo Colosio y Lorenzo Núñez, Emiliano Zapata, C.P. 23070, la paz, B.C.S.	Phone Number: (612) 123 9702
Agencia Orientadora Ciudad Constitución	Lote 12, manzana 6, sin número, Col. Las Palmas, código postal 23610, Ciudad Constitución, Baja California Sur	Phone Number: (613) 132 3121
Agencia Orientadora Cabo San Lucas	Cerro de Potrero y Cerro de la Cruz S/N., Col. Las Veredas, C.P.23435, Ciudad de San José del Cabo, Baja California Sur.	Phone Number: (624) 143 1210
Agencia Orientadora Santa Rosalía	Calle Las Flores, Número 5, Col. Meza México, C.P. 23920, Santa Rosalía, B.C.S	Phone Number: (615) 152 1350
Agencia Orientadora Loreto	Kilómetro 111, Carretera Transpeninsular Licenciado Benito Juárez, Zona Turística Nopoló, Tramo Ciudad Insurgentes-Loreto.	Phone Number: (613) 133 0551
CAMPECHE		
Campeche	Av. López Portillo No. 237, Esq. con Calle Pedro Moreno, Col. Sascalum, C.P. 24095, San Francisco De Campeche, Campeche.	Phone Number: (981) 811 9602
Agencia Orientadora Escárcega	Av. Justo Sierra Méndez S/N, Esq. con Calle 45, Col. Esperanza, C.P. 24350, Escárcega, Campeche.	Phone Number: (982) 824 0122
Subdelegación Ciudad del Carmen	Calle 41-B No. 2, Col. Centro, C.P. 24100, Ciudad Del Carmen, Campeche.	Phone Number: (938) 382 3080
CHIAPAS		
Tuxtla Gutiérrez	Libramiento Sur Poniente No. 2069 Col. Belén C.P. 29067, Tuxtla Gutiérrez, Chiapas	Phone Number: (961)617-9602
Agencia Orientadora Cintalapa	Prevención Social No. 14, Modulo "El Amate", Cintalapa, Chiapas	Phone Number: (968) 364 6236

TOWN HALL	ADRESS	CONTACT
Subdelegación Tapachula	Antigua Pista Aeropuerto Prolongación S/N, Col. Solidaridad 2000 C.P.30700, Tapachula Chiapas	Phone Number: (962) 628 1448
Agencia Orientadora Arriaga	Blvd Francisco Sarabia S/N Col. Centro C.P. 30450, Arriaga, Chiapas	Phone Number: (966) 662 1479
Subdelegación San Cristóbal de las Casas	Periférico Sur Lote 28, Col. San José Betania 29200, San Cristóbal de las Casas, Chiapas	Phone Number: (967) 678 8613
Agencia Orientadora Comitán	5ª Norte Poniente 156, Barrio Santa Cecilia Comitán, Chiapas C.P. 30000	Phone Number: (963)632-3594
Agencia Orientadora Ocosingo	6ª Calle Sur Oriente 197, Barrio Aeropuerto C.P 29250 Ocosingo, Chiapas	Phone Number: (919) 673 0981
Agencia Orientadora Palenque	Prolongación Calle Primera Poniente S/N Col. Centro, C.P. 29960 Palenque, Chiapas	Phone Numbers: (916) 345 0299 y 932 323 0646
Agencia Orientadora Pichucalco	Porfirio Diaz esq. Calle Aurora No. 7 Altos Col. Centro 29520 Pichucalco, Chiapas	Phone Number: (932) 323 0646
Agencia Orientadora Villaflores	Calle 9ª, Poniente Norte, entre Avenida 3ª y 4 Norte, C.P. 30470. Villaflores, Chiapas.	Phone Number: (961) 617 9690
CHIHUAHUA		
Ciudad Juárez	Av. Abraham Lincoln, No. 820, esq. Hermanos Escobar, Fracc. La Playa, C.P. 32310, Cd. Juárez, Chihuahua.	Phone Numbers: (656) 639 8602 y 639 8609
Subdelegación Chihuahua	Av. Universidad No.2505, Col. San Felipe C.P. 31203, Chihuahua, Chihuahua	Phone Number: (614) 439 4301
Agencia Orientadora Delicias	Calle Octava y Avenida Séptima Poniente #811, Col. Centro, C.P. 33000, Ciudad Delicias, Chihuahua.	Phone Number: (639) 472 6483
Subdelegación Hidalgo del Parral	Manuela Saenz Baca No. 13, Col. Magisterial, C.P. 33860, Hidalgo del Parral, Chihuahua	Phone Number: (627) 525 6099
Agencia Orientadora Ciudad Cuauhtémoc	Av. Morelos Esq. Calle 39 No. 120, Col. Francisco Villa, C.P. 31530, Cd. Cuauhtémoc, Chihuahua.	Phone Number: (625) 582 7448
CIUDAD DE MÉXICO		

TOWN HALL	ADRESS	CONTACT
Ciudad de México	Dr.Lucio 135, Col. Doctores, Alcaldía Cuauhtémoc, Ciudad De México, C.P. 06720	Phone Number: (55) 5346-0000
Azcapotzalco	Poniente 44 no. 2782, Col. San Salvador Xochimanca, Alcaldía Azcapotzalco, C.P. 02870, Ciudad De México.	Phone Numbers: (55) 5346 ext.3205, 3206, 3209 ó 5346-0000
Aeropuerto (AICM)	Av. Piloto Aviador Carlos León S/N, Col. peñón de los baños, Alcaldía Venustiano Carranza, C.P. 15520, Ciudad De México.	Phone Numbers: (55) 56906601 o 55 11 22 57 y 365346-0000
Iztapalapa	Campaña de Ébano #20, Unidad Habitacional Vicente Guerrero, Alcaldía Iztapalapa, C.P. 09200, Ciudad De México.	Phone Number: (55) 5346-0000
Álvaro Obregón	Escuadrón 201 esq. Batallón De San Patricio, Col. Cristo Rey, Delegación Álvaro Obregón, C.P. 01150, Ciudad De México.	Phone Numbers: (55) 53463606, 5346-0000 cisco 507242
Miguel Hidalgo	Calle General Pedro J. Mendez, Número 47, Col. Ampliación Daniel Garza, Alcaldía Miguel Hidalgo, C.P. 11840	Phone Number: (55) 5346-0000
Reclusorio Norte	Jaime Nuno No. 205, Col. Cuauhtepec Barrio Bajo, C.P. 07100, Delg. Gustavo A. Madero, México D.F.	Phone Numbers: (55) 55 42 58 71 96, 5346-0000
Reclusorio Oriente	Reforma No. 50, Col. San Lorenzo Tezonco, Delegación Iztapalapa, C.P. 07900, Ciudad De México.	Phone Numbers: (55) 5346 Ext. 7078, 0808 5346-0000
Reclusorio Sur	Circuito Martínez De Castro S/N, Col. San Mateo Xalpa, Delg. Xochimilco, C.P. 16800, México, D.F.	Phone Numbers: (55) 55 32 39 15 19 y 5346-0000 cisco 507403
COAHUILA		
Torreón	Avenida Universidad No.890, Fraccionamiento Rincón La Merced, C.P. 27293, Torreón, Coahuila,	Phone Number: (871) 749 0502
Subdelegación Saltillo	Blvd. Francisco Coss No. 525 Esq. Con Dionisio García Fuentes, Zona Centro, C.P. 25000, Saltillo, Coahuila,	Phone Number: (844) 416 2063
Subdelegación Piedras Negras	Av. 16 De Septiembre No. 222, Fracc. Las Fuentes, C.P. 26010, Piedras Negras, Coahuila.	Phone Number: (878) 782 0164
Agencia Orientadora Monclova	Antigua Carretera A Hermanas S/N Col. FSTSE, C.P. 25734, Monclova, Coah.	Phone Number: (866) 639 0241

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Instituto Hidalguense para la Educación de los Adultos	Circuito Ex Hacienda la Concepción S/N, San Juan Tilcuautla Mpio. de San Agustín Tlaxiaca, C.P. 42160, Hidalgo.	Phone Number: 771 71 3 50 43
JALISCO		

STATE	ADRESS	CONTACT
Instituto Estatal para la Educación de Jóvenes y Adultos de Jalisco	J. Guadalupe Zuno 2091, Esquina Marsella, Col. Deitz, Sector Juárez, C.P. 44158, Guadalajara, Jal.	Phone Number: 33 30304350
MICHOACAN		
Instituto Nacional para la Educación de los Adultos, Delegación Estatal en Morelia, Michoacán	Av. Francisco I. Madero Poniente 6000, Col. Sindurio, C.P. 58337, Morelia, Mich.	Phone Number: 443 326 20 02
MORELOS		
Instituto Estatal de Educación para los Adultos de Morelos	Av. Junto al Río 21, Fraccionamiento Junto al Río, C.P. 62584, Temixco, Mor.	Phone Number: 777 326 36 13
NAYARIT		
Instituto Nayarita de Educación para Adultos	Padre Mejía 68, Esquina con Calle Morelos, Col. Centro, C.P.63000, Tepic, Nay.	Phone Number: 311 217 94 36
NUEVO LEÓN		
Instituto Nacional para la Educación de los Adultos Nuevo León	Platón Sánchez 202, Norte Esquina Ruperto Martínez, Col. Centro, C.P. 64000, Monterrey, N.L.	Phone Number: 818 342 09 13
OAXACA		
Instituto Estatal de Educación para los Adultos de Oaxaca	Heroica Escuela Naval Militar 701, Col. Reforma, C.P. 68050, Oaxaca, Oax.	Phone Number: 951 502 1490
PUEBLA		
Instituto Estatal de Educación para los Adultos de Puebla	15 Poniente 902, Esquina 9 Sur, Col. Santiago, C.P. 72000, Puebla, Pue.	Phone Number: 222 2 11 91 80

STATE	ADRESS	CONTACT
QUERÉTARO		
Instituto Nacional para la Educación de los Adultos Querétaro	Unidad de Medicina Preventiva, Av. Luis M. Vega y Monroy S/N, Col. Centro Sur, C.P. 76090, Querétaro, Qro.	Phone Number: 442 213 83 71
QUINTANA ROO		
Instituto Estatal de Educación para los Adultos de Quintana Roo	Av. Independencia 294, Col. David Gustavo Gutiérrez Ruiz, Entre Justo Sierra y Camelias, C.P. 77013, Chetumal, Q. Roo.	Phone Number: 983 83 2 04 00
SAN LUIS POTOSÍ		
Instituto Estatal de Educación para Adultos de San Luis Potosí	Comonfort 1406-A, Esquina Zenón Fernández, Col. Jardines del Estadio, C.P. 78280, San Luis Potosí, S.L.P.	Phone Number: 444 817 22 82
SINALOA		
Instituto Sinaloense de Educación para los Adultos	Bldv. Ciudades Hermanas 665, Oriente, Col. Antonio Rosales, C.P. 80230, Culiacán, Sin.	Phone Number: 667 713 93 68
SONORA		
Instituto Sonorense de Educación para los Adultos	Calle Edel Castellanos y Madrid S/N, Col. Prados del Centenario, C.P. 83260, Hermosillo, Sonora.	Phone Number: 662 215 18 81
TABASCO		
Instituto de Educación para Adultos de Tabasco	Vicente Guerrero 304, Col. Centro, C.P. 86009, Villahermosa, Tabs.	Phone Number: 993 351 00 59
TAMAULIPAS		
Instituto Tamaulipeco de Educación para los Adultos	Emiliano P. Nafarrete Nte. 333, Zona Centro, C.P. 87000, Ciudad Victoria, Tamps.	Phone Number: 834 318 59 00
TLAXCALA		

STATE	ADRESS	CONTACT
Tlaxcala		
Instituto Tlaxcalteca para la Educación de los Adultos	Av. 5 De Mayo 1, Esquina Popocatepetl, Col. Predio La Mesa, C.P. 90105, Santa María Ixtulco, Tlax.	Phone Number: 246 462 35 77
VERACRUZ		
Instituto Veracruzano de Educación para los Adultos	Av. Américas 270, Col. María Esther Badillo, C.P. 91033, Jalapa, Ver.	Phone Number: 228 840 19 35
YUCATÁN		
Yucatán		
Instituto de Educación para Adultos del Estado de Yucatán	Calle 62, No. 526, entre la 65 y 67, Col. Centro, C.P. 97000, Mérida, Yuc.	Phone Number: 999 9 24 39 57
ZACATECAS		
Instituto Zacatecano de Educación para los Adultos	Blvd. López Portillo 60, Dependencias Federales, C.P. 98600, Guadalupe, Zac.	Phone Number: 492 924 23 66



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